

# Q1 Project ID # (found on door hanger delivered to your home) Numero de Proyecto (encontrado en el folleto distribuido a su casa)

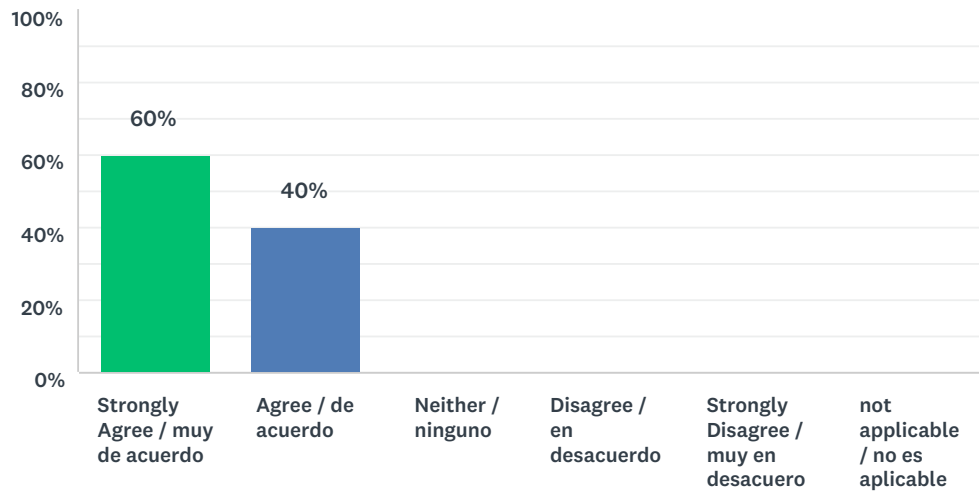
Answered: 20 Skipped: 0

ANSWER CHOICES	RESPONSES
C01707 Oakmont Drive Water Replacement	20
TOTAL	20

**Number of Surveys Distributed: 45**

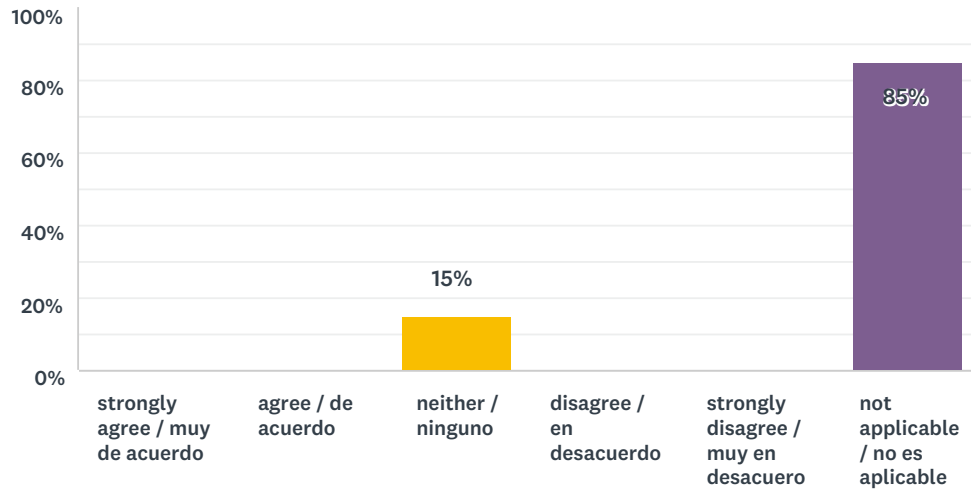
Q2 I was informed about the construction before it began. / Se me informó sobre la construcción antes de empezar.

