



2016 Annual Report



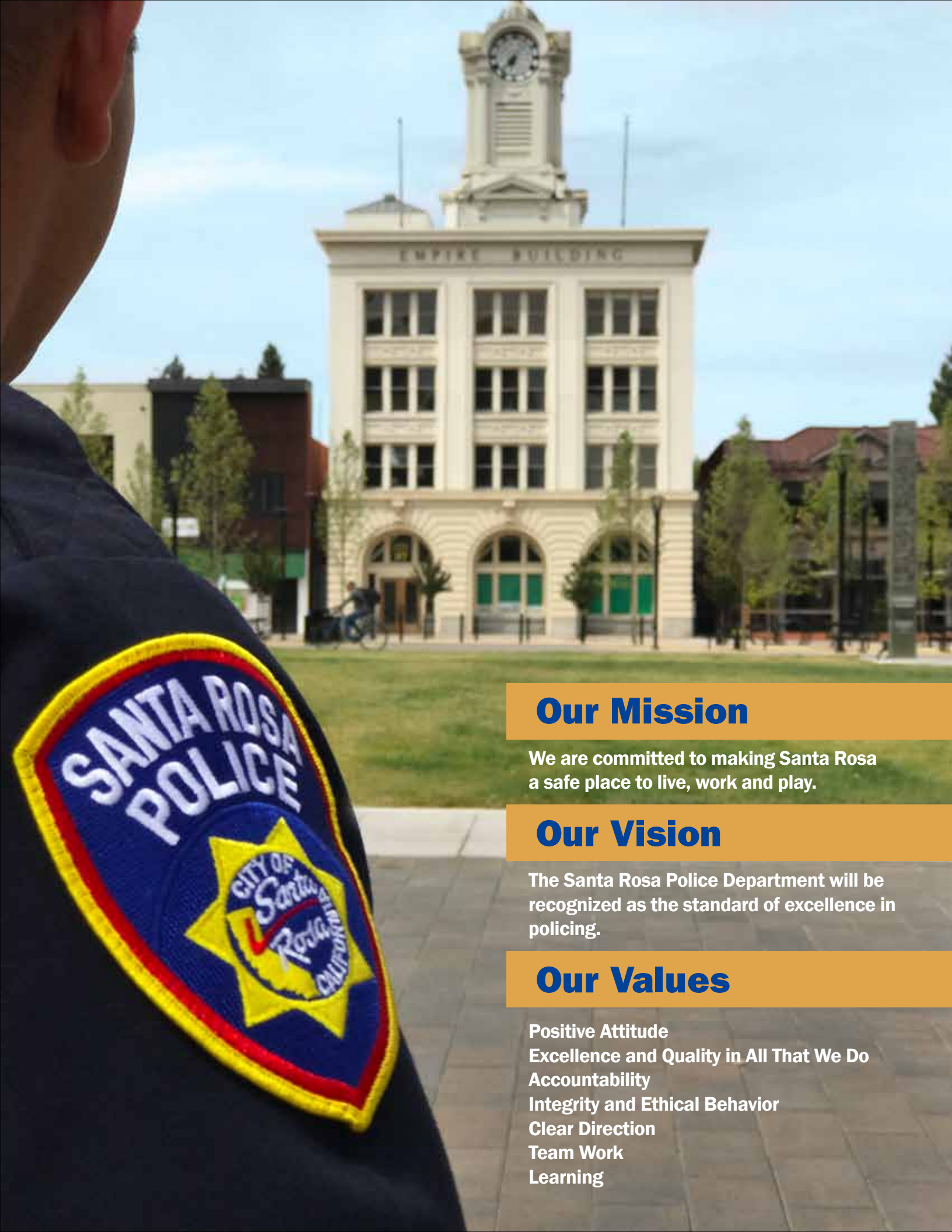


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Our Mission

We are committed to making Santa Rosa a safe place to live, work and play.

Our Vision

The Santa Rosa Police Department will be recognized as the standard of excellence in policing.

