

Q1 Project ID # (found on door hanger delivered to your home) Numero de Proyecto (encontrado en el folleto distribuido a su casa)

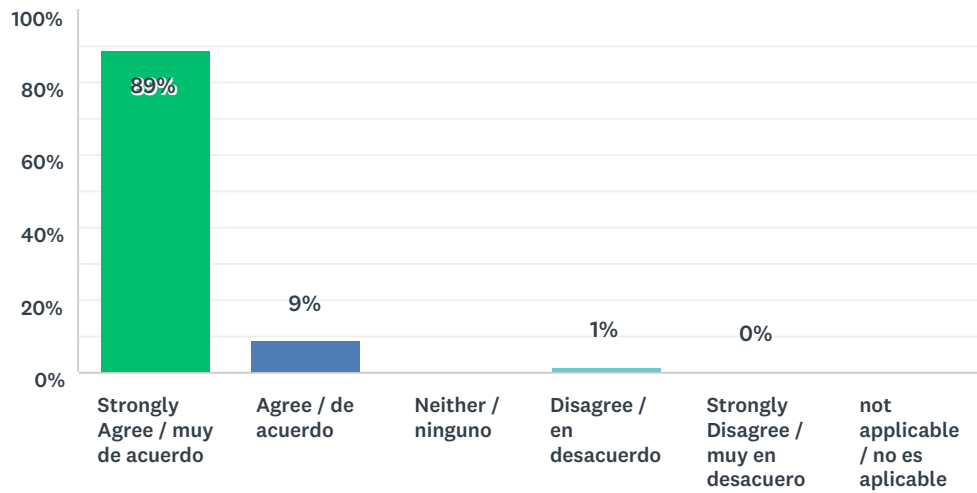
Answered: 224 Skipped: 0

ANSWER CHOICES	RESPONSES
C02099 Annual Slurry Seal 2017	224
TOTAL	224

Number of Surveys Distributed: 3000

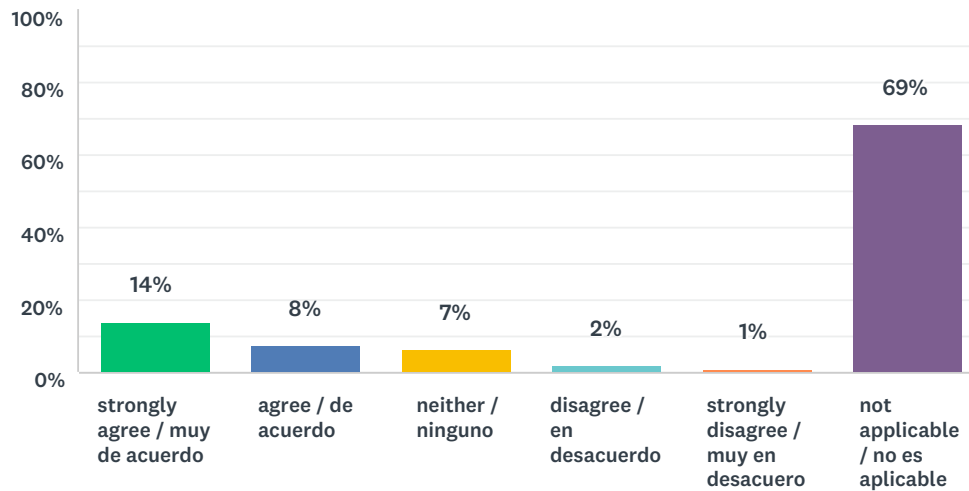
Q2 I was informed about the construction before it began. / Se me informó sobre la construcción antes de empezar.

