PG&E Public Safety Power Shutoff

What is PG&E’s Public Safety Power Shutoff Program?

If extreme fire danger conditions threaten a portion of the electric system serving Santa Rosa, PG&E may proactively turn off electricity in the interest of public safety. This is called a Public Safety Power Shutoff.

• PG&E will only proactively turn off the power to help reduce the likelihood of an ignition when extreme fire danger conditions are forecasted.
• Customers in high fire-threat areas are more likely to be affected, but any of PG&E’s electric customers, including residents who live in the City of Santa Rosa, could have their power shut off if their community relies upon a line that passes through a high fire-threat area.

How will I be notified in the event of a PSPS?

PG&E’s goal, dependent on weather, is to send outage alerts to customers at 48 hours, 24 hours and just prior to shutting off power. They will notify people through:

• Automated Calls
• Texts
• Emails

Make sure PG&E has your current contact information so that you can be notified in the event of a PSPS.

When will power be restored?

After the extreme weather has passed and it is safe to do so, PG&E crews will work to inspect the lines and safely restore power. PG&E expects to be able to visually inspect their system for damage and restore power to most customers within 12 hours after the extreme weather has passed.

What weather conditions warrant a Public Safety Power Shutoff?

While no single factor will drive a Public Safety Power Shutoff, some factors include:

- **A RED FLAG WARNING** declared by the National Weather Service

- **LOW HUMIDITY LEVELS** generally 20% and below

- **FORECASTED SUSTAINED WINDS GENERALLY ABOVE 25 MPH AND WIND GUSTS IN EXCESS OF APPROXIMATELY 45 MPH**, depending on location and site-specific conditions such as temperature, terrain and local climate

- **CONDITION OF DRY FUEL** on the ground and live vegetation (moisture content)

- **ON-THE-GROUND, REAL-TIME OBSERVATIONS** from PG&E’s WSOC and field observations from PG&E crews
How can I prepare NOW for a PSPS power outage?

- It's important to make sure you'll receive notifications from PG&E if a PSPS occurs. Update your contact information with PG&E at pge.com/mywildfirealerts or call 1-866-743-6589.

- Stock up on supplies to last a week and refresh them at least once a year. Put them in waterproof containers, and store them in an easy to reach place. Here’s what you’ll need:

**Food and Water**

- **Drinking water**
  1 gallon of water per person, per day

- **Tools and utensils**
  Non-electric can opener and forks, spoons and knives

- **Food**
  Nonperishable and easy to prepare without power

- **Baby/pet food**
  Be sure to include food for all members of your household

**Equipment**

- **Flashlights**
  Do not use candles

- **Radio**
  Battery-powered or a hand-crank weather radio

- **Extra batteries**
  Include two extra sets

- **Mobile phone**
  Include a portable charger

**Health and Personal Supplies**

- **Basic first aid kit**
  From antibiotic ointments and bandages to cold packs and more

- **Blankets and clothing**
  Blankets, warm clothes, sturdy shoes and heavy gloves

- **Activities for children**
  Toys, books, games and cards

- **Important documents**
  Copies of IDs, medical records, pet vaccinations and family photos

**Health and Personal Supplies**

- **Medication and eyeglasses**
  Prescription and non-prescription

- **Toiletries**
  Soap, toothbrushes, toothpaste, toilet paper, etc.

- **Cash and credit cards**
  If possible, put aside at least $100

- **Other useful items**
  Paper towels, trash bags, multipurpose tool that includes a knife

**Where can I learn more?**

More information about PG&E’s Public Safety Power Shutoff program is available at: pge.com/wildfiresafety or prepareforpowerdown.com.