

Q1 Project ID # (found on door hanger delivered to your home) Numero de Proyecto (encontrado en el folleto distribuido a su casa)

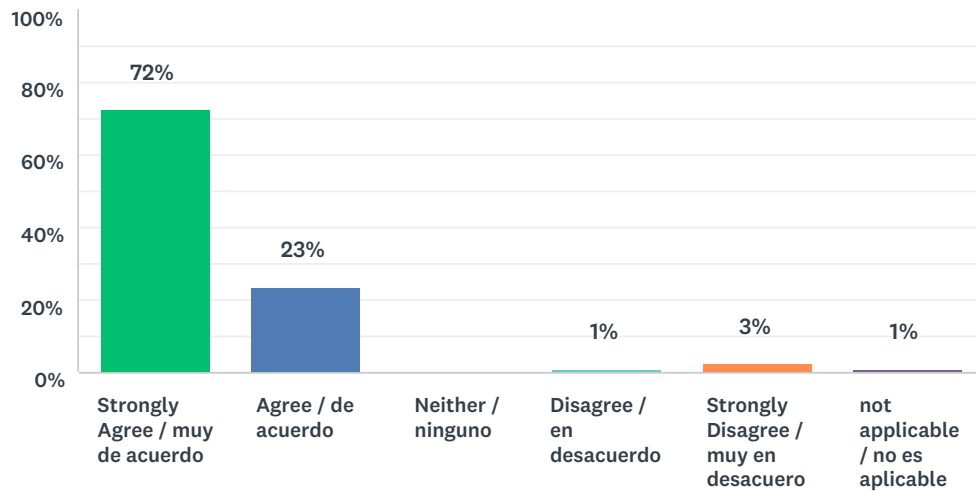
Answered: 261 Skipped: 0

ANSWER CHOICES	RESPONSES
C02071 Neighborhood Streets Initiative Slurry Seal	261
TOTAL	261

Number of Surveys Distributed: 1900

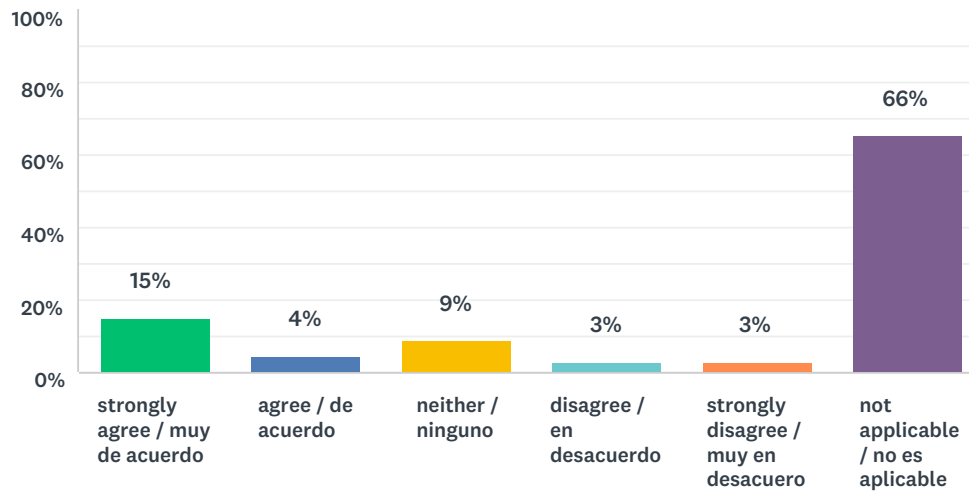
Q2 I was informed about the construction before it began. / Se me informó sobre la construcción antes de empezar.

