

Q1 Project ID # (found on door hanger delivered to your home) Numero de Proyecto (encontrado en el folleto distribuido a su casa)

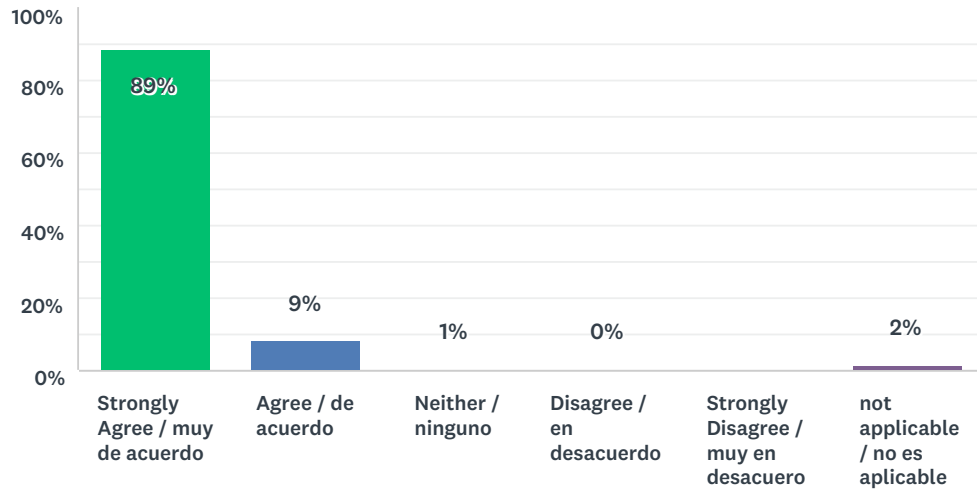
Answered: 311 Skipped: 0

Project Title	
C02251 Annual Slurry Seal 2019	
	Total Responses 311

Number of Surveys Distributed: 1,936

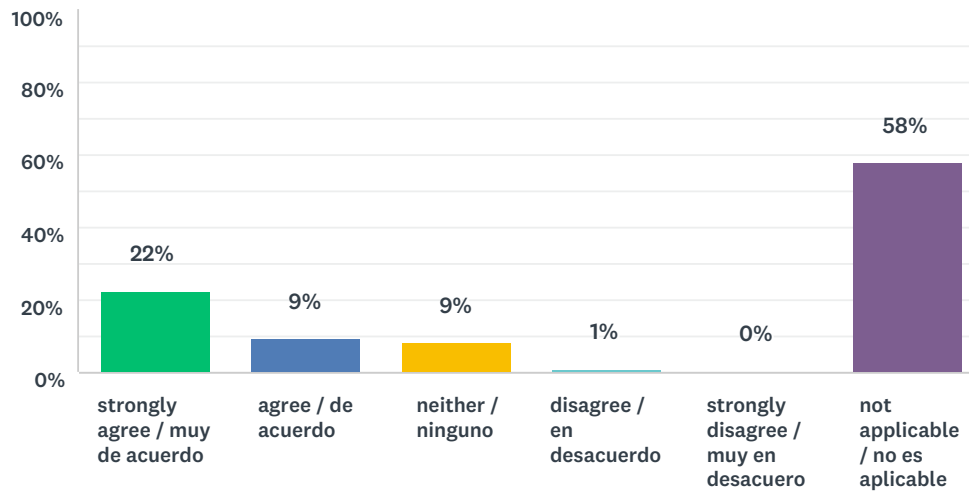
Q2 I was informed about the construction before it began. / Se me informó sobre la construcción antes de empezar.

