Service Split Incentive Program

**Rebate Amounts:**
100% of City permits and water meter installation fees
- Encroachment Permit (manifold service & install meter box)
- Building Permit (on-site plumbing changes)
- Meter & Processing Fee
- Backflow device (if not pre-existing)
- Pressure Regulator for line (if site water pressure is above average)

All or part of equipment & hardware to plumb new meter to irrigation line
- Limited to $22.96 per 1,000 square feet of irrigated landscape
- Only up to the cost of the materials*

*Rebates cover materials only (labor not included) and cannot exceed the cost of materials.

**Applicant must:**
- Have a City of Santa Rosa water account (service) in their name for the property where the project will be completed.
  - If the property owner is the participant in the program and not the water account holder, they must receive written consent from the water account holder using a City of Santa Rosa Tenant/Account Holder Permission Form.

**Steps to Participate:**

1) Call Water-Use Efficiency staff at 707-543-3985 for pre-qualification, eligibility verification and a potential site visit.

2) **Project Guidelines:**
   a) Must currently have a “mixed use” indoor/outdoor meter on site (no dedicated irrigation meter)
      i) City staff will review water use history and landscape irrigation needs to develop a chart of estimated savings and to determine if a service split is economically feasible and has potential to save water.
   b) Obtain an approved Service Split Application form from Water Use Efficiency staff.
   c) Contact Planning & Economic Development to obtain all required permits.
   d) Proceed with installation of project and inform Water-Use Efficiency staff when project installation begins.
   e) Retain/obtain receipt(s) or invoice(s) itemizing the materials used in the project area. *
   f) Inform Water-Use Efficiency staff when project has been completed and schedule an on-site visit to review installation
      i) If approved customer will sign Certificate of Participation and Approval agreeing to terms of rebate
      ii) Submit copies of all itemized receipts and approved permits

3) Rebates are processed within 4 to 8 weeks after issuing amounts are determined.