Graywater Rebate Program

Rebate Amounts: $100 per qualifying fixture or $400 for every 1,000 gallons of sustained reduction in monthly water use*, **

* If a building permit is required, customer must submit completed and signed permit for review.
** Rebates cover materials only (labor not included) and cannot exceed the cost of materials.

Applicant must:
- Have a City of Santa Rosa water account (service) in their name for the property where the project will be completed.
  - If the property owner is the participant in the program and not the water account holder, they must receive written consent from the water account holder using a City of Santa Rosa Tenant/Account Holder Permission Form.
- Agree that the graywater system will be retained while you are the current account holder or property owner. If hardware is replaced or removed during that time, the entire rebate amount must be refunded.
- Have a landscape capable of retaining graywater production (permeable and within setbacks provided in code below).

Steps to Participate:
1) If not already pre-qualified, call Water-Use Efficiency staff at 707-543-3985 for pre-qualification and a potential site visit. All rebates require pre-qualification before any work is started.
2) After eligibility of site is verified, you will receive your Graywater Eligibility Form (required to qualify for rebate).
   a) You may then proceed with graywater system installation.
   b) You have 120 days from the date on the eligibility form to complete the project.
   c) Contact Building Division for permitting based on the project type.
3) Project Guidelines:
   a) Graywater systems are allowed through the State of California; all system guidelines are located in:
   b) Graywater systems are:
      i) Clothes Washer System (no permit required if following State Plumbing Code)
      ii) Simple System - discharging 250 gallons per day or less (requires a building permit*)
      iii) Complex System - discharging 250 gallons or more per day (requires a building permit*)
   c) Retain/obtain receipt(s) or invoice(s) itemizing the materials used in the project area**
4) Once project is finished based on above guidelines, and within the 120-day period, call 707-543-3985 to setup a post-inspection.
5) City staff will verify completion and that the installation follows the guidelines above.
   a) If approved, customer will sign Certificate of Participation and Approval agreeing to terms of rebate.
6) Rebates are processed within 4 to 8 weeks after completed project is approved.