Our Values

- Positive Attitude
- Excellence and Quality in All That We Do
- Accountability
- Integrity and Ethical Behavior
- Clear Direction
- Team Work
- Learning

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To the Citizens of Santa Rosa:

Last year was a time of growth for our department – in terms of staffing and innovation. The dedicated men and women of the Santa Rosa Police Department continue to embody our department’s mission to make Santa Rosa a safe place to live, work and play. This Annual Report provides a summary of their great work and our accomplishments in 2016.

We are once again fully-staffed, enhancing our service delivery and better preparing us for the additional calls that will be generated from our growing city with the annexation of Roseland.

We have long realized the importance of technology and transparency, and in 2016 we implemented new technology and initiatives to boost our efficiency and strengthen trust with our community including:

- ▶ Every uniformed officer now wears and records with body-worn cameras.
- ▶ Our department acquired the Force Option Simulator – an interactive tool with three screens providing officers with an immersive training experience to enhance critical incident decision-making and de-escalation skills.
- ▶ We supported the City Manager’s appointment of an independent police auditor, Bob Aaronson, and have provided him with complete access to our staff, reports, and body-worn camera recordings. The auditor’s first full report is available for viewing [here](#).

As a department, we are committed to 21st Century Policing and will continue to seek out future opportunities in innovation, efficiency and transparency.

I would like to extend our gratitude and appreciation to the citizens of Santa Rosa for their loyal support of the Santa Rosa Police Department. With your support, together, we are making Santa Rosa a safer place.

Sincerely,

Chief Hank Schreeder

2016 At-A-Glance



272,841 Calls Received in 2016

of 911 calls received:
64,279

of non-emergency calls received:
156,939

of officer initiated calls:
51,623

of times an officer responded to a call for service: **138,140**



Number of Incidents by Crime	2016	2015	%
Arson	19	40	-53%
Theft (Grand & Petty)	2,087	3,223	-35%
Burglary	516	639	-19%
Vehicle Theft	407	449	-9%
Robbery	121	131	-8%
Rape	94	89	6%
Assault (Aggravated)	438	382	15%
Homicide	5	3	67%