Answered: 221 Skipped: 3



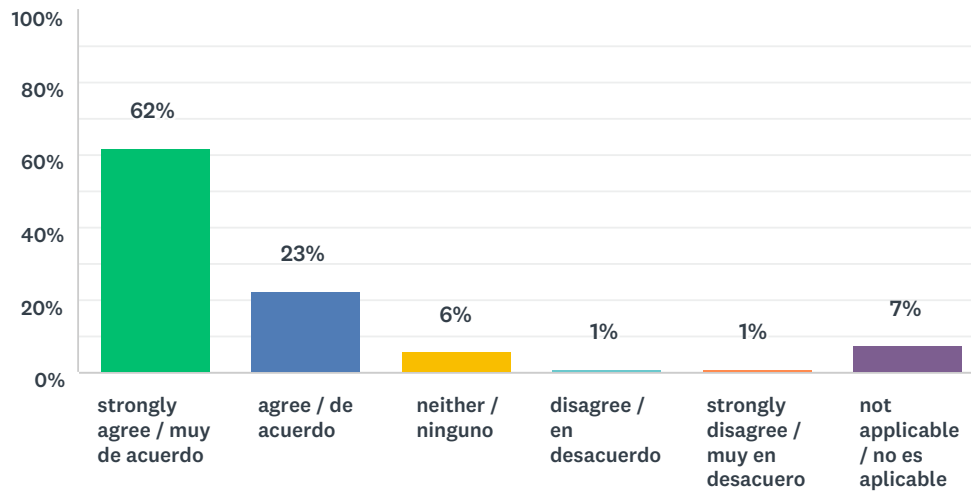
Q3 It was easy to use the project website to get progress updates. / Fue fácil de utilizar el sitio web para informarme sobre el progreso.

Answered: 208 Skipped: 16



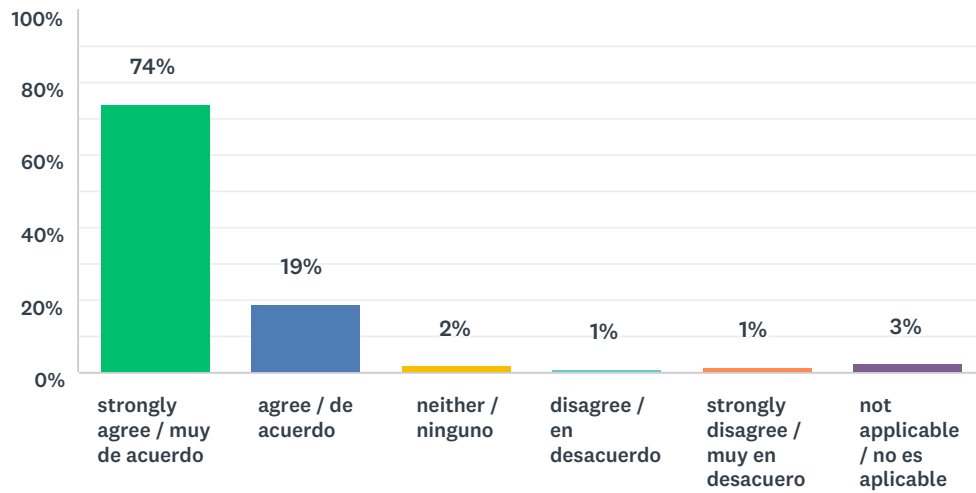
Q4 The construction noise level was reasonable. / El nivel de ruido de la construcción fue razonable.