Answered: 309 Skipped: 2



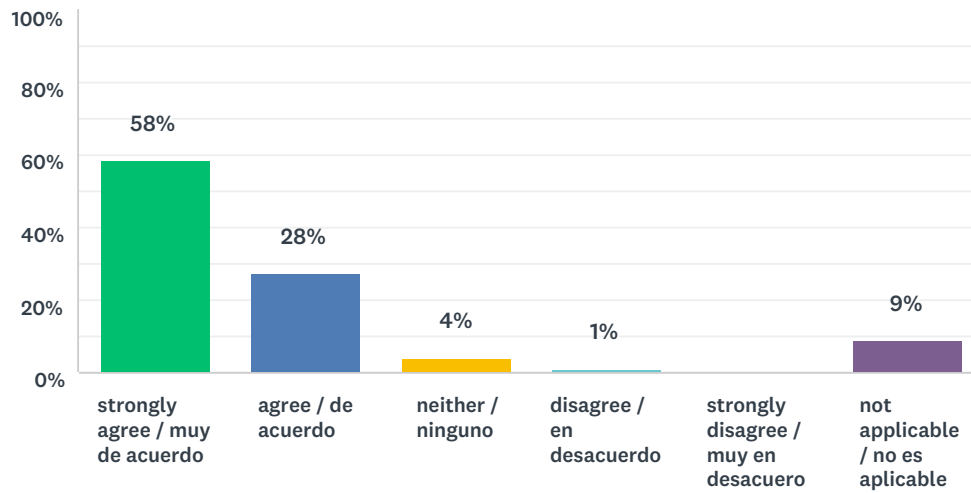
Q3 It was easy to use the project website to get progress updates. / Fue fácil de utilizar el sitio web para informarme sobre el progreso.

Answered: 298 Skipped: 13



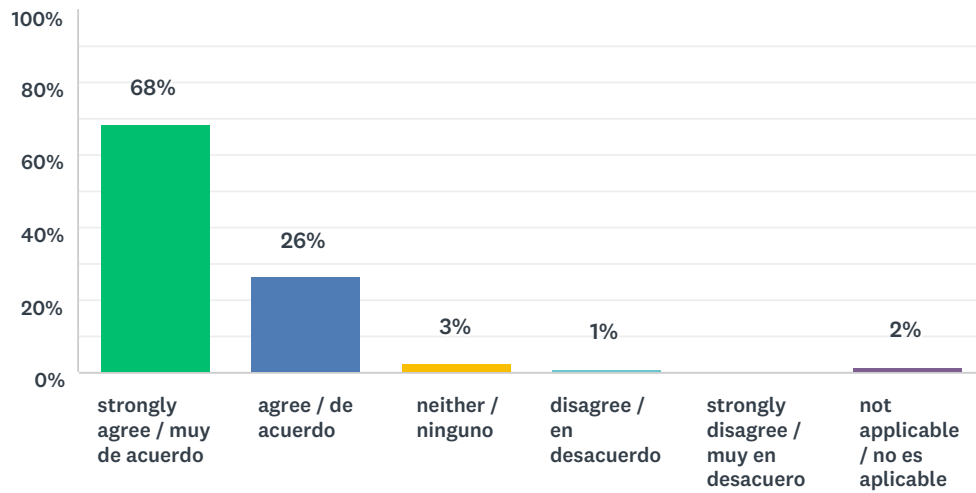
Q4 The construction noise level was reasonable. / El nivel de ruido de la construcción fue razonable.