RESULTS

15,734

Crime/Incident Reports

Traffic Collision Reports Processed

1,859

313

Guns Seized

Guns Destroyed

203

979

Drug Cases Submitted

Drugs Destroyed

1,180 lbs

Money Taken Into Evidence

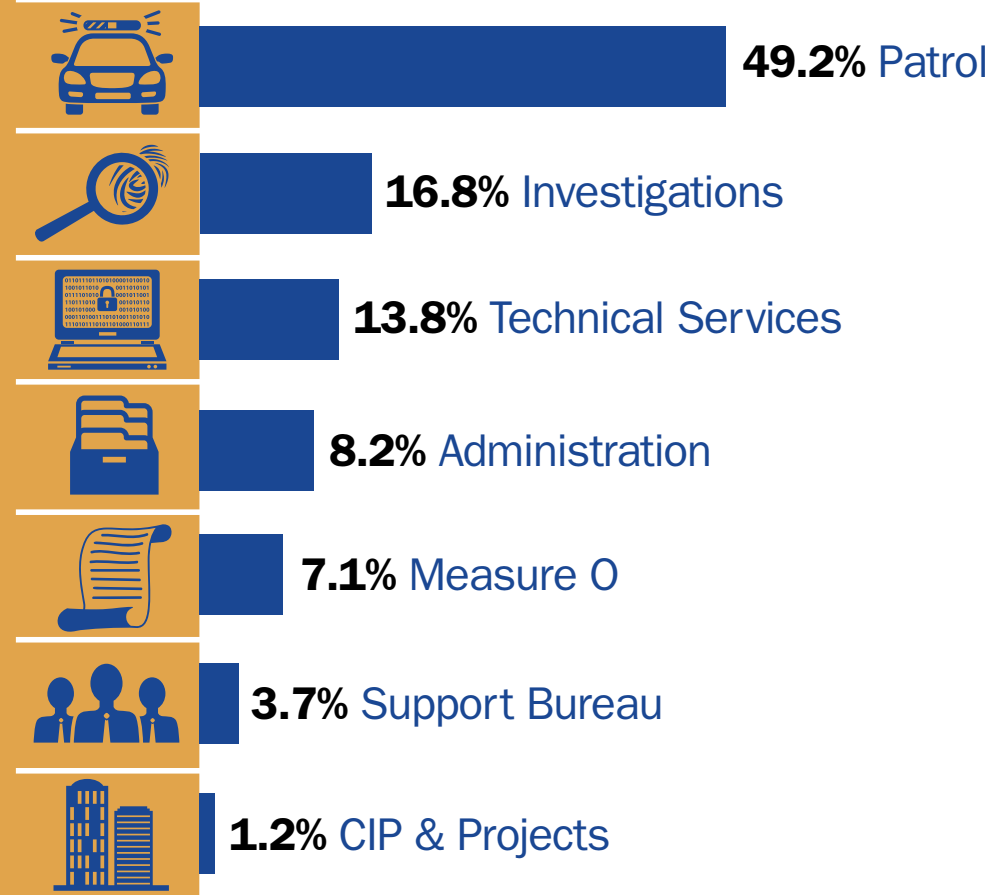
\$339,831.65