Answered: 20 Skipped: 0



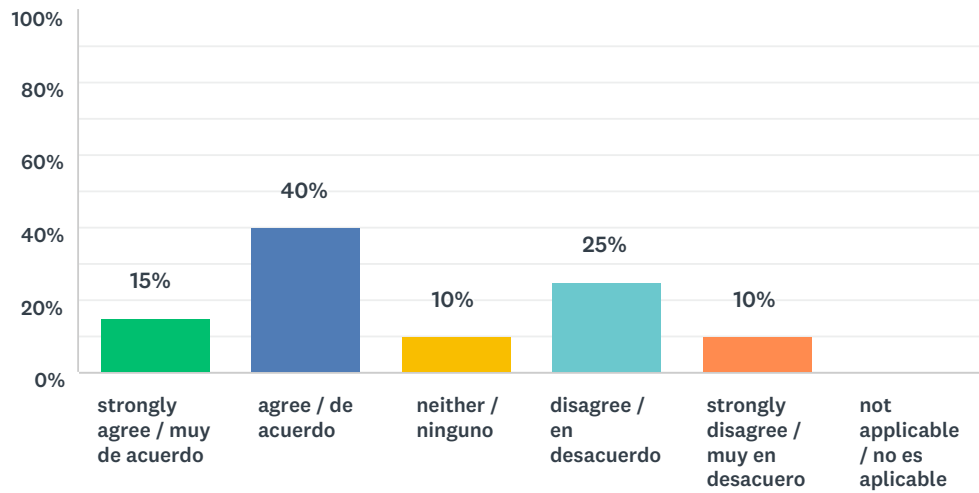
Q3 It was easy to use the project website to get progress updates. / Fue fácil de utilizar el sitio web para informarme sobre el progreso.

Answered: 20 Skipped: 0



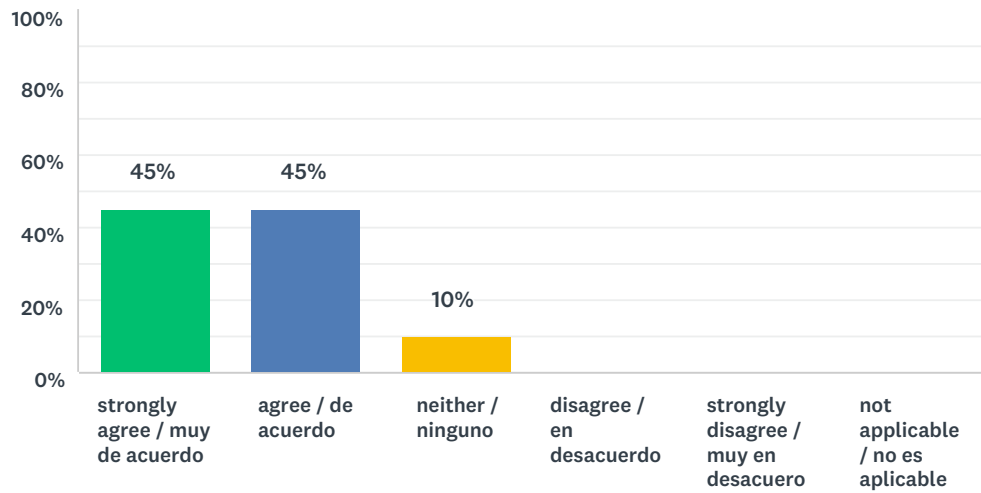
### Q4 The construction noise level was reasonable. / El nivel de ruido de la construcción fue razonable.