Answered: 217 Skipped: 7



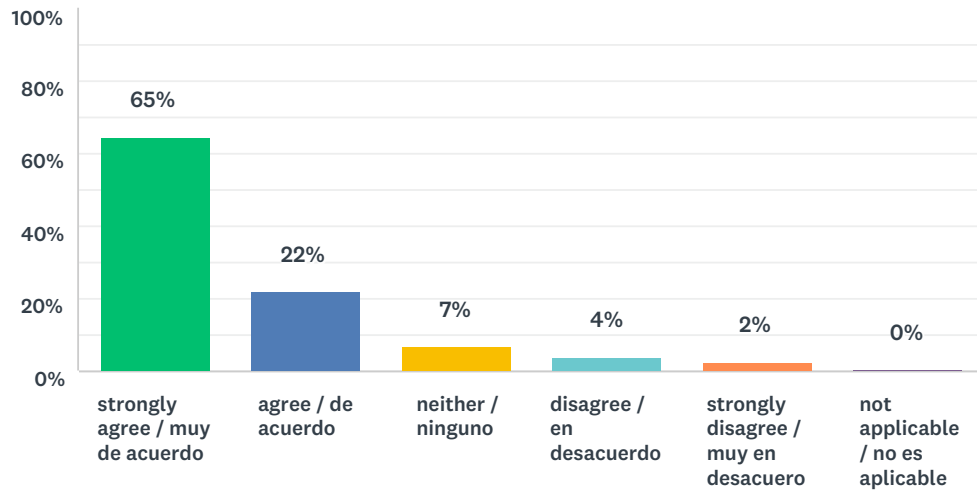
Q5 Reasonable efforts were made to keep the job site clean. / Se hicieron esfuerzos razonables para mantener el sitio limpio.

Answered: 220 Skipped: 4



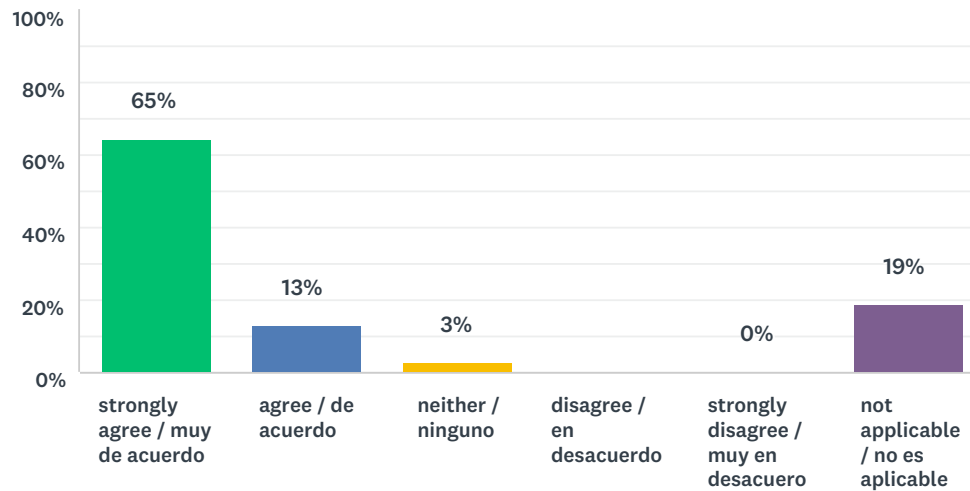
**Q6 Impacts to traffic, driveway access and parking were managed well. /
Los impactos a tráfico, entradas particulares y estacionamiento se
manejaron bien.**

Answered: 220 Skipped: 4



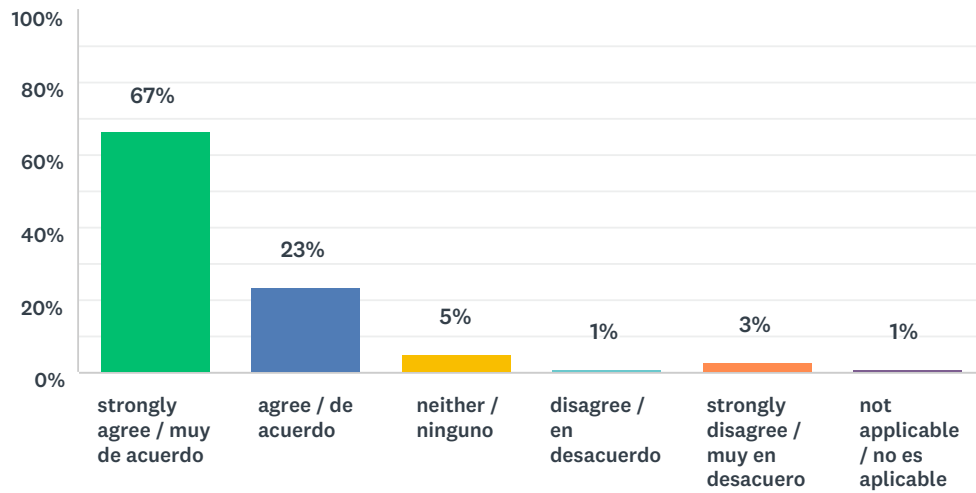
Q7 The construction crew was courteous. / El equipo de construcción fue cortés.

