



# WaterSmart Check-up Program

## For Commercial, Industrial, and Institutional Customers

<b>Free Fixtures:</b>	<b>Showerheads:</b>	Chrome or Polished Brass, 1.5 gallons per minute
	<b>Kitchen Faucet Aerators:</b>	Chrome, Spray and Stream, 1.5 gallons per minute
	<b>Bathroom Faucet Aerators:</b>	Chrome or Polished Brass, 0.5 gallons per minute

Current health and safety precautions restrict on-site indoor Check-ups for all customers. The following guidelines will be utilized during this health emergency situation.

### Applicant must:

- Have a City of Santa Rosa water account (service) in their name for the property where the project will be completed.
  - If the property owner is the participant in the program and not the water account holder, they must receive written consent from the water account holder using a City of Santa Rosa Tenant/Account Holder Permission Form.

### Steps to Participate:

- 1) Call Water-Use Efficiency staff at 707-543-3985 to schedule a virtual site visit over the phone, or video platform
- 2) Staff will email or mail customer detailed past and current water use information to review prior to virtual Check-up
- 3) Staff will arrange for drop off or customer pick-up of Check-up materials (toilet dye tablets/flow measurement bags)
- 4) **Virtual Check-up:**
  - a) Review water use information
  - b) With Maintenance staff on site, and virtual guidance from Water-Use Efficiency staff, check all fixtures for potential leaks, flow rates and water use. Please note that due to the virtual nature of the appointment, some portions of the Check-up will not be able to be conducted.

i) Bathroom faucet	vii) Ice Maker
ii) Showerhead	viii) Dish Washer
iii) Toilet	ix) Clothes Washer
iv) Kitchen Faucet	x) Chiller Unit
v) Hand Wash Sink	xi) Cooling tower
vi) Pre-Rinse Spray Valve	xii) Specialized equipment
  - c) Review eligibility for other programs or rebates
- 5) Once check-up is completed, staff will prepare a report that includes current water use findings and recommendations to improve water use efficiency, including information on rebates and incentives. If current fixtures do not meet high efficiency flow rate standards, free showerheads and faucet aerators will be provided.