8,522

Arrests

2016 Department Statistics

2015/2016 Budget **\$49,834,000**



Training

Average Response Time

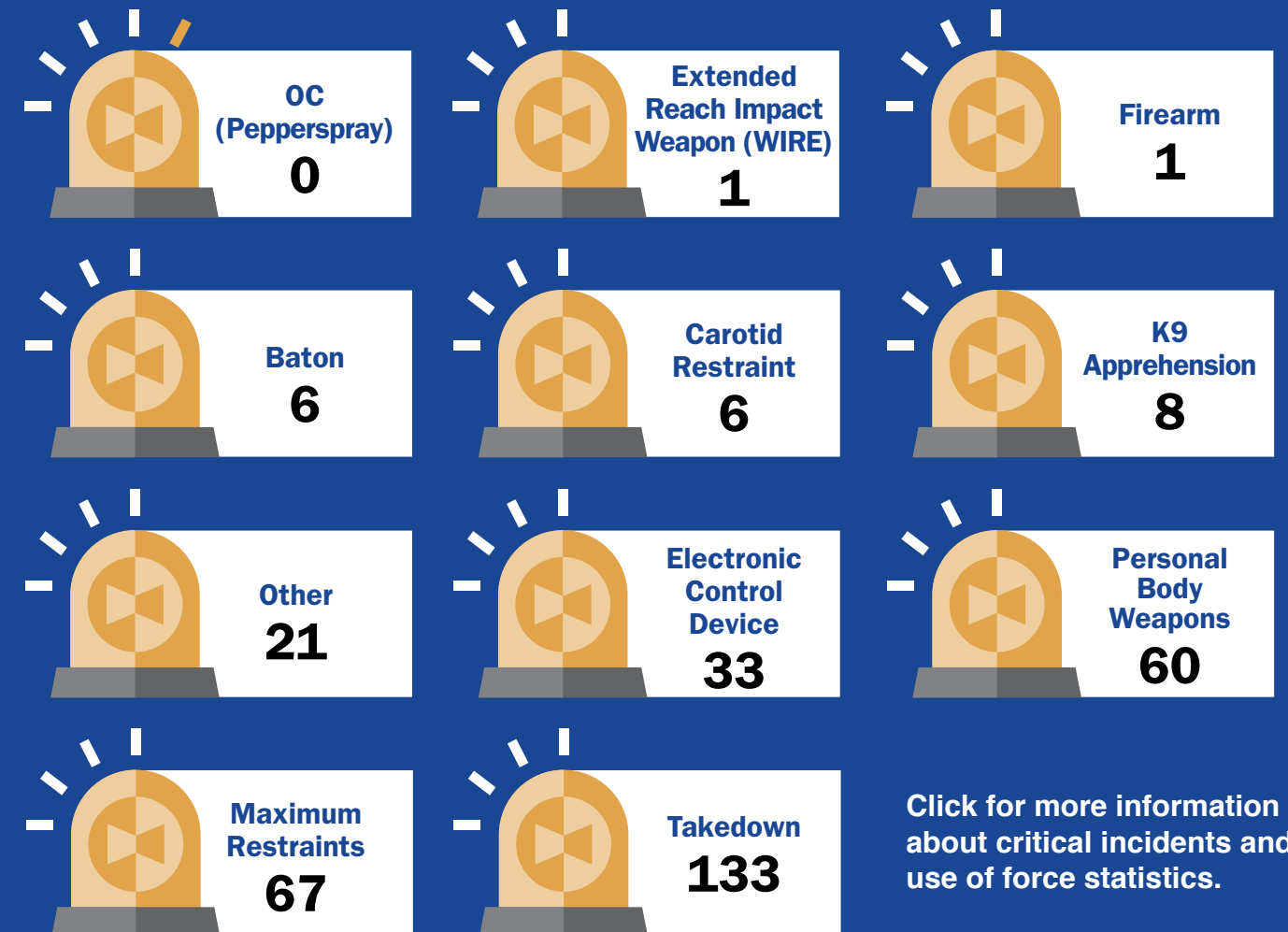
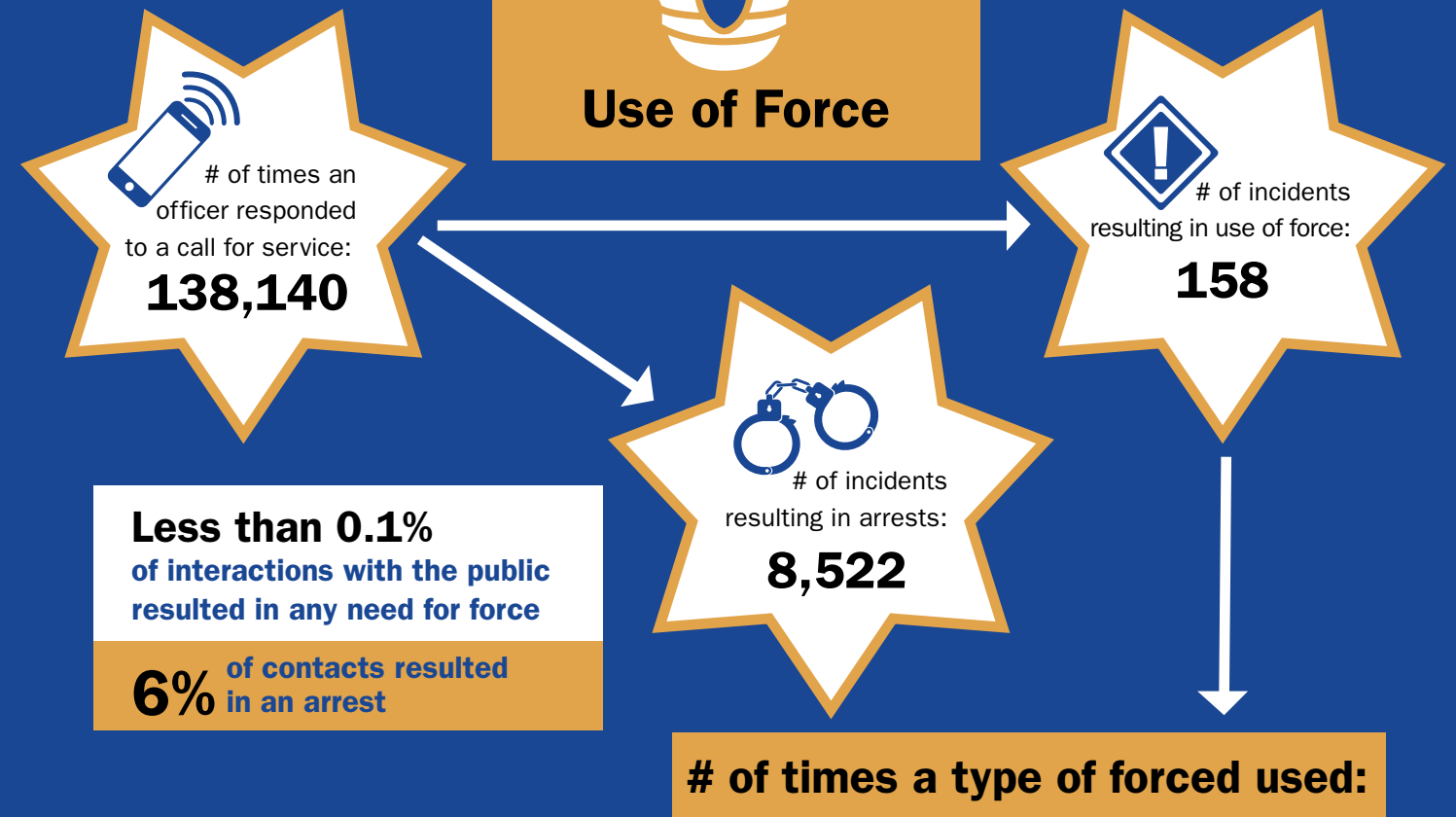
In 2016, our employees logged over **29,000 hours** of training.