Answered: 217 Skipped: 7



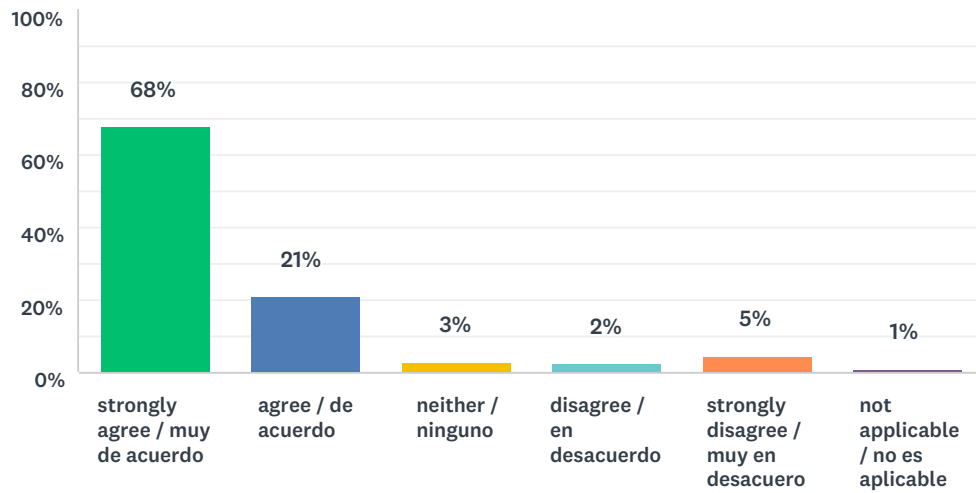
Q8 I understand the value of the project for the community. / Entiendo el valor del proyecto para la comunidad.

Answered: 222 Skipped: 2



Q9 Overall, I was satisfied with the construction project. / En general, estoy satisfecho con el proyecto de construcción.

Answered: 218 Skipped: 6



Q10 Comments/Comentario:

Answered: 123 Skipped: 101

#	RESPONSES
1	The quality of the street surface is very poor; it's too rough & loose. (submitted via postcard)
2	We are highly in need of a couple speed bumps on Oak St. Thank you! (submitted via postcard)
3	The quality of material was poor. It's like driving on a gravel road now. Very unhappy with finished product and it marks & gouges. (submitted via postcard)
4	Overall good job. Alternatives for permit parking would be nice in the future. (submitted via postcard)
5	I wish notice had been given to keep pets inside! Our cat walked through and his paws were covered in the seal, I then read it is highly toxic to cats. Our carpet was also ruined. My biggest concern was toxicity. No mention was made regarding pets! (submitted via postcard)
6	I was away on the actual day, but the lead up to, and the results from were excellent. (submitted via postcard)
7	Good job. Good project. (submitted via postcard)
8	C02099 7-21/8-4 - Finished quality fair to good - NOT top grade (submitted via postcard)
9	The slurry seal applied to the road is very rough and hard to clean by sweeping. Street sweepers skip my street (Montesa Place). (submitted via postcard)
10	Not sure we understand why NOT repave smooth - road very rough now, hard on my BIKE tires! (submitted via postcard)
11	Thank you - can you repave Piner Rd?!! (submitted via postcard)
12	Thanks for your hard work! (submitted via postcard)
13	Appreciated the staggered street closures in the neighborhood. 7am is early, but reasonable. (submitted via postcard)
14	Thank you! (submitted via postcard)
15	Thanks! (submitted via postcard)
16	The only thing I can see that was missed was they forgot to paint the white stop lines at my cross street stop signs and since a lot more people have been running the stop sign which concerns me as I have kids who play outside.
17	Street seemed fine already - other streets could have used it more around - fairgrounds. (submitted via postcard)
18	I think some other streets needed this more than ours. Thanks though! (submitted via postcard)
19	I was out of town 8/28 - 9/1 and felt at least a 2 wk. notice would've been nice. I had only 1 day. (submitted via postcard)
20	Very good job. Thank you. (submitted via postcard)
21	It went very quickly! (submitted via postcard)
22	How does the City of S.R. & its crew get away from OSHA requirements for dust (concrete) suppression/removal? (submitted via postcard)
23	I was pleased that the work was done quickly & all went smoothly & for the courteous & respectful conduct of the crew. (submitted via postcard)
24	We decided to go to our summer home during the 'busy' weekend, but thanks. (submitted via postcard)
25	Thanks to the personnel who assisted in notification effort and putting this project together.