Answered: 257 Skipped: 4



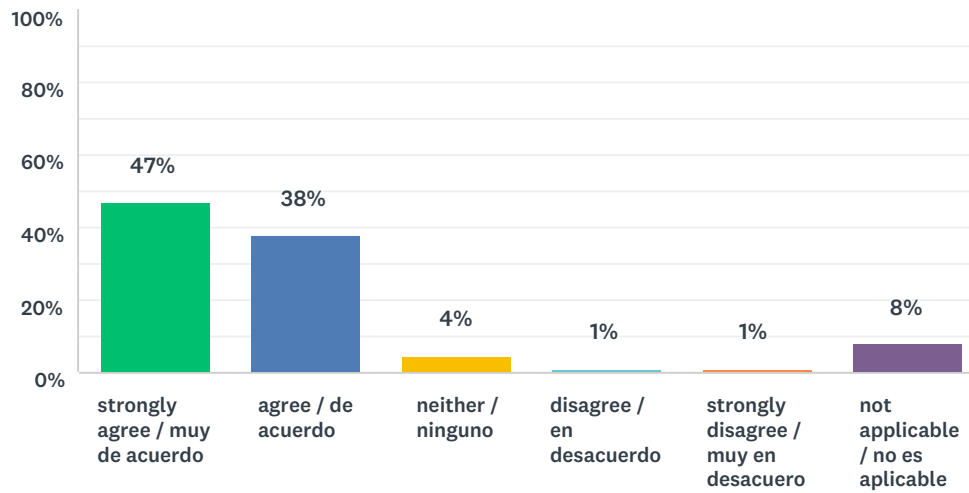
Q3 It was easy to use the project website to get progress updates. / Fue fácil de utilizar el sitio web para informarme sobre el progreso.

Answered: 250 Skipped: 11



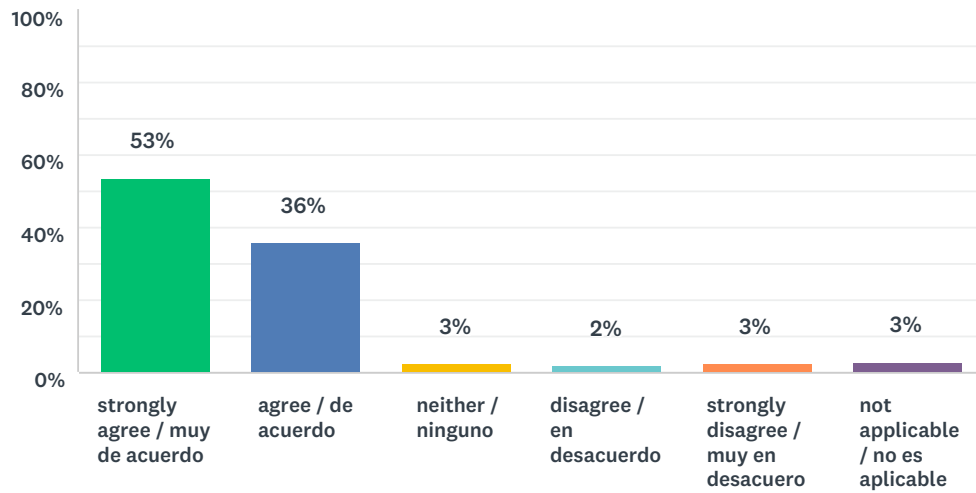
Q4 The construction noise level was reasonable. / El nivel de ruido de la construcción fue razonable.

Answered: 255 Skipped: 6



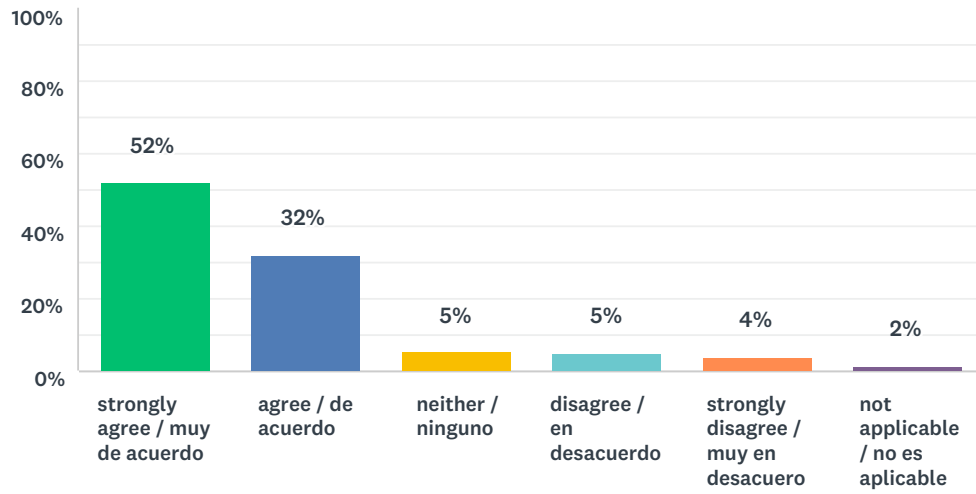
Q5 Reasonable efforts were made to keep the job site clean. / Se hicieron esfuerzos razonables para mantener el sitio limpio.