Personnel Complaints

Internal and external for **2016 (78), 2015 (74), 2014 (86)**
For more detailed information about complaints visit the online report.

Use of Force



Click for more information about critical incidents and use of force statistics.

Ongoing Programs



VIPS contributed 5,618 hours equating to roughly \$135,847 in donated time

Volunteers in Police Service (VIPS)

Volunteers in Police Services (VIPS) are citizens who volunteer their time and talents assisting in non-enforcement services for the department and the community. In 2016, the VIPS contributed 5,618 hours equating to roughly \$135,847 in donated time.

21 citizens were introduced to the local criminal justice system

Citizen Police Academy

The Citizen Police Academy is designed to educate the public about department policies, procedures, and the nature of police work in an 8-week course. In 2016, 21 citizens were introduced to the local criminal justice system and given a hands-on opportunity to learn about: patrol procedures, criminal investigations, narcotics, firearms, defensive tactics, community outreach, and community-oriented policing.

Downtown Officers partner with HOST weekly to locate homeless individuals in need of assistance

Homeless Outreach Services Team (HOST)

The Police Department works collaboratively with the Homeless Outreach Services Team (HOST) which is coordinated by Catholic Charities. A Police Lieutenant and the Downtown Enforcement Team (DET) Sergeant meet regularly with the HOST staff. DET officers respond with HOST representatives on a weekly basis to assist with locating homeless individuals who are in need of assistance. Officers make frequent referrals to the HOST employees to help those in need find the necessary resources. The department is committed to working with HOST, and other community based organizations, to help affected members of our community find housing and assistance.



42 teenagers, ages 16-18 attended the Youth Citizen Police Academy

Youth Citizen Police Academy

In 2016, 42 teenagers, ages 16-18 who attend school or live in the City of Santa Rosa, attended the Youth Citizen Police Academy. This 5-week program introduces youth to the nature of police work with a hands-on curriculum.



Volunteer chaplains provide immediate emotional support to those in need

Law Enforcement Chaplaincy Service in Sonoma County

The Police Department works with and participates on the Board for the Law Enforcement Chaplaincy Service in Sonoma County. The Chaplaincy Service responds to requests from law enforcement and provides immediate emotional support and follow-up care to them and to members of the community who have suffered tragedy and loss. The Chaplaincy Service is an interfaith community of compassionate volunteers without religious, political, or legal agendas.

Mental health and substance abuse crisis management and intervention

Sonoma County Behavioral Health Mobile Support Team (MST)

Officers work closely with the Sonoma County Behavioral Health Mobile Support Team (MST) whose members are specially trained and licensed to assist law enforcement on calls for service dealing with mental health and substance abuse crises.

Working with the community to prevent gang crimes

Violence Prevention Partnership (VPP)

The Gang Crimes Team plays a vital role with the Violence Prevention Partnership, providing representatives to serve on the VPP Operation Team, Policy Team, and Goals Committee.



Community Outreach

Coffee with a Cop provides a unique opportunity for community members to ask questions and learn more about the department's work in our neighborhoods. In 2016, SRPD held five events throughout the city further strengthening our relationship with the public.