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26	I was told by phone that our Dakota Ave. neighborhood streets would be gone over by a streetsweeping machine to pick up the abundance of loose black oily gravel that was left on all of the streets after the slurry seal was completed. I dread driving home through our neighborhood on these streets now because they are so full of loose black oily gravel and are very uneven. It looks like it must have been cost effective, but it's left our neighborhood streets a mess to deal with and very unsightly. I wish they would have left them alone until they could have been done with a better surfacing product than this which is the worst result I've seen in a neighborhood. Can it not be cleaned up with a streetsweeper machine a few more times and/or smoothed out at all. What a constant mess and eyesore. I wish they would have left it alone with the patches for now.
27	Good job! (submitted via postcard)
28	Q 6 - Taylor Mtn Parkway/Linwood on 8/1 = too large to close. Although 3 day notice, could've used more notice & closure too big = effected too many side streets, Esp since this was trash day - Did you tell the trash co?? (submitted via postcard)
29	Noe of the staff helped with street crossing for care provider who had to roll the fabric out herself while workers stood and watched. Really disappointed in them. (submitted via postcard)
30	Good job! Any different colors offered? 4 future? (submitted via postcard)
31	I walk to work & was unable to because all blocks leading out where blocked off. (submitted via postcard)
32	Q2 - Q9 - Hard to read. Always organized very well 600 block of wheeler has uneven spots from trucks days later - not city trucks. Thank you! (submitted via postcard)
33	Q7 - Person left on-site during the day well informed! Q9 - Except within 3 days the slurry is chewed up - bad in some place from tires. (submitted via postcard)
34	No where to park outside of construction area so had to vacate house for entire day. Parking extremely tight here w/o this happening. (submitted via postcard)
35	Should have waited longer for the streets to dry before traffic. (submitted via postcard)
36	Excellent work, communication & result. Construction workers outstanding. Thank you. (submitted via postcard)
37	The road surface was better before the seal was done. Not it's terrible. What a waste of our tax money. Poor quality work was done. Part of the road down from our house where the construction of new houses are terrible but nothing was done there. There are other roads that need to be fixed and why is the tax money is used to do useless things like re-surface our road but not actually make it better but make it worse. The construction company that did the work on our road should be fired or somebody should be responsible for this horrible work quality.
38	You ruined our roads!!! You can peel it up with your hands!!! (submitted via postcard)
39	The day after work completed, trash p/u happened. Lots of big trucks - lots, extra groves in the roadway. (submitted via postcard)
40	Very well managed project! (submitted via postcard)
41	Very good job well done (submitted via postcard)
42	My block was not on praved why? (submitted via postcard)
43	It was a very well executed project with lots of info, signs etc. Thank you! (submitted via postcard)
44	The crew was great! (submitted via postcard)
45	Thank you!! Looks great. (submitted via postcard)
46	Everyone was nice. We really appreciate being informed well in advance. (submitted via postcard)
47	Keep up the good work! (submitted via postcard)
48	Thank you. Will you be adjusting the manhole covers so they could make less noise when cars drive on them? (submitted via postcard)
49	Well planned, well executed. (submitted via postcard)
50	I'm upset that the pavement is no longer smooth. This diminishes the value of the street in the eyes of a cyclist and skater. (submitted via postcard)
51	Very pleased with how the project was handled! (submitted via postcard)