Answered: 255 Skipped: 6



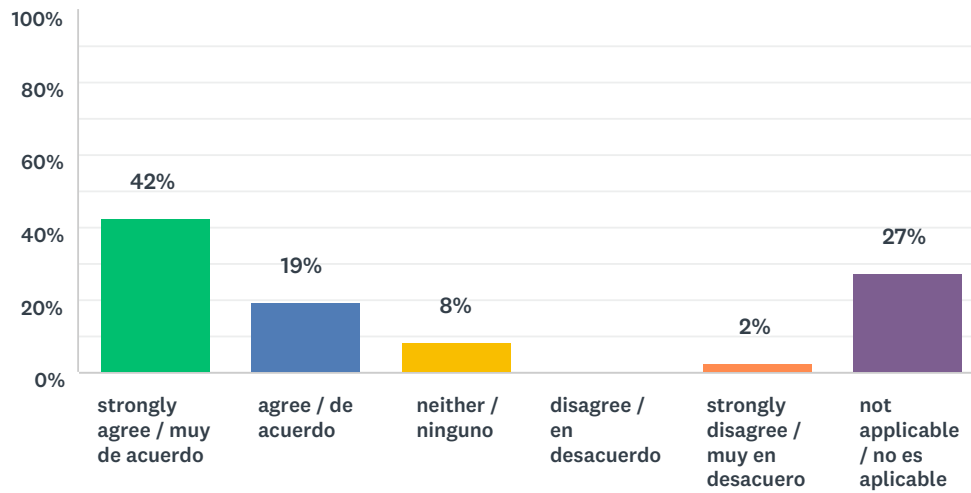
**Q6 Impacts to traffic, driveway access and parking were managed well. /
Los impactos a tráfico, entradas particulares y estacionamiento se
manejaron bien.**

Answered: 257 Skipped: 4



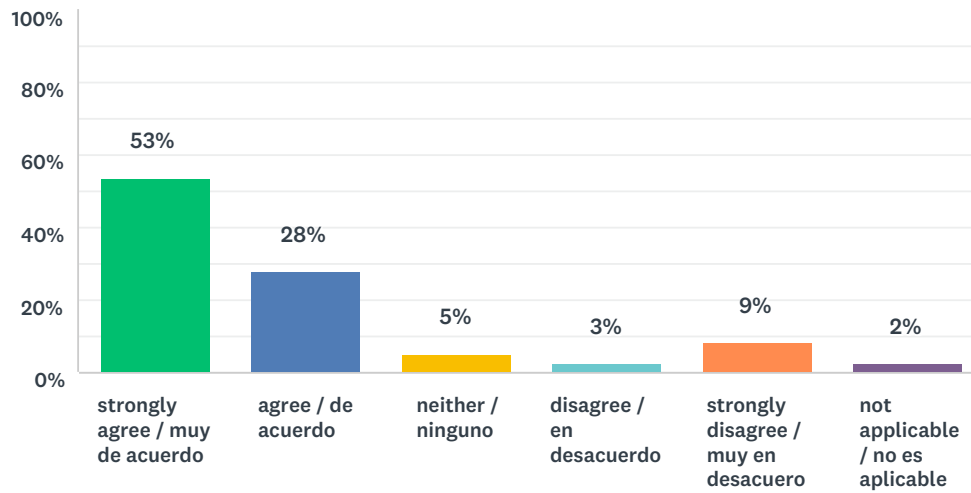
Q7 The construction crew was courteous. / El equipo de construcción fue cortés.