Answered: 20 Skipped: 0



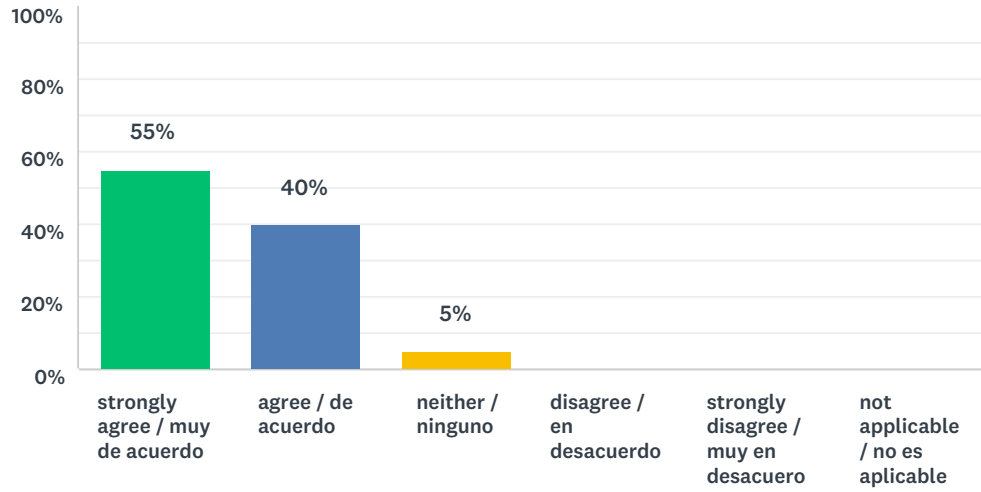
### Q5 Reasonable efforts were made to keep the job site clean. / Se hicieron esfuerzos razonables para mantener el sitio limpio.

Answered: 20 Skipped: 0



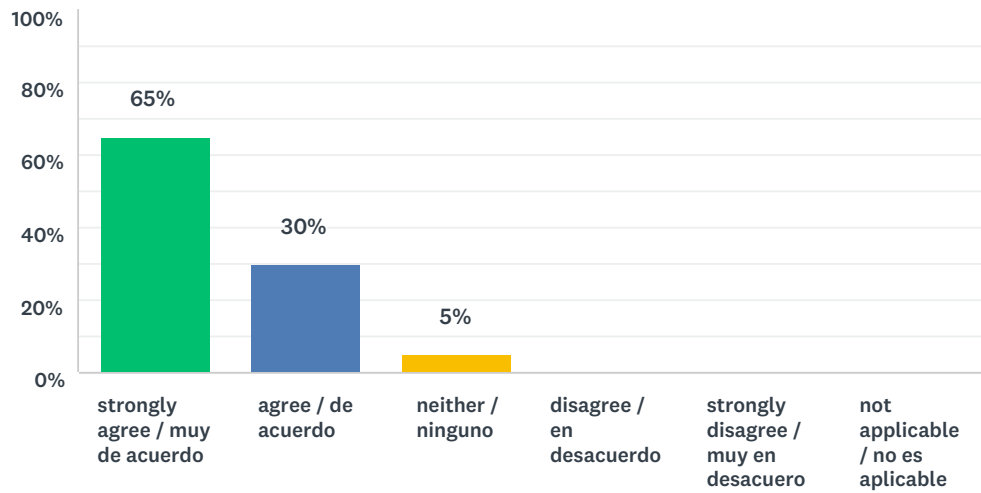
**Q6 Impacts to traffic, driveway access and parking were managed well. /  
Los impactos a tráfico, entradas particulares y estacionamiento se  
manejaron bien.**

Answered: 20 Skipped: 0



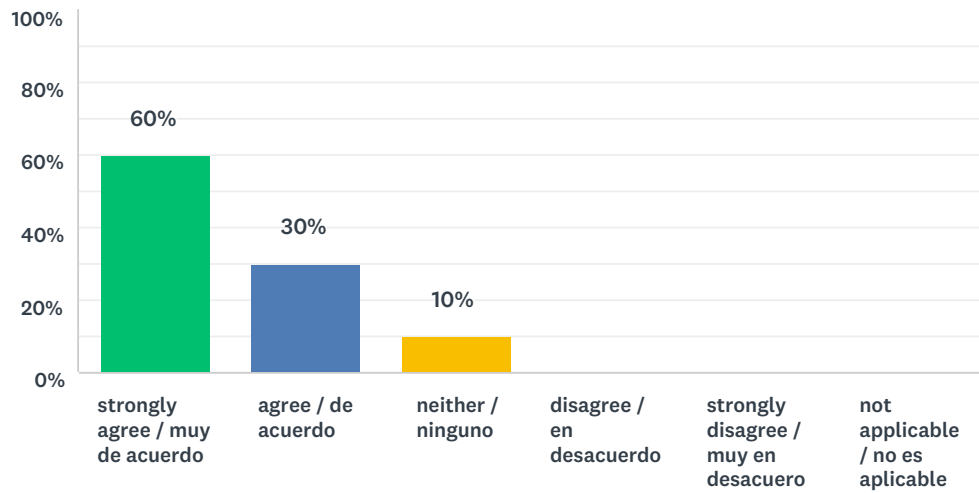
### Q7 The construction crew was courteous. / El equipo de construcción fue cortés.