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52	Paving was done in all areas EXCEPT where the road was dug up & damaged for new construction. Makes no sense . These roads were in better shape than Bay Village. (submitted via postcard)
53	I hope the plan for S.R. Avenue approved by residents will be done. (submitted via postcard)
54	Hoer Ave need help pavement wise!! (submitted via postcard)
55	Nice job - the neighborhood & streets look much better. (submitted via postcard)
56	Let some people walk on wet asphalt & left tar prints & road a little bumpy. (submitted via postcard)
57	We weren't home once they began and never looked @ the website. They crew was very nice and job looks good. Thanks! (submitted via postcard)
58	Person that came to my door was very informative & very pleasant. (submitted via postcard)
59	Well done! (submitted via postcard)
60	I love my new street! (submitted via postcard)
61	Really appreciated the June 22 notice & map, which went on my fridge; great signs & bright orange notice the preceding days. I left home before 7am, & returned after 6pm, when it all looked very good. Thank you! I didn't think of it until the day, but our yard waste cans are emptied during the daytime. Maybe Unicycled will come again tmrw. (submitted via postcard)
62	It was all reasonably painless. (submitted via postcard)
63	Our little - traffic dead-end street did not need slurring. Surface is now worse. Waste of money - that could be better used elsewhere! (submitted via postcard)
64	Thank you looks good. (submitted via postcard)
65	It was all reasonably painless. (submitted via postcard)
66	Our street looks great! Thank you. (submitted via postcard)
67	Guys were great & very helpful. (submitted via postcard)
68	#6 - I was TOLD before hand that parking would not be an issue or controlled by the parking control citation dept. I got a parking citation \$35 for parking on my adjacent street 7th #13025868. Please contact and excuse citation on my behalf. (submitted via postcard)
69	Considering the size of the job for 8/1, I was impressed with their work done on time and very neatly. (submitted via postcard)
70	Good job! (submitted via postcard)
71	#7 - I stayed in the house. Thank you for improving my street. It looks nice and was worth the inconvenience. (submitted via postcard)
72	Not clear why you did it twice. You did it last month, too. (submitted via postcard)
73	1) Since no ingress/egress possible can't evaluate most items. 2) There are projects much more needed than slurry seal in this neighbor. Hello!!! City Council (submitted via postcard)
74	Excellent experience! (submitted via postcard)
75	I think that during this type of construction process that the parking restrictions on nearby streets should be lifted so that tenants in the area can have a place to park cars. (submitted via postcard)
76	Very well organized great crew! (submitted via postcard)
77	#3, no internet. (submitted via postcard)
78	Next time, provide FREE parking in a City parking lot with police oversight. Provide instructions to keep kids with scooters or bikes off the new road that day. (submitted via postcard)
79	Well done, minimally invasive. (submitted via postcard)
80	Didn't talk to crew or use website. (submitted via postcard)
81	Big waste of money on a new street. Huge inconvenience for nothing. Please consider saving money on this to fixing a small portion of potholes. (submitted via postcard)