Answered: 252 Skipped: 9



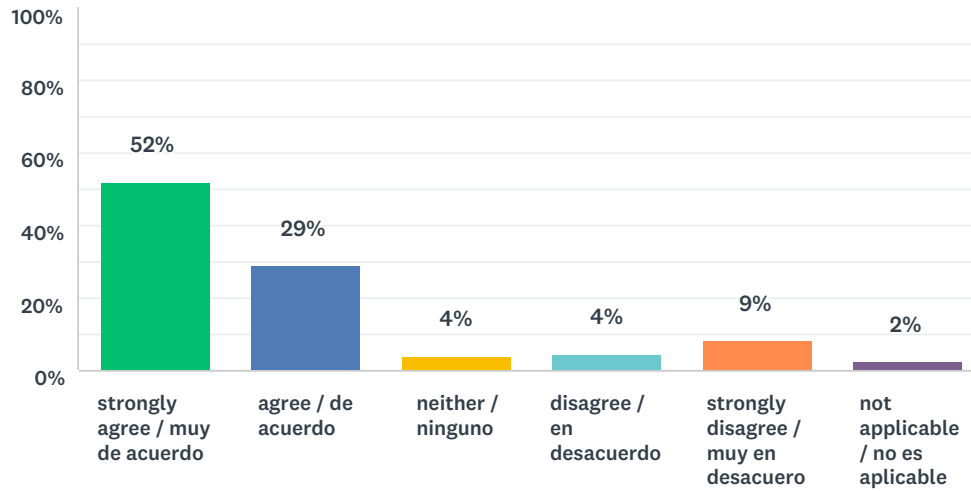
Q8 I understand the value of the project for the community. / Entiendo el valor del proyecto para la comunidad.

Answered: 255 Skipped: 6



Q9 Overall, I was satisfied with the construction project. / En general, estoy satisfecho con el proyecto de construcción.

Answered: 257 Skipped: 4



Q10 Comments/Comentario:

Answered: 143 Skipped: 118

#	RESPONSES
1	Neighbor's vehicle was stolen shortly after. Watch program suspected increase in work traffic. (submitted via postcard)
2	Looks good at a distance. Up close it's not evenly spread, not thick enough in areas. (submitted via postcard)
3	Sorry so late great response & result. Thanks. (submitted via postcard)
4	Good job! (submitted via postcard)
5	The resurface does not look good. (submitted via postcard)
6	The sweeper returned many times before stripes were installed several weeks later. (submitted via postcard)
7	Chip seal is not the smoothest of road surfaces but it allows more roads to be completed which Sonoma County needs. (submitted via postcard)
8	This job was rushed, poorly done, they left a mess, and it was unnecessary. The quality of our pavement is ruined for cycling and skateboarding. Our kids are very unhappy! (submitted via postcard)
9	Dates changed with out notice. Ruined 2 1/2 days versus 1 day. (submitted via postcard)
10	They miscalculated the initial slurry seal date. They put an updated card on our door for the new slurry seal date but they didn't change all of the street signs so we moved our cars to make sure that they were not in the way. They then slurry sealed our street twice, on two different days, so we had to move our cars two more times. The map that they provided showing the area that was to be slurry sealed was larger than the streets actually slurry sealed requiring us to park our cars about a block further than was necessary. Before the slurry seal treatment our street was perfectly nice and smooth and dark grey. After the slurry seal treatment, although the dark black color is nice, our street is now like a freshly oiled black gravel country road. The street sweepers spread the gravel around the street driveways and sidewalks. One block away from our neighborhood slurry seal treatment area, is a cracked, weathered, potholed street that would have been a much better candidate for repair work, such as resurfacing, I would not recommend slurry seal for any street. The slurry seal does not adhere to the base level street asphalt well. The loose gravel slurry seal surface appears to be a grinding friction surface that will more readily destroy the once perfect under layer original asphalt street. It appears as though the slurry seal treatment will do the exact opposite of what the literature said it would do: 'preserve the original street and prolong the need for repair'. If they just had just applied a gravel-free sealant, I think the street surface would have been more protected.
11	Street looks like s---, get a better crew to do things right. (submitted via postcard)
12	My street was fine they did a terrible job and now I can't skateboard on my own street. It is so ruff now! (submitted via postcard)
13	Use the money for the bad roads with holes, etc. Peace on Earth! P.S. All the gravel, rocks left on the road wasn't good, why was this road done again anyway, it was already done recently. (submitted via postcard)
14	Quality of work seems poor, seems worse than before. Loose gravel kicks up, damaging cars. Other streets are worse off (Corby) that actually need repair. (submitted via postcard)
15	Very rough slurry! Did not do the full length of street, noise is higher. (submitted via postcard)
16	The project was rescheduled 3 times, once with no advance notice that we didn't have to move our cars. (submitted via postcard)
17	Good job all around!! (submitted via postcard)
18	Great job! Am enjoying driving on new surface! (submitted via postcard)

