

Community Members present:

Adam Brown, Community Resources for Independence Jennifer Frazier, Earle Baum Center of the Blind  
Margo Merck, Community Housing Development Corporation Paul Bell, Becoming Independent  
Shirlee Zane, Council on Aging

City Staff Members present:

Caroline Fowler, City Attorney's Office Greg Scoles, City Manager's Office Lynn Margolies, Risk Management Rob Sprinkle, Public Works  
Steve Kroeck, Public Works

GENERAL DISCUSSION AND OPENING COMMENTS

- D Suggestion: SF Chronicle has daily list of problems and who is responsible for resolving them: phone #'s etc.
- D Produce a brochure: This is the process, these are the procedures, this is the City's policy.
- D Has this been researched? Are there better models? Shirlee will continue to ask other disability rights advocates.
- D Information dissemination and grievance process. Remember these are separate activities.
- D Is there a budget for implementation? ? Let City Hall know what your priorities are!

DRAFT COMPLAINT PROCESS

- D Public needs to know policy exists.
  - D Many seniors don't use the Internet ? newspaper notices and newsletters may be better ways to reach them (also, include grievance procedures in mailings).
  - D Concerned about length of resolution period and how complainant will be resolved.
  - D City should host a community workshop re: grievance procedure. Community housing week in May and anniversary of ADA good opportunities.
  - D How will complainant be notified?
  - D ?Alleged? violation is not friendly language. Be more generic ? use ?complaint?
  - D If it takes longer than 90 days for resolution, how will complainant be notified of resolution?
- Next steps: City staff to review

DRAFT STREET PRIORITIES

D Overlay as much information as possible (City can do this by priority areas ? get information for priority one first)

1. Potential redevelopment areas
2. Areas without water or sewer hook-ups
3. Bus routes
4. Etc.

Can this be implemented soon?

- D How is mapping done? (GIS system maintained by each department)
  - D What is timeframe?
  - D Have any projects been self-identified or are all projects generated by the complaint procedure?
  - D Grievance procedure might inform priority process ? request for service
  - D Note: there is a difference between prioritizing information and projects.
- Next steps: Approved as written

CURB RAMP PRIORITIES

- D Give developers an opportunity to participate! Give developers more information about the range of off-site projects they could take on.
  - D How long have the ?Top 100 This Year? been on the list? There were 3000 on original inventory of intersections with no ramps (the list is three years old).
  - D Does this include those curb ramps needing redesign? ? No
  - D Who sets annual budget? ? City Council. Overlay projects are funded by another financial source.
  - D Are crosswalks included in curb ramp upgrades? ? Marked crosswalks are not always included.
  - D Complaint process has elevated the priority for certain projects.
  - D Continuum of Care planning process provides opportunities for annual input and involvement of non-profit housing developers.
  - D City's pedestrian needs study has generated over \$20M in pedestrian safety projects.
  - D What is differentiation between street and ramp? ? Truncated domes.
  - D When does public need to let Steve know about a problem so that it can be included in the priority list? ? There is no time limit.
  - D The Committee should evaluate criteria for pedestrian inventory (for example, no truncated domes).
  - D How often are subterranean conflicts an issues and why is cost effectiveness rated so highly? ? The City's strategy has to maximize the number of projects completed each year.
  - D Any senior facility should qualify as a facility serving people with disabilities and, therefore, be given a higher priority for curb ramps.
  - D How does measure ?M? funding affect curb ramps? ? The City will take a look at this.
  - D The City should provide a better explanation of and background on constraints.
- Next steps:
- D City staff will clarify constraints.

D Future outreach opportunities will be investigated.

D The City will review the length of crossings to determine how can they can be adjusted to meet the needs of people with limited mobility. ? Caltrans stand of 4feet per second has been adjusted at some intersections as the result of citizen complaint.

DRAFT CONSTRUCTION GUIDELINES

- D At what point is contractor notified of accessibility requirements? How are these guidelines implemented and enforced? Detours are not always provided! ? The requirements are given to contractors at plan approval.
- D Signs for alternative routes are not effective for people with visual disabilities. ? Physical guidance may be needed through construction

site and this requirement should be added to contracts. ? However, remember that independent use is mandated by the ADA.

D Take this program to developers ? PUBLIC AWARENESS!

D Who should the public contact? ? City manager/ADA coordinator

D Add the phone and contact person to construction signs if the person to contact with a problem would vary depending on project.

D What are the penalties for non-compliance?

1. The City could do a better job on notifying contractors of their requirements for signage and barriers, etc. by making sure that this information is included in contracts and that design standards are communicated right up front.

2. Depending on severity of non-compliance, the City can red tag a project.

D What can complainant expect in terms of response and resolution? ? Same day response!

D Vet these guidelines with mobility specialist.

D Consider needs of people with developmental disabilities.

Next steps: ? Direct comments to Rob Sprinkle at 543-3817.

#### PUBLIC COMMENT

D Future agenda points

1. Pedestrian safety public awareness program

2. Meeting #2 ? December 14th at 12pm

3. Meeting #3 ? not yet determined.

D Tim ? Add word ?compulsory? and acknowledge obligations of contractors

D Nancy ? Consider other languages: Spanish, Urdu, Eritrean, Vietnamese, Thai, Indigenous peoples.

D Nancy ? Spanish language TV stations/newspaper/flyers

D Nancy ? Roseland/Aston Ave./Petaluma Hill Rd./South Park ? Areas to prioritize.

D Bonnie ? 1992 grievance procedure has elements that should be considered for new guidelines ? remember that federal standards are minimum standards.

D Bonnie ? ADA and fair housing act don't address single-family developments. The state has proposed regulations ? especially regarding the path of travel from street to home and a local ordinance is needed.

D Bonnie ? Add income overlay to help identify impacted neighborhoods ? important in identifying communities who may be overlooked.

D Bonnie ? is the City currently enforcing alternative routes and other construction guidelines?

D Irma ? 2nd street along D Street ? length of crossing light is too short!

D Irma ? Maple Ave. at Georgia ? Can this be moved up on the priority list? Also, Olive Street and Morton Greenway ? dangerous ? cars block driveways.

D Darren ? Maple Ave ? sidewalk stops at Brigham! Also, Davis and 4th Street, construction site ? sidewalk blocked by fence.

D Phillip ? Check crossings for length of time everywhere!

D Phillip ? Institute sting operations to catch people who park in HC spots and cross walks

D Juanita ? Disabled veterans ? get info to them about future meetings

D Pat ? need better publicity for future meetings.