Table of Contents

2 Letter from the Chief
3 2016 At-A-Glance
4 Department Statistics
5 Use of Force Statistics
6-7 Ongoing Programs
8-9 Community Outreach
10 Commendations from the Community
11 2015 Employee Award Winners
12 2016 Employee Award Winners
13 2016 Employees of the Month
14 Organization Chart
15 2017 Outlook and Initiatives

Our Mission
We are committed to making Santa Rosa a safe place to live, work and play.

Our Vision
The Santa Rosa Police Department will be recognized as the standard of excellence in policing.

Our Values
Positive Attitude
Excellence and Quality in All That We Do
Accountability
Integrity and Ethical Behavior
Clear Direction
Team Work
Learning
To the Citizens of Santa Rosa:

Last year was a time of growth for our department – in terms of staffing and innovation. The dedicated men and women of the Santa Rosa Police Department continue to embody our department’s mission to make Santa Rosa a safe place to live, work and play. This Annual Report provides a summary of their great work and our accomplishments in 2016.

We are once again fully-staffed, enhancing our service delivery and better preparing us for the additional calls that will be generated from our growing city with the annexation of Roseland.

We have long realized the importance of technology and transparency, and in 2016 we implemented new technology and initiatives to boost our efficiency and strengthen trust with our community including:

- Every uniformed officer now wears and records with body-worn cameras.
- Our department acquired the Force Option Simulator – an interactive tool with three screens providing officers with an immersive training experience to enhance critical incident decision-making and de-escalation skills.
- We supported the City Manager’s appointment of an independent police auditor, Bob Aaronson, and have provided him with complete access to our staff, reports, and body-worn camera recordings. The auditor’s first full report is available for viewing here.

As a department, we are committed to 21st Century Policing and will continue to seek out future opportunities in innovation, efficiency and transparency.

I would like to extend our gratitude and appreciation to the citizens of Santa Rosa for their loyal support of the Santa Rosa Police Department. With your support, together, we are making Santa Rosa a safer place.

Sincerely,

Chief Hank Schreeder
2015/2016 Budget $49,834,000

- 49.2% Patrol
- 16.8% Investigations
- 13.8% Technical Services
- 8.2% Administration
- 7.1% Measure O
- 3.7% Support Bureau
- 1.2% CIP & Projects

Training

In 2016, our employees logged over 29,000 hours of training.

Average Response Time

- Priority 1 Calls: 6:25 minutes
- Priority 2 Calls: 10:47 minutes
- Priority 3 Calls: 21:36 minutes

Personnel Complaints

Internal and external for 2016 (78), 2015 (74), 2014 (86). For more detailed information about complaints visit the online report.

Use of Force

- # of times an officer responded to a call for service: 138,140
- # of incidents resulting in use of force: 158
- Less than 0.1% of interactions with the public resulted in any need for force
- 6% of contacts resulted in an arrest

- # of incidents resulting in arrests: 8,522

# of times a type of force used:

- OC (Pepperspray): 0
- Extended Reach Impact Weapon (WIRE): 1
- Firearm: 1
- Baton: 6
- Carotid Restraint: 6
- Other: 21
- Electronic Control Device: 33
- K9 Apprehension: 8
- Maximum Restraints: 67
- Takedown: 133

Click for more information about critical incidents and use of force statistics.
### Ongoing Programs