Answered: 20 Skipped: 0



### Q8 I understand the value of the project for the community. / Entiendo el valor del proyecto para la comunidad.

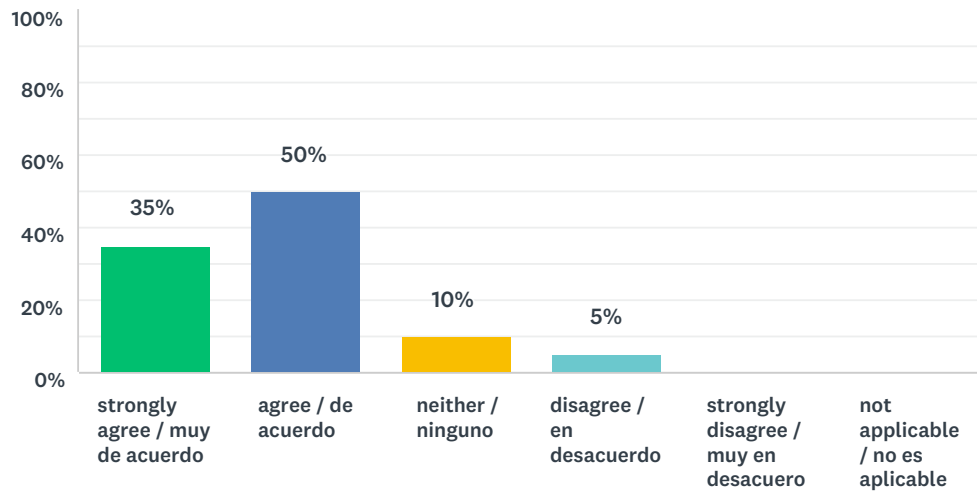
Answered: 20 Skipped: 0





Q9 Overall, I was satisfied with the construction project. / En general, estoy satisfecho con el proyecto de construcción.

Answered: 20 Skipped: 0



## Q10 Comments/Comentario:

Answered: 9 Skipped: 11

#	RESPONSES
1	Very slow and drawn out project. (submitted via postcard)
2	Drawn out, way too long with delays. Same street areas dug/jackhammered out numerous time - noisy! (submitted via postcard)
3	Too loud, too long. Many days with no work - why? Not informed of website. Started before 8am - worked after 5. (submitted via postcard)
4	Work well done - took much longer than estimated. Ugh! (submitted via postcard)
5	Workers did an excellent job during the extreme heat. (submitted via postcard)
6	4 1/2 months was too long. (submitted via postcard)
7	I was unaware that information was available on the website. That could have been better communicated because i would have checked in on the project that way since there were large gaps in the timing of the work.
8	Street looks great. However within a month of completion the street is being torn up and a valve replaced...where was the quality control? The project seemed to go on forever, Feb/Mar to mid-July. Signs on poles and attachments to fire hydrants are still here on Aug. 14...please remove them.
9	Main inconvenience was the parking of equipment on both sides of our driveway. Also, very disappointed in the waviness of the final asphalt layer. The ride through the new paved section is relatively rough.