This application is for individuals whose RTC Discount Card will expire soon and **only** if you are eligible under a permanent category. A permanent category includes cards that have a “P” printed on them, Medicare (not Medi-Cal) card holders, permanent DMV Placard holders (**with updated placard**), or permanent disabled veteran status.

**Seniors (anyone age 65 and older regardless of previous eligibility) should contact their transit agency to obtain a SENIOR CLIPPER CARD or visit clippercard.com. Seniors should not use this application.**

To renew your card, complete this application and mail it to:

RTC Renewal  
PO Box 70040  
Oakland, CA 94612-0040

You may also take this application to your transit agency. Either way, please allow 21 days for your card to be mailed to you.

**PLEASE CALL YOUR TRANSIT AGENCY FOR THEIR HOURS OF OPERATION**

If you have questions, please refer to the RTC website at www.transit.511.org/RTC.

<table>
<thead>
<tr>
<th>Agency</th>
<th>Address</th>
<th>Contact Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>AC Transit</td>
<td>1600 Franklin Street, Oakland</td>
<td>(510) 891-4706 / TDD 711 (CRS)</td>
</tr>
<tr>
<td>BART</td>
<td>Lake Merritt BART Station, Oakland</td>
<td>(510) 464-7136 / TDD (510) 839-2218</td>
</tr>
<tr>
<td>Golden Gate Transit</td>
<td>850 Tamalpais Avenue, San Rafael</td>
<td>(415) 455-2000 or 511 / 711</td>
</tr>
<tr>
<td>Tri-Delta Transit</td>
<td>801 Wilbur Avenue, Antioch</td>
<td>(925) 754-6622 / TTY (925) 754-3695</td>
</tr>
<tr>
<td>SFMTA Customer Service Center (MUNI)</td>
<td>11 South Van Ness, San Francisco</td>
<td>(415) 464-2224 / TDD (415) 701-4730</td>
</tr>
<tr>
<td>SamTrans</td>
<td>1250 San Carlos Avenue, San Carlos</td>
<td>(650) 508-6455 / TDD (650) 508-6448</td>
</tr>
<tr>
<td>Sonoma-Marin Area Rail Transit (SMART)</td>
<td>5401 Old Redwood Hwy., Suite 200, Petaluma</td>
<td>(707) 285-8182</td>
</tr>
<tr>
<td>Santa Rosa City Bus</td>
<td>Transit Mall (B Street and 2&lt;sup&gt;nd&lt;/sup&gt;), Santa Rosa</td>
<td>(707) 543-3333</td>
</tr>
<tr>
<td>County Connection (CCCTA)</td>
<td>2477 Arnold Industrial Way, Concord</td>
<td>(925) 676-1976 ext 2066/2067</td>
</tr>
<tr>
<td>Valley Transportation Authority</td>
<td>55-A West Santa Clara Street, San Jose</td>
<td>(408) 321-2300 / TDD (408) 321-2330</td>
</tr>
<tr>
<td>Soltrans (Vallejo Transit)</td>
<td>311 Sacramento Street, Vallejo</td>
<td>(707) 648-4666 / TDD 707/649-5421</td>
</tr>
<tr>
<td>Wheels (LAVTA)</td>
<td>1362 Rutan Ct. #100, Livermore</td>
<td>(925) 455-7555</td>
</tr>
<tr>
<td>Solano Mobility Call Center</td>
<td>1 Harbor Center, Suisun City</td>
<td>(800) 535-6883</td>
</tr>
</tbody>
</table>
REGIONAL TRANSIT CONNECTION DISCOUNT ID CARD PROGRAM

RENEWAL APPLICATION

Use black or blue ink; do not use pencil.
If your address is illegible, your card will be sent to your local transit agency for pickup.

RTC CARD ID NUMBER

This number is located on your RTC ID Card directly above your name. It starts with a letter and is followed by seven numbers. (Ex. A1234567)

NAME

Write name as it appears on your card

MAILING ADDRESS

APT. NUMBER

CITY

STATE

ZIP CODE

DAYTIME PHONE NUMBER

DATE OF BIRTH

MM / DD / YYYY

BIRTHDATE IS REQUIRED

EMAIL (Optional)

PLEASE NOTE DMV PLACARD USERS:

If you previously applied with a DMV Placard, please provide your new Placard Number:

✓ Attach a copy of the 2023 / 2025 Placard Receipt

My preferred communication method/format is:  □ U.S. Mail  □ Braille (mailed)  □ Via Email

I certify that my eligibility has not changed since my last application. I further certify that I will notify my transit agency should my information and/or eligibility change.

YOUR SIGNATURE

Today’s Date

To be filled out by transit agency personnel

VERIFY RTC ID # ____________________________ Transit Agency ID: ____________________________