



Landscape Irrigation Check-up Program

For Multi-Family Residential, Commercial, Industrial, and Institutional Customers

A landscape irrigation check-up is an on-site review of the landscape plantings and irrigation water use.

Current health and safety precautions require social distancing, and additional protective gear for staff and participants during the Check-up. The following guidelines will be utilized during this health emergency situation.

Applicant must:

- Have a City of Santa Rosa water account in their name for the property where the project will be completed.
 - If the property owner is the participant in the program and not the water account holder, they must receive written consent from the water account holder using a City of Santa Rosa Tenant/Account Holder Permission Form.

Steps to Participate:

- 1) Call Water-Use Efficiency staff at 707-543-3985 to schedule a site visit
 - a) Social distancing of 6 ft or more will be enforced at all times
 - b) A facial covering is required for everyone the Water Use Efficiency staff will be interacting with. Without compliance, the Checkup will be cancelled. Water Use Efficiency staff will be wearing a facial covering for the duration of the appointment.
 - c) Yard space must be accessible without going inside a building. Technician will not enter a building to access yard space or irrigation timer.
- 2) **Check-up Possibilities:**
 - a) Review water meter for movement
 - b) Inspect irrigation controller
 - c) Inspect irrigation hardware
 - d) Run select stations of irrigation system to review current system condition and efficiency
 - e) Review current irrigation schedule
 - f) Additional possibilities for dedicated irrigation meter accounts:
 - i) Analyze water use over time (multi-year, dependent on time at property as account holder)
 - ii) Compare water use to actual site landscape water billing based budget
 - g) Review eligibility for other program(s) or rebate(s)
- 3) Once check-up is completed, staff will prepare a report that includes current water use findings and recommendations to improve water use efficiency, including information on rebates and incentives.