Capital Projects Engineering Post-Construction Survey

19	Changed paving dates too many times. Very inconvenient. (submitted via postcard)
20	Our road is still a crumbling mess of rocks! (submitted via postcard)
21	Our road had recently already been resurfaced. (submitted via postcard)
22	Original notice was inaccurate. I wasn't there during construction. Street looks much better. (submitted via postcard)
23	Since we had to be absent I did not meet the crew. (submitted via postcard)
24	It went well. (submitted via postcard)
25	The construction crew was very informative and courteous. I did not know the circle would be done in two days - really made it easy. (submitted via postcard)
26	The project went very well and the street looks great. (submitted via postcard)
27	We are happy with the results. They did a nice job! (submitted via postcard)
28	Thank you! (submitted via postcard)
29	Wasn't present during actual work, so unable to rate some items. Looks good, thank you! (submitted via postcard)
30	All the members were great. (submitted via postcard)
31	Thank you - Gracias! Job well done! Happy camper on Hickory Circle. (submitted via postcard)
32	Sealed surface not smooth. Continues to have loose gravel breaking free from sealed surface. Since when is feeling a surface an invitation to jack hammer and make repairs afterward?
33	When comparing the new work done with what was there before (on various streets it is still noticeable) one must wonder what went wrong? The old surface is so smooth and even, the new surface sooo rough and uneven with ugly looking overlays. What went wrong? Did the city change the specification for the job, or did the contractor not follow city's specifications? Was the equipment not properly adjusted? But the city's on site representative should have notice that. It is not only the street where I live on, but all the other streets I looked at have the same terrible looking surface. Except one section of Oakmont Drive which is very smooth and even. Probably done by a different Contractor?? Does Oakmont gets preferential treatment?
34	Ruined our street. Now it is uneven, bumpy and small black rocks everywhere. It's a mess, bad workmanship, sloppy. (submitted via postcard)
35	We were informed but crew did not come on specified date. (submitted via postcard)
36	Tons of loose gravel (blacktop) still. 10/21 (submitted via postcard)
37	First was told with no notice to have cars moved. After complaints, date was changed and they did a sloppy/fast job. (submitted via postcard)
38	Construction going on for weeks all over neighborhood & not sure which project you're talking about. (submitted via postcard)
39	Thought entire street on Indian Creek was going to be done, but part of the street didn't get sealed. (submitted via postcard)
40	No computer & don't drive. (submitted via postcard)
41	The coating used on our street is horrible! It's little rocks. Why can't we have nice pavement! (submitted via postcard)
42	We were given four different dates for the project. If not for my calling and Tom Kelly's help, we would not have known date. Street is now uneven. Terrible job. (submitted via postcard)
43	Put my car on Maria left at 9:45am and was home at 9pm. The work completed and nice new street surface. Thank you. (submitted via postcard)
44	Started worked on same day as school open house had to park 2 blocks away. (submitted via postcard)
45	Except for 6 (Impacts to traffic, driveway access and parking were managed well), I got stuck in my apt. and couldn't get to my car. I can't walk well. Poor instructions for parking alternatives. (submitted via postcard)

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46	Thank you for taking such good care of us. (submitted via postcard)
47	The construction went very well, great job, and done very fast. Great job on road work and thank you!! (submitted via postcard)
48	No se ha completado aun. Las peguenas luces reflectoras en la linea divisoria no han sido colocadas todavia. Solo pintaron la linea amarilla. (enviado por tarjeta postal)
49	Prospect Ave - OK. Randall not done on time - changed date. (submitted via postcard)
50	Unsure why our streets done when others in much worse shape. . . But . . . (submitted via postcard)
51	Noise was hard because have had months of terrible noise from construction site behind us. Noise, noise, noise! Used to be a very quiet place. Had no idea there was one (in reference to project website). (submitted via postcard)
52	Horrible job - the streets look worse. Said it would be a slurry seal - it was a chip seal. Roads are hard to drive on. Will make sure people of SR know this was a terrible fraud job. Terrible use of huge property tax that we pay. You lied saying it was a slurry seal. (submitted via postcard)
53	Thank you. (submitted via postcard)
54	Thank you! (submitted via postcard)
55	We were moving into the neighborhood and were not here during construction, City staff very helpful about schedules, days to avoid moving! (submitted via postcard)
56	Bad outcome, debris and gravel all over. Street is now way worse than what it was. (submitted via postcard)
57	Work was done fast & efficiently. Thank you for our beautiful street. (submitted via postcard)
58	Quality was very bad! Everything else was fine. Final product bad. (submitted via postcard)
59	Very happy with how long it took and the great results. Thank you! (submitted via postcard)
60	I was impressed. (submitted via postcard)
61	Very well done. Thank you! (submitted via postcard)
62	Nicely done. Professional and quick. I wish all Gov. functions were handled this well. (submitted via postcard)
63	10 yrs. late, but this is S.R. (submitted via postcard)
64	Well done - the project, road looks nicer. (submitted via postcard)
65	Thank you for improving my street...Halyard Drive. (submitted via postcard)
66	Good job!!! (submitted via postcard)
67	The streets are worse than before. They are uneven and ruff. (submitted via postcard)
68	The first notification that was put on our doorstep didn't have a construction date and it was a bit of an effort to get the info via phone. (submitted via postcard)
69	For once you got it right. Thanks. (submitted via postcard)
70	Why Carissa Ave was done over 2 day period questionable. Slurry mixes don't match on street. (submitted via postcard)
71	Crew broke three branches off my flowering pear tree and leave the branches hanging on trees. (submitted via postcard)
72	This was a 2 phase project - preparation & application - this was not made clear. (submitted via postcard)
73	Our Ct. "did not" need this work. A waste of tax \$\$, could've been used better elsewhere. (submitted via postcard)
74	Very uneven, rough, uneven poor workmanship - do not use this contractor in future. (submitted via postcard)
75	People need to obey no parking zone on our block at all times. (submitted via postcard)
76	I was really not much affected by the work. (submitted via postcard)

