



Recirculating Hot Water Pump Rebate Program

Rebate Amounts : **Single or Multi Family Residential:** up to \$100.00* per pump (two pumps max per site)

**Rebates cover materials only (labor not included) and cannot exceed the cost of materials.*

Current health and safety precautions restrict on-site indoor Check-ups for all customers at this time. The following guidelines will be utilized during this health emergency situation.

Applicant must:

- Have a City of Santa Rosa water account (service) in their name for the property where the project will be completed.
 - If the property owner is the participant in the program and not the water account holder, they must receive written consent from the water account holder using a City of Santa Rosa Tenant/Account Holder Permission Form.
- Agree that the pump will be retained while you are the current account holder or property owner. If pump is replaced with equipment of lower standards during that time, the entire rebate amount must be refunded.

Steps to Participate:

- 1) Call Water-Use Efficiency staff at 707-543-3985 for pre-qualification, eligibility verification and a virtual site visit.
 - a) During the virtual Check-up, City staff will verify eligibility and conduct a WaterSmart Check-up.
- 2) After eligibility is verified, you will receive your Recirculating Hot Water Pump Eligibility Form (required to qualify for rebate).
 - a) You may then proceed with installation of the pump.
 - b) You have 120 days from the date on the eligibility form to complete the project.
- 3) **Project Guidelines:**
 - a) Full virtual WaterSmart Check-up must be conducted by Santa Rosa Water Use Efficiency staff
 - b) Pump must operate on-demand (switch, push button, remote control)
 - i) No timers
 - ii) No motion detection
 - c) Retain/obtain receipt(s) or invoice(s) itemizing the materials used in the project area*
- 4) Once project is finished based on above guidelines, and within the 120-day period, call 707-543-3985 to setup a post-inspection.
- 5) City staff will verify completion and that project follows the guidelines above.
 - a) If approved, customer will sign Certificate of Participation and Approval agreeing to terms of rebate.
- 6) Rebates are processed within 4 to 8 weeks after completed project is approved.