Coffee with a Cop

Gang Prevention Awareness Week

Santa Rosa Police Department is a primary partner each year during the Santa Rosa Violence Prevention Awareness Week. Our officers participated in the Week's many popular events including: the dunk tank, K9 presentations, boxing exhibition, basketball games with the youth, and judging the Low Rider Car Show. These events provided an opportunity for officers to build relationships within the community in a comfortable and non-threatening setting.

School Resource Officers and detectives with the Gang Crime Team are certified to teach and participate in the G.R.E.A.T. program (Gang Resistance Education and Training) in local elementary and middle schools. The program shows fifth and seventh graders that there are better alternatives to joining gangs and build rapport with police officers. In 2016, almost 400 children from 8 schools graduated from this program.

GREAT Program

Every 15 Minutes Program

The Every 15 Minutes Program is a two-day educational event for high school juniors and seniors, challenging them to think about drinking, driving, personal safety, responsibility, and the impact of their decisions. In 2016, SRPD presented the Every 15 Minutes Program at Montgomery High School.

In August 2016, the Santa Rosa Police Department participated in National Night Out, a community-building campaign that promotes police/community partnerships and neighborhood camaraderie to make our neighborhoods safer, better places to live. Police employees and volunteers discussed and demonstrated: equipment used in SWAT, K9, Hostage Negotiations, traffic enforcement, patrol, explosive ordinance disposal, medical response, fire suppression, youth opportunities, violence prevention and careers in law enforcement.

National Night Out

2016 Special Olympics

Every year Sonoma County law enforcement agencies raise funds and awareness for the Special Olympics program, while enjoying a great run through the county for this cause, and earning the right to be "Guardians of the Flame." The Law Enforcement Torch Run ends with the Special Olympics Summer Games which are held in Davis. SRPD employees participated in the Torch Run, welcomed athletes and handed out medals at events.

Happy Holiday Food Outreach Effort

In December of 2016, the Santa Rosa Police Department's Gang Crimes Team, School Resource Officers and Patrol Officers assisted members from the City of Santa Rosa's Neighborhood Revitalization Program to provide families in need with holiday gift bags filled with food. The bags contained an assortment of non-perishable goods; pasta, tortillas, sauces, soups, nuts, rice, beans, and a \$15 gift certificate for the purchase of two chickens and vegetables from a local grocery store.

Shop with a Cop

In 2016, over 50 children from the YWCA Women's Shelter, Valley of the Moon Children's Home and Community Action Partnership, got to shop at Target with an SRPD employee. Each child was given a \$110 gift card to purchase toys, clothes, and other items. After shopping, SRPD Command Staff made and served breakfast to the participating children and their families.

Did you know?

SRPD employees are highly involved members of our community and actively volunteered and supported the following organizations in 2016:

- **Alive at 25**
- **AMGEN Tour of California**
- **Chop's Teen Club**
- **Cinco de Mayo Celebration**
- **Community Corrections Partnership**
- **Criminal Justice Council**
- **Downtown Sub-Committee**
- **Family Justice Center of Sonoma County**
- **Law Enforcement Chaplaincy Service Sonoma County**
- **Leadership Santa Rosa**
- **Muscular Dystrophy Campaign**
- **Project Graduation**
- **Rose Parade**
- **Santa Rosa Violence Prevention Partnership**
- **Tomorrow's Leaders Today**
- **Upstream Investments Policy Committee**
- **Wednesday Night Market**

2016 Commendations from the Community

"I wanted to thank you so much for everything you did the other night to make a really scary situation much easier to deal with. You are awesome at your job, and I can't tell you how much I appreciate it." - Tanya

"Officer Ken Carstensen was doing a security check in the parking lot of Safeway on Calistoga Road when he saw a woman who looked like she could use some help loading a large supply of groceries in her car. Ken was disappointed he hadn't been invited to the party she was outfitting, but willing to lend a hand regardless. When asked, Ken just laughed and said, 'She looked like she needed help. How could I just drive by?' Nice work Ken!" - Anonymous