Capital Projects Engineering Post-Construction Survey

77	Roads rough, uneven, very poor job. (submitted via postcard)
78	Started and ended when they said they would! (submitted via postcard)
79	I was away at work during the construction. The workers and equipment gone before my arrival home. (submitted via postcard)
80	Nice work! (submitted via postcard)
81	Noisy, many small explosions underneath my apartment in Prospect Place, as well as gas odor. (submitted via postcard)
82	Terrible job! Looks like a very poor job. Rocks all over, very rough surface, not acceptable work. Complaints made to City. (submitted via postcard)
83	The company hired to do the job were exceptional. (submitted via postcard)
84	Thank you! Job well done! (submitted via postcard)
85	I think the project went very well. (submitted via postcard)
86	My husband is so thrilled to have a newly slurried street! LOL! (submitted via postcard)
87	I was very happy to have the street slurry done. (submitted via postcard)
88	Road is way more rough! Adults and kids are going to get much more hurt biking, skating, etc. if they crash. (submitted via postcard)
89	The street was closed once and the work wasn't done. The next time it was done. It was an inconvenience. (submitted via postcard)
90	Folia & Buckthorn Ct. didn't need doing. IMO, Calistoga Road needs it badly! (submitted via postcard)
91	Road was fine, why do it? (submitted via postcard)
92	I understand proactive maintenance however, with Montgomery Drive in such deplorable shape, I would strongly suggest fixing that first and then engaging in preventive work. (submitted via postcard)
93	I'm not 100% sure it's finished... (submitted via postcard)
94	Nice to have my street improved. Crew I had contact with, polite & helpful. Thank you! (submitted via postcard)
95	Probably a waste of money, don't understand what problem it addressed. (submitted via postcard)
96	Perfecto. Gracias. (enviado por tarjeta postal)
97	It was confusing when signs went up not to park 2 weeks in advance for the pre-work. This hadn't been explained. (submitted via postcard)
98	Other roads in County in worse shape than ours. End result poor quality sloppy work left ridges in road not even. (submitted via postcard)
99	Not here at time of construction - rain delay was handled well. (submitted via postcard)
100	We had to move around our cars the first day of notice and nothing happened that day. (submitted via postcard)
101	Good job, well done. (submitted via postcard)
102	S---- work, crime went up 100%. Thanks, I would not have payed for this - sloppy work. (submitted via postcard)
103	Well done. (submitted via postcard)
104	We were out of the country for the entire project. It looks lovely. (submitted via postcard)
105	Thank you! (submitted via postcard)
106	Good job!
107	Took too long - didn't slurry all the roads in the development. (submitted via postcard)
108	Thank you, nice to see tax dollars at work. (submitted via postcard)