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82	Even tho I woke up to blocked exit I was able to exit out but told I should not return and to park on the street. Which was fine. (submitted via postcard)
83	They went out of their way to allow us egress for an appointment. (submitted via postcard)
84	So much better than when the streets were repaved 20 years ago. Thank you. (submitted via postcard)
85	7am start was stated but actually began prior and limited access prior to the stated time. (submitted via postcard)
86	Quite well done - well planned well organized. Thank you. (submitted via postcard)
87	Why did our entire neighborhood get shut? The slurry seal material is horrible. It gets everywhere - inside my car, in my yard & tracked into my house, & stuck to the undercarriage of my car. (submitted via postcard)
88	Excellent job. (submitted via postcard)
89	After 24-72 hrs Road was soft & tire marks were made around driveways & large marks were on road from road machinery during the paving. (submitted via postcard)
90	Just wished they posted more people to stop car from coming through on wet pavement. Also people walking on it too soon! (submitted via postcard)
91	Thank you for a newly protected and clean surface (2 side st. are dirt/this does seem to impact). (Was not home @ the time to answer 2 questions.) (submitted via postcard)
92	Very helpful crew when we needed to cross the street during slurry seal application. GREAT JOB GUYS! (submitted via postcard)
93	Great Job
94	Received communication asking for us to park on adjacent street. My street did not seem to be considered as there is no adjacent street that allows parking that was not also blocked. Crew was helpful in directing me where to park, and acknowledged the issue.
95	The road is not flat- it has 2 ridges running the full length of the street...
96	I was shocked that the street gutters were not covered prior to the repavement services (?) which resulted in dirty filth being paved over!! (submitted via postcard)
97	I was very impressed with the timeliness of the project completion. (submitted via postcard)
98	Disabled senior could not park for far away & could not walk that distance back home. Need closer streets to project for disabled to park & walk. (submitted via postcard)
99	Nice workers! (submitted via postcard)
100	Project starts too early! It is better to start at 9am. (submitted via postcard)
101	My street and those around me were better off before. Now our streets are rough and covered in loose gravel. And every car that turns around loosens more gravel and leaves marks! (submitted via postcard)
102	One day later the new surface is scraped up and looks like it won't last long. Do the job right the first time! Wasted money. (submitted via postcard)
103	The project started a little early - 3 trucks just after 6am, project started at 7am. (submitted via postcard)
104	Noted: weeds left growing along street/concrete gutter edge prohibited slurry seal from adhering for clean edge. (submitted via postcard)
105	Surface of road doesn't seem to be smoother than before . . . hoping it will improve over time! (submitted via postcard)
106	Oak St. is an unofficial "OnRamp" to speeders getting on Hwy12. Please please please put speed bumps on Oak St. Thanks. (submitted via postcard)
107	Was hoping speed bumps would be added. Desperately needed. (submitted via postcard)
108	Crew was courteous. A few run on sentences on flier "will damage" "before turning" (submitted via postcard)

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109	Great job! (submitted via postcard)
110	Thanks for heads up. Looks great! (submitted via postcard)
111	I don't have a car, so the impact was minimal. (submitted via postcard)
112	Job well done! (submitted via postcard)
113	Good job! (submitted via postcard)
114	I was alerted that no parking was allowed but not alerted that I couldn't drive on road. My car was parked in driveway and trapped. (submitted via postcard)
115	Thank you Bryan (15 yr., City) you have the perfect personality for handling Brown Street. Thank you! (submitted via postcard)
116	I talked with City employee and very friendly with information. A good ambassador for the City of Santa Rosa. (submitted via postcard)
117	I was at work when repaving was done. I was surprised it was all our neighborhood which impacted packing options/drive access greatly. (submitted via postcard)
118	They did a massive amount of work in a short period of time. (submitted via postcard)
119	It was efficient and well done, and they discussed any concerns. Thank you. (submitted via postcard)
120	Well done. (submitted via postcard)
121	I thought it was going to be a nightmare! To my surprise, employees were super nice and project went very smoothly. (submitted via postcard)
122	Very well done, City of Santa Rosa. Only people who were wilfully incommunicado could have failed to know about the street closure. I appreciate hearing about the project on the Nextdoor neighborhood website too. Come winter, we will be SO happy this was done!
123	I'm glad I talked to the outreach people, they explained everything well. We did end up with pebbles inside our disk brake drums, but it was time to replace them anyway. Also a little dismayed at the loose grit still present, and the debris on our car. But hope this makes the street surfaces last longer.