"Thank you all for how you honor and protect us and our community. Tis truly overwhelming how each of you works to make a better community for each of us. Many thanks to each of you daily for putting your lives on the line each and every moment you wear your uniform." - Mary Jo

"Please know that as you engage in the daily protection of our community and its citizens, your selflessness, bravery, and attention to duty are both recognized and revered – and reflect the true values and sentiments of the vast majority of Americans. Thank you for all that your Department contributes to our safety and quality of life here in Santa Rosa." - Steven

"My thanks to you and your policemen and policewomen who graciously and professionally met with Oakmont residents at your 'Coffee with a Cop.' Your officers gave me valuable advice for our upcoming emergency preparedness drills for our volunteers and my neighbors." - Donald

"My wife and I are enthusiastically promoting the Citizen's Academy to all our friends. The professionalism that we saw in both the classroom and patrol car was very impressive. Please let your officers and the rest of your staff know that all of your efforts to keep our city safe are much appreciated." - Peter



2015 Employee Award Winners

Distinguished Service Award:

Pat Albini
 Jesus Avina
 Jason Brandt
 Nancy Burke
 Armando Jauregui
 John Meteyer
 Brett Siwy
 Jessica Velasquez
 Jesse Whitten

Silver Meritorious Award:

Jeff Adams
 Tom Bohanan
 Jason Brandt
 Ken Carstensen
 Mike Clark
 Tim Doherty
 Tim Gillette
 Aaron Gonzales-Campos
 Brian Sinigiani
 Michael Spediacci
 Phillip Thompson
 James Vickers
 Matt White

Neighborhood Oriented Policing: Jesse Cude

Detective of the Year: Travis Menke

Staff/Civilian Employee of the Year:

James Sanders

Police/Property Technician of the Year:

Juliette Rowsey

Community Service Officer/Field & Evidence

Technician of the Year: Paula Fiori

VIP of the Year: Ken Coker

DUI Officer of the Year: Jeff Woods

Dispatcher of the Year: Stephanie Burnett



2016 Employee Award Winners

Distinguished Service Award:

Timothy Gooler
 Chris Mahurin
 Gus Arredondo
 Amanda Cincera
 Armando Jauregui
 Lori Tomsy

Gold Meritorious Award: Denise Stebler

Detective of the Year: Hector De Leon

Staff/Civilian Employee of the Year:

Tricia Mason

Police/Property Technician of the Year:

Jenah Thorpe

Community Service Officer/Field & Evidence Technician of the Year: Paula Fiori

VIP of the Year: Dave Mink

10851 (Stolen Vehicle) Officer of the Year:

Kaiden Kemp

Dispatcher of the Year: John Grandberg

SRPD 2016 Employee of the Year:

Administrative Technician Lori Tomsy

Honors for SRPD:

1. Received 1st Place in the California Law Enforcement Challenge presented by the California Highway Patrol for the best traffic safety programs in California.
2. 7 Officers received Recognition from MADD in honor of their outstanding contribution to help stop the crime of DUI.
3. Santa Rosa Rotary 2016 Police Officer of the Year: Officer Denise Stebler.