Answered: 307 Skipped: 4



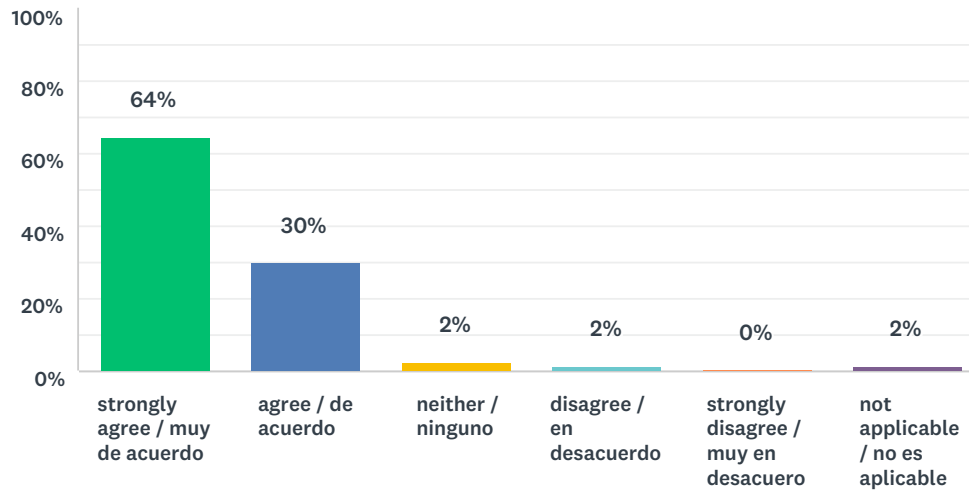
Q5 Reasonable efforts were made to keep the job site clean. / Se hicieron esfuerzos razonables para mantener el sitio limpio.

Answered: 306 Skipped: 5



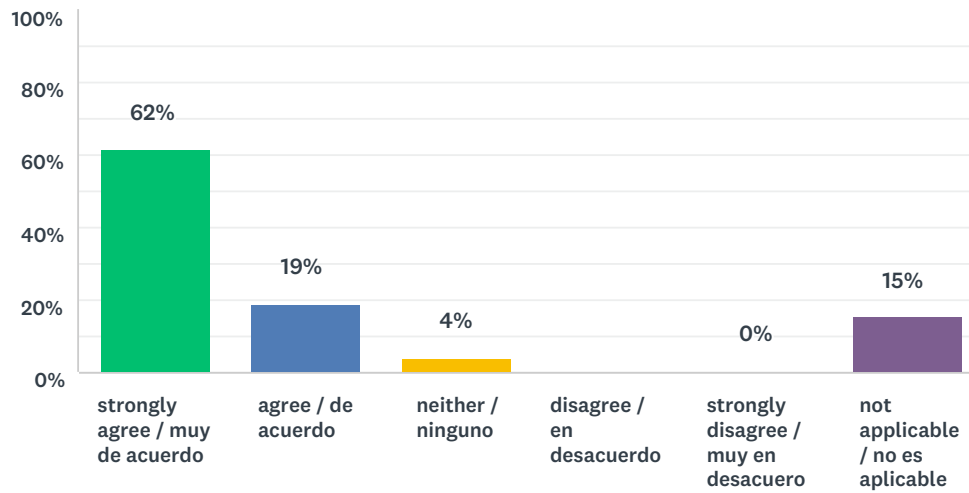
Q6 Impacts to traffic, driveway access and parking were managed well. /
Los impactos a tráfico, entradas particulares y estacionamiento se
manejaron bien.

Answered: 305 Skipped: 6



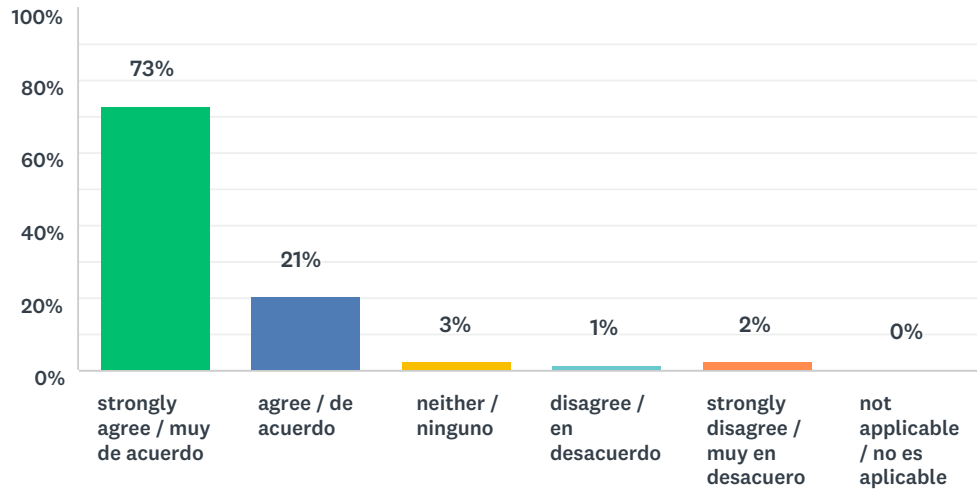
Q7 The construction crew was courteous. / El equipo de construcción fue cortés.