<table>
<thead>
<tr>
<th>Program</th>
<th>Description</th>
</tr>
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<tbody>
<tr>
<td><strong>Volunteers in Police Service (VIPS)</strong></td>
<td>Volunteers in Police Services (VIPS) are citizens who volunteer their time and talents assisting in non-enforcement services for the department and the community. In 2016, the VIPS contributed 5,618 hours equating to roughly $135,847 in donated time.</td>
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<td><strong>Citizen Police Academy</strong></td>
<td>The Citizen Police Academy is designed to educate the public about department policies, procedures, and the nature of police work in an 8-week course. In 2016, 21 citizens were introduced to the local criminal justice system and given a hands-on opportunity to learn about: patrol procedures, criminal investigations, narcotics, firearms, defensive tactics, community outreach, and community-oriented policing.</td>
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<td><strong>Homeless Outreach Services Team (HOST)</strong></td>
<td>The Police Department works collaboratively with the Homeless Outreach Services Team (HOST) which is coordinated by Catholic Charities. A Police Lieutenant and the Downtown Enforcement Team (DET) Sergeant meet regularly with the HOST staff. DET officers respond with HOST representatives on a weekly basis to assist with locating homeless individuals who are in need of assistance. Officers make frequent referrals to the HOST employees to help those in need find the necessary resources. The department is committed to working with HOST, and other community-based organizations, to help affected members of our community find housing and assistance.</td>
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<tr>
<td><strong>Law Enforcement Chaplaincy Service in Sonoma County</strong></td>
<td>The Police Department works with and participates on the Board for the Law Enforcement Chaplaincy Service in Sonoma County. The Chaplaincy Service responds to requests from law enforcement and provides immediate emotional support and follow-up care to them and to members of the community who have suffered tragedy and loss. The Chaplaincy Service is an interfaith community of compassionate volunteers without religious, political, or legal agendas.</td>
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<tr>
<td><strong>Sonoma County Behavioral Health Mobile Support Team (MST)</strong></td>
<td>Officers work closely with the Sonoma County Behavioral Health Mobile Support Team (MST) whose members are specially trained and licensed to assist law enforcement on calls for service dealing with mental health and substance abuse crises.</td>
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<tr>
<td><strong>Youth Citizen Police Academy</strong></td>
<td>In 2016, 42 teenagers, ages 16-18 who attend school or live in the City of Santa Rosa, attended the Youth Citizen Police Academy. This 5-week program introduces youth to the nature of police work with a hands-on curriculum.</td>
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<tr>
<td><strong>Volunteer chaplains</strong></td>
<td>Volunteer chaplains provide immediate emotional support to those in need.</td>
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<td><strong>Mental health and substance abuse crisis management and intervention</strong></td>
<td>Working with the community to prevent gang crimes</td>
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<tr>
<td><strong>Violence Prevention Partnership (VPP)</strong></td>
<td>The Gang Crimes Team plays a vital role with the Violence Prevention Partnership, providing representatives to serve on the VPP Operation Team, Policy Team, and Goals Committee.</td>
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</tbody>
</table>
Coffee with a Cop provides a unique opportunity for community members to ask questions and learn more about the department’s work in our neighborhoods. In 2016, SRPD held five events throughout the city further strengthening our relationship with the public.

Santa Rosa Police Department is a primary partner each year during the Santa Rosa Violence Prevention Awareness Week. Our officers participated in the Week’s many popular events including: the dunk tank, K9 presentations, boxing exhibition, basketball games with the youth, and judging the Low Rider Car Show. These events provided an opportunity for officers to build relationships within the community in a comfortable and non-threatening setting.

Every year Sonoma County law enforcement agencies raise funds and awareness for the Special Olympics program, while enjoying a great run through the county for this cause, and earning the right to be “Guardians of the Flame.” The Law Enforcement Torch Run ends with the Special Olympics Summer Games which are held in Davis. SRPD employees participated in the Torch Run, welcomed athletes and handed out medals at events.

In 2016, SRPD presented the Every 15 Minutes Program at Montgomery High School.

In August 2016, the Santa Rosa Police Department participated in National Night Out, a community-building campaign that promotes police/community partnerships and neighborhood camaraderie to make our neighborhoods safer, better places to live. Police employees and volunteers discussed and demonstrated: equipment used in SWAT, K9, Hostage Negotiations, traffic enforcement, patrol, explosive ordinance disposal, medical response, fire suppression, youth opportunities, violence prevention and careers in law enforcement.

School Resource Officers and detectives with the Gang Crime Team are certified to teach and participate in the G.R.E.A.T. program (Gang Resistance Education and Training) in local elementary and middle schools. The program shows fifth and seventh graders that there are better alternatives to joining gangs and build rapport with police officers. In 2016, almost 400 children from 8 schools graduated from this program.

The Every 15 Minutes Program is a two-day educational event for high school juniors and seniors, challenging them to think about drinking, driving, personal safety, responsibility, and the impact of their decisions. In 2016, SRPD presented the Every 15 Minutes Program at Montgomery High School.

SRPD employees are highly involved members of our community and actively volunteered and supported the following organizations in 2016:

- Alive at 25
- AMGEN Tour of California
- Chop’s Teen Club
- Cinco de Mayo Celebration
- Community Corrections Partnership
- Criminal Justice Council
- Downtown Sub-Committee
- Family Justice Center of Sonoma County
- Law Enforcement Chaplaincy
- Service Sonoma County
- Leadership Santa Rosa
- Muscular Dystrophy Campaign
- Project Graduation
- Rose Parade
- Santa Rosa Violence Prevention Partnership
- Tomorrow’s Leaders Today
- Upstream Investments Policy Committee
- Wednesday Night Market
2016 Commendations from the Community

**Distinguished Service Award:**
Pat Albini
Jesus Avina
Jason Brandt
Nancy Burke
Armando Jauregui
John Meteyer
Brett Siwy
Jessica Velasquez
Jesse Whitten