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109	Men who picked up horses could be more courteous. Why is the new layer crumbling? (submitted via postcard)
110	I live on Cherokee and Navajo. They did not finish all of Cherokee, it's disappointing. (submitted via postcard)
111	Did a great job!
112	C02071, good job! Thanks. Long time at this address - appreciate efforts. (submitted via postcard)
113	Quick and efficient but small ripples near our house. (submitted via postcard)
114	Keep up the good work! (submitted via postcard)
115	This is about tarring the street? Took a long time to figure out and inform us about fire lane opening to get in and out. (submitted via postcard)
116	Excellent work, thanks so much. (submitted via postcard)
117	That you are asking us about this is highly commendable. (submitted via postcard)
118	If you are talking about the street work, Tanglewood Park needs better landscape management. (submitted via postcard)
119	I feel the construction was of poor quality. The road was uneven, there were tire grooves in the road base, and the line where the road base met gutter was wavy! (submitted via postcard)
120	I think previous complaints about other streets near us made our street much better. It would have been nice to have a sign at Summerfield & Hoen to give more time to turn and detour. (submitted via postcard)
121	Slurry job on Hoen was uneven. (submitted via postcard)
122	The surface of the streets (neighborhood street slurry seal , CPM) is ,when compared to other streets (eg in Oakmont) terrible. Surface too rough and uneven, overlaps are terrible..by and large a lousy job. Somebody was cutting corners. Either the Contractor or the City with its Specifications. Did the City have an inspector on site???
123	Great communication throughout the project from Danny Chen
124	The crew working in my neighborhood did an exceptional job. Thank you!!
125	Project well done! Am enjoying new street surface!! :0)
126	Because we live on a court with a sidewalk on only one side of the street, ingress and egress was more problematic. Had I needed to transport my husband in an emergency (he uses a walker or a transfer chair) he would not have been able to walk around the corner to our neighbor's driveway where I parked our car the way I did.
127	The scheduled date for the work changed twice but we were kept well informed via flyers at door and dates on barricades
128	Good Job!
129	It would have been nice to know when they would be done given the start times varied. Something on the roadblocks saying when they expected to take them down...but this we very well done and communicated overall. I'm nitpicking.
130	Well done.
131	The slurry was filled with gravel that constantly loosens from the tar. The surface is no longer smooth, and the overall look is sloppy!
132	Aside from a little confusion on the dates posted on the barricades, it went just fine. They did a really nice job. Thank you
133	Very bad quality of work, seams in the street, uneven pavement
134	The contractor crew were amazing!

Capital Projects Engineering Post-Construction Survey

135	<p>There were conflicting dates on the sawhorses that were set up (over 2 weeks before the project actually began) and the dates on information flyers. Went to website on morning of scheduled construction to see if there would be a rain delay and website was hard to navigate. The sawhorses were a blight on our neighborhood for over two weeks and everyone had to move them to park their cars. The crew was not friendly and handed out "looks" on the morning of the actual work to people who were driving the streets before they were blocked off. Our streets were in good condition and didn't need additional slurry. The quality of the slurry is awful. There are small rocks everywhere and it's hard to walk on now. Even my dog has hard time walking on it. I've done my own slurry seal on driveways in the past and never ended up with such poor quality slurry. You've managed to ruin a good thing and waste taxpayer money on a needless project. Thanks for nothing!</p>
136	<p>The street side of our trees were butchered for no good reason. Supposedly, it was done because of the slurry equipment. When watching the slurry machine, there would have been plenty of room without our trees being butchered. Our neighbor's trees that are just like ours were not touched at all. Yet, ours were butchered.</p>
137	<p>Matt the sup on site was very acomidating to my medical needs and access.</p>
138	<p>I contacted City Engineer Danny re necessity to get to Dr.'s appts. & he was able to advise me exactly what date & time my street would be available so I could plan accordingly...thank you!</p>
139	<p>Street looks good!</p>
140	<p>I live on Hickory Cir and shortly after the pavement was laid a few cars drove over the wet cement. Now I have permanent tires marks on my street.</p>
141	<p>We were first told this project would take place in September and were not notified for weeks that it would actually be in October. So we had to deal with making sure the cars weren't in the street for over a month. Just annoying and inconvenient. Glad it's done now and I'm very happy the crosswalk was repainted. I was worried we lost an important crosswalk.</p>
142	<p>Hoan Avenue needs CENTER LINE STREET MARKERS</p>
143	<p>Signs were put up about closure date yet nothing was done. Signs disappeared. Signs put up again, crew comes and speeds up and down our narrow street like idiots. Job done quickly and sloppy and we don't like it, complaints made and no one cared.</p>