Answered: 307 Skipped: 4



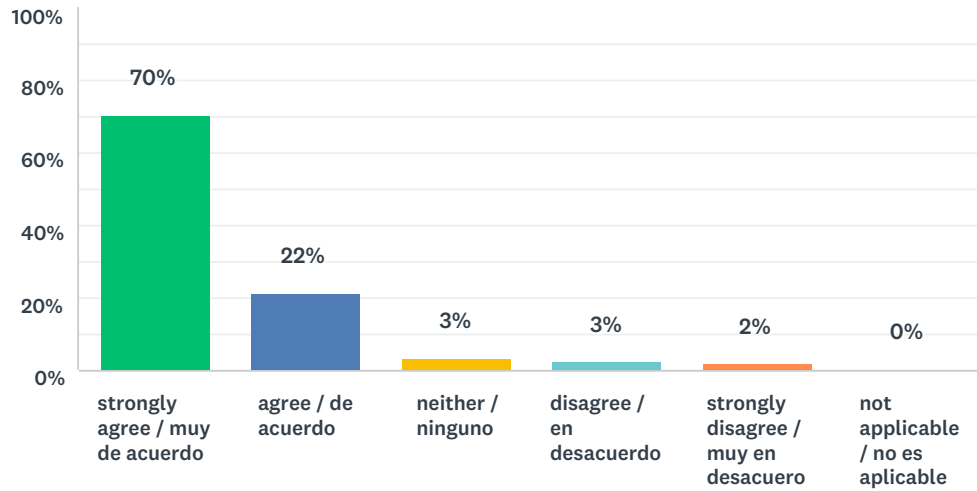
Q8 I understand the value of the project for the community. / Entiendo el valor del proyecto para la comunidad.

Answered: 307 Skipped: 4



Q9 Overall, I was satisfied with the construction project. / En general, estoy satisfecho con el proyecto de construcción.

Answered: 306 Skipped: 5



Q10 Comments/Comentario:

Answered: 152 Skipped: 159

#	RESPONSES
1	The online map was better than the print one - color (submitted via postcard)
2	I was not home on that day. I live around the corner - beautiful street (submitted via post card)
3	Thank you City of Santa Rosa!! (submitted via postcard)
4	Why did 1 street need 9 guys at the barricades & others nobody at the barricades? (submitted via postcard)
5	The left over gravel is terrible! The new asphalt tears up when backing out of driveway & turning wheels (submitted via postcard)
6	not yet finished, prep was messy, left tire tar marks everywhere, end all looks nice (submitted via postcard)
7	Our street on Wicket looks great! (submitted via postcard)
8	This improvement made my neighbor look nice, clean and beautiful. Thank you.
9	All of the people I spoke to (2) where very curious. I wish there were other roads that the city would improve though(submitted via postcard)
10	Finally some real maintenance for our roads before they are filled with potholes. Thank you! (submitted via postcard)
11	Thank you! Great Job! (submitted via postcard)
12	The crew working were professional and courteous. I was able to get in & out at midday. (submitted via postcard)
13	Super Good Mahalo "Thank you" (submitted via postcard)
14	All looks good. Good Job! (submitted via postcard)
15	C02251 (submitted via postcard)
16	Thank you (submitted via postcard)
17	Jennings East of Marlow needs to be done (submitted via postcard)
18	My apartment is on the north side of complex and I was not subjected to noise (submitted via postcard)
19	The street, due to heat, has some ares that cars have warped the covering. Check around parked cars for example (submitted via postcard)
20	The finished product was not very good quality work; it's taken weeks to paint the road divider. Prior construction notice was extremely short hand (submitted via postcard)
21	I was not present during repaving (submitted via postcard)
22	Do not schedule street cleaning so soon after - garbage truck tore up new slurry (submitted via postcard)
23	Thank you for asking (submitted via postcard)
24	Good job guys Thank you (submitted via postcard)
25	Was not paved well asphalt everywhere (submitted via postcard)
26	Great job City. Wish the road will be closed signs were bigger, not just no parking (submitted via postcard)
27	Appreciated the personal reminder. Well done & thanks (submitted via postcard)
28	I would have liked to see Piner Rd worked on before my street was done (submitted via postcard)