**Silver Meritorious Award:**
Jeff Adams
Tom Bohanan
Jason Brandt
Ken Carstensen
Mike Clark
Tim Doherty
Tim Gillette
Aaron Gonzales-Campos
Brian Sinigiani
Michael Spediacci
Phillip Thompson
James Vickers
Matt White

**Neighborhood Oriented Policing:** Jesse Cude

**Detective of the Year:** Travis Menke

**Staff/Civilian Employee of the Year:** James Sanders

**Police/Property Technician of the Year:** Juliette Rowsey

**Community Service Officer/Field & Evidence Technician of the Year:** Paula Fiori

**VIP of the Year:** Ken Coker

**DUI Officer of the Year:** Jeff Woods

**Dispatcher of the Year:** Stephanie Burnett

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“I wanted to thank you so much for everything you did the other night to make a really scary situation much easier to deal with. You are awesome at your job, and I can't tell you how much I appreciate it.” - Tanya

“Officer Ken Carstensen was doing a security check in the parking lot of Safeway on Calistoga Road when he saw a woman who looked like she could use some help loading a large supply of groceries in her car. Ken was disappointed he hadn’t been invited to the party she was outfitting, but willing to lend a hand regardless. When asked, Ken just laughed and said, ‘She looked like she needed help. How could I just drive by?’ Nice work Ken!” – Anonymous

“Thank you all for how you honor and protect us and our community. Tis truly overwhelming how each of you works to make a better community for each of us. Many thanks to each of you daily for putting your lives on the line each and every moment you wear your uniform.” - Mary Jo

“Please know that as you engage in the daily protection of our community and its citizens, your selflessness, bravery, and attention to duty are both recognized and revered – and reflect the true values and sentiments of the vast majority of Americans. Thank you for all that your Department contributes to our safety and quality of life here in Santa Rosa.” - Steven

“My thanks to you and your policemen and policewomen who graciously and professionally met with Oakmont residents at your ‘Coffee with a Cop.’ Your officers gave me valuable advice for our upcoming emergency preparedness drills for our volunteers and my neighbors.” - Donald

“My wife and I are enthusiastically promoting the Citizen’s Academy to all our friends. The professionalism that we saw in both the classroom and patrol car was very impressive. Please let your officers and the rest of your staff know that all of your efforts to keep our city safe are much appreciated.” - Peter
### 2016 Employee Award Winners

**Distinguished Service Award:**
- Timothy Gooler
- Chris Mahurin
- Gus Arredondo
- Amanda Cincera
- Armando Jauregui
- Lori Tomsky

**Gold Meritorious Award:**  Denise Stebler

**Detective of the Year:**  Hector De Leon

**Staff/Civilian Employee of the Year:**  Tricia Mason

**Police/Property Technician of the Year:**  Jenah Thorpe

**Community Service Officer/Field & Evidence Technician of the Year:**  Paula Fiori

**VIP of the Year:**  Dave Mink

**10851 (Stolen Vehicle) Officer of the Year:**  Kaiden Kemp

**Dispatcher of the Year:**  John Grandberg

**SRPD 2016 Employee of the Year:**  Administrative Technician Lori Tomsky

### Honors for SRPD:
1. Received 1st Place in the California Law Enforcement Challenge presented by the California Highway Patrol for the best traffic safety programs in California.
2. 7 Officers received Recognition from MADD in honor of their outstanding contribution to help stop the crime of DUI.
3. Santa Rosa Rotary 2016 Police Officer of the Year: Officer Denise Stebler.

### 2016 Employees of the Month

#### January
- Officers Jason Brandt and John Meteyer

#### February
- Officer Timothy Gooler

#### March
- Officer Ken Carstensen

#### April
- Property & Evidence Technician Lisa Hansen

#### May
- Detective Christopher Mahurin

#### June
- Property & Evidence Technician Stephanie Walter

#### July
- Officer Denise Stebler

#### August
- Administrative Technician Lori Tomsky

#### September
- Officer Jesse Cude

#### October
- Officer Chance Landreneaux

#### November
- Police Technician Roxanne Warren

#### December
- Officer Chance Landreneaux
The accomplishments of 2016 have positioned our department for making more progress in 2017. Our plans for 2017 include the following:

- Welcoming the community of Roseland into our service area and jurisdiction – thus increasing the number of citizens we serve.
- Increasing our department presence on social media, opening up additional lines of communication with our community and encouraging dialogue for greater understanding and transparency. In 2017 we hired a Marketing and Outreach Coordinator, a new position for our department, to facilitate these new outreach efforts.
- Exploring and discussing the potential use of unmanned aircraft for public safety purposes with the public and community partners.