MISSION
WE ARE COMMITTED TO MAKING SANTA ROSA A SAFE PLACE TO LIVE, WORK AND PLAY.

OUR VALUES
Positive Attitude, Excellence and Quality in all that we do, Accountability, Integrity and Ethical Behavior, Clear Direction, Teamwork, Learning.

VISION STATEMENT
The Santa Rosa Police Department will be recognized as the standard of excellence in policing. Internally, every employee will believe the Santa Rosa Police Department is a great place to work. The community will believe the Santa Rosa Police Department is a proactive, progressive and professional organization committed to making Santa Rosa a safe place to live, work and play.
Dear Friends and Neighbors:

2020 brought significant challenges that will impact Santa Rosa for years to come. We began the year facing an unparalleled pandemic. COVID-19 changed the dynamics of how we lived and how we served the public.

On March 31, 2020, we lost Detective Marylou Armer who was the first California police officer to die from COVID-19 complications, while several other officers tested positive within the first month of the pandemic. This tragedy compelled us to act quickly and overhaul safety protocols. This virus has demanded