Capital Projects Engineering Post-Construction Survey

29	The construction truck blocked the corner access for pedestrian pick-ups at Marlow & Zinfandel Ave (submitted via postcard)
30	Organized, courteous & well managed (submitted via postcard)
31	did not use - was gone - Lots of loose debris road material, no interaction, Fulton Rd should have been re-done. The roads in my neighborhood were in great shape. Traffic is more - how about making 4 lanes on Fulton all - (submitted via postcard)
32	N/A (submitted via postcard)
33	There was no communication about garbage pick up the same day as street re-do. Was unhappy about that. (submitted via postcard)
34	Please do more with all the taxes money we give you (submitted via postcard)
35	My street looks dope. Thanks (submitted via postcard)
36	The final/finished product seems unfinished or incomplete. Material from the road gets tracked onto our driveway and garage. A portion of our street is coming up from tire marks (submitted via postcard)
37	Great job!! (submitted via postcard)
38	a professional and efficient done in other words great job! (submitted via postcard)
39	Thank you (submitted via postcard)
40	The street looks much better. Thank you!! (submitted via postcard)
41	muchas gracias dios los vendiga (submitted via postcard)
42	fast & efficient crew (submitted via postcard)
43	Still need lane markers. Probably should have dried longer? (submitted via postcard)
44	tire marks left in asphalt at driveways quite a lot of loose asphalt left in the parking areas(submitted via postcard)
45	Great job!! (submitted via postcard)
46	Initial signage gave no explanation for the street closure (submitted via postcard)
47	Dunaway and Yardley need it more than Lazylane Ct Can't Access survey online (submitted via postcard)
48	Very good job (submitted via postcard)
49	Good job!! (submitted by postcard)
50	Road overlay n a bit messy (submitted via postcard)
51	Great Job! Nice job! Pleased! (submitted via postcard)
52	Only concern was how many "project managers" were standing around wasting tax dollars (submitted via postcard)
53	This was paving renewal for our street & frankly I know of other pot holed areas that needed the work more than this area, poor planning (submitted via postcard)
54	Thank you! (submitted via postcard)
55	C02251 (submitted via postcard)
56	I wasn't home when work was being informed. I was at work. I didn't have a need to go online. (submitted via postcard)
57	Next time give suggestion on where we can park (submitted via postcard)
58	I wish that the crew could of used a roller to smooth out the surface. Aesthetically speaking it does not look good and with our car it is very noisy!! (submitted via postcard)
59	The no parking thing is an inconvenience for us due to physical limitations walking (submitted via postcard)
60	There are worst streets than ours. My tax dollars would have been better off fixing other streets, just my opinion (submitted via postcard)