2016 Employees of the Month

January

Officers Jason Brandt
 and John Meteyer

February

Officer Timothy Gooler

March

Officer Ken Carstensen

April

Property & Evidence Technician
 Lisa Hansen

May

Detective Christopher Mahurin

June

Property & Evidence Technician
 Stephanie Walter

July

Officer Denise Stebler

August

Administrative Technician
 Lori Tomsy

September

Officer Jesse Cude

October

Officer Chance Landreneaux

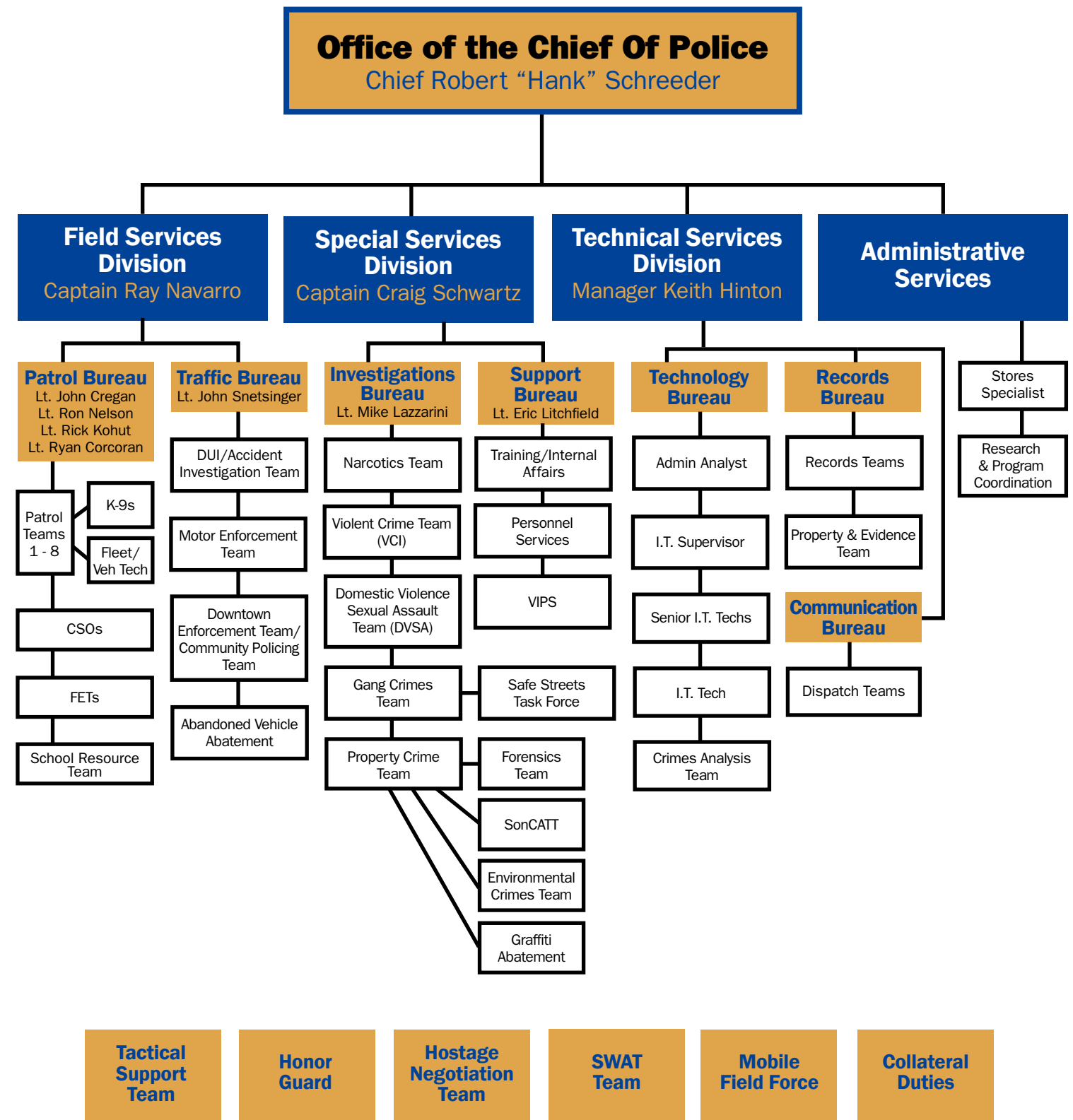
November

Police Technician
 Roxanne Warren

December

Officer Chance Landreneaux

Santa Rosa Police Department Organization Chart



*SonCATT = Sonoma County Auto Theft Task Force

2017 Outlook and Initiatives

The accomplishments of 2016 have positioned our department for making more progress in 2017. Our plans for 2017 include the following:

- Welcoming the community of Roseland into our service area and jurisdiction – thus increasing the number of citizens we serve.
- Increasing our department presence on social media, opening up additional lines of communication with our community and encouraging dialogue for greater understanding and transparency. In 2017 we hired a Marketing and Outreach Coordinator, a new position for our department, to facilitate these new outreach efforts.
- Exploring and discussing the potential use of unmanned aircraft for public safety purposes with the public and community partners.