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61	Thank you for your hard work and communication! (submitted via postcard)
62	Thank you the construction crew and thanks for the project (submitted via postcard)
63	Job well done - Now lets repair River Road (submitted via postcard)
64	Thank you (submitted via postcard)
65	Thank you. (submitted via postcard)
66	We left the neighborhood the day, couldn't answer noise, traffic or courteous questions (submitted via postcard)
67	The construction workers were so kind to my 2 year one who loved watching the trucks! It was an exciting day at our house! (submitted via postcard)
68	I do want the street striped as soon as possible given that school starts later this month (submitted via postcard)
69	Didn't happen on my street - Marlow Rd (submitted via postcard)
70	Great job communication courtesy & work (submitted via postcard)
71	Good job on Small Street when do you get to the real work - Piner, Fulton St (submitted via postcard)
72	Great job with minimal inconvenience (submitted via postcard)
73	Everything was very good (submitted via postcard)
74	Poor Material lots of divets - wheel turn marks (submitted via postcard)
75	Thank you! (submitted via postcard)
76	Well done. Thank you! (submitted via postcard)
77	One section (line) uneven, not covered (submitted via postcard)
78	On hot days when turning front wheels, coating comes up. Gravel very ?? ?? ?? money (submitted via postcard)
79	Excellent work well done! (submitted via postcard)
80	Curb appeal restored (neighborhood 20 years old). Thank you
81	4 sand bags and screens left on south and north side end of street – sewer outlet. Please pick up! Great job done! Thank you! (submitted via postcard)
82	Please improve communication re: homeowner driveway access timeline (submitted via postcard)
83	Too bad you can't fix the sidewalks. My street is so nice except for sidewalks (submitted via postcard)
84	Since I knew in advance I planned my schedule accordingly thank you (submitted via postcard)
85	Thank you for doing our street! Can you please do Fulton? (submitted via postcard)
86	I dont understand the priority to seal the road of a cul-de-sac when major roads have holes big enough that have destroyed my tires. Please direct money to those. (submitted via postcard)
87	Nice top coat! Very long delay in getting the white lines painted at the stop signs - it's dangerous! (submitted via postcard)
88	Property tax's in action thank you (submitted via postcard)
89	Neighbors parked 3 deep up to the barricaded in front of my house, then had to sharply turn/grind their tires in place while attempting to back out from parallel positions this has left deep divots in front of my house (submitted via postcard)
90	Our road did not need quality and doesn't look it - where's the planning like a long lasting "fix" using priorities (submitted via postcard)
91	I thought it was well communicated and a job well done. I work for Sonoma County and I was impressed. (submitted via postcard)
92	Certain areas by sidewalk have heavy tire marks imprints & still bean gravel loose while driving street on Tedeschi Drive.(submitted via postcard)

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93	Good job!! Very courteous and efficient staff. A-plus for our street Great job- street looks great (submitted via postcard)
94	Great job- street looks great (submitted via postcard)
95	Thank you (submitted via postcard)
96	Not sure why it was done - I didn't see a necessity (submitted via postcard)
97	I wasn't home during the day to be able to comment on noise & job site. I wasn't aware of a website. Road looks great. (submitted via postcard)
98	Piner Rd in serious need for repaving (submitted via postcard)
99	Love the new slurry coat, but the street sweeper dumped red clay on the street & damaged some slurry ? metal dragging. (submitted via postcard)
100	Dreaded it for 2 weeks ahead of time but they were spot-on; organized, courteous, punctual (submitted via postcard)
101	Great job! Too bad the garbage truck came 4 days later and its wheels mared the surface already! Crew also forgot to remove storm sewer covers. (submitted via postcard)
102	todo bien gracias (submitted via postcard)
103	So far good job street cleaning to pebbling debri (submitted via postcard)
104	Thanks for your quality work (submitted via postcard)
105	*one guy offered to carry my groceries for me.. nice (submitted via postcard)
106	Disappointed the garbage truck came the next morning and ruined a lot of the road improvement. They should have waited (submitted via postcard)
107	Very well done Thank you very much (submitted via postcard)
108	Thank you (submitted via postcard)
109	Little hassle, no mess, looks great! thanks (submitted via postcard)
110	7/26/19 - Slurry seal sucks! Thankfully my mother (91 yrs w/advanced dementia) didn't have any issues this day w/o her caregiver. (submitted via postcard)
111	Foxwood Ave, all ready has holes in the road from garbage trucks (submitted via postcard)
112	Thank all of you for all the work and do a great job (submitted via postcard)
113	The only negative was when they came back the following week on trash collection day & could only sweep center of road. (submitted via postcard)
114	Could of use the money to fix Piner (submitted via postcard)
115	Looks great. Looking forward to Piner rd being done. (submitted via postcard)
116	Thank you for helping to make our neighborhood more beautiful (submitted via postcard)
117	Nice work!! (submitted via postcard)
118	great job!! Thank you! (submitted via postcard)
119	Thank everyone involved - (submitted by postcard)
120	5 days notice not enough (submitted by postcard)
121	Please pave Fulton Road and Piner Road Piner High has 1500 students now (submitted by postcard)
122	Very good job good speed thank you (submitted by postcard)
123	Street looks great! (submitted by postcard)
124	Good job! (submitted by postcard)
125	The street look wonderful! (submitted by postcard)
126	Members of the construction crew were not courteous and not helpful to the disabled. Do not use them again. (submitted by postcard)

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127	thank you (submitted by postcard)
128	Thank you for the great job! (submitted by postcard)
129	Thank you it was fast and clean (submitted by postcard)
130	Thank you the road looks great! (submitted by postcard)
131	Very well appreciated. Well done. Thank you (submitted by postcard)
132	Great job. Thank you. (submitted by postcard)
133	Viva la Santa Rosa! (submitted by postcard)
134	City worker should have more helpful (submitted by postcard)
135	Very nice construction staff road looks so nice. very organized (submitted by postcard)
136	Street sweeper came a few days after & left it dirtier then before with huge brown marks left everywhere it went (submitted by postcard)
137	Very nice crew (submitted by postcard)
138	By making so many streets unavailable for parking they forced me to stay home all day (submitted by postcard)
139	I don't think the slurry lasts as long as a resurface, but it is adequate. You can't do anything about the smell, unfortunately.
140	Needed job completed and appreciated. Great job by city workers!
141	Great job planning and providing announcements. thank you
142	City did an excellent job with communication and the actual work. It looked fantastic on my street until the Asian family at the end of the block backed out of their driveway mid-morning and drove the entire length of the project leaving a nice set of tracks. Might want to consider printing the notices in Chinese next time maybe.
143	After road blocks were removed and 2 days later left to go out and noticed marks from car tires in front of house. Pavement was still soft in places. Looked good until cars drove on it. Makes me wonder as to how the job will hold up to traffic and to what the cost was for doing this throughout the neighbor hood. Otherwise i was happy to see the street covered with the new sealer.
144	Please post a No Outlet sign at Zinfandel west of Gamay when adjacent streets are closed. There is way too much unnecessary traffic on the newly slurried steet as drivers try to navigate the closures.
145	I appreciate the city providing updates on when the work would take place and when. Thank you.
146	The one thing that I did not understand was why there was some work done two weeks before the actual slurry application which was not communicated to us. It impacted our ability to get into and out of our homes just as much as the actual slurry application.
147	We were effectively notified of the slurry project. However, prior to the slurry Millwood Court was repaved. The only notice we got of that were "no parking" signs the day before the work. We were not notified our ingress/egress would be closed.
148	I have lived on Ironbark Drive for 31 years and my court looks just beautiful after the overlay. Thank you!
149	We have tire tracks/grooves on the new slurry from a City employees vehicle that drove on it to early. Now we get to look at that for the next 5 years. Why isnt Piner Road being addressed? That road is in HORRIBLE condition.
150	Great communication; nice work
151	sloppy work on finished product
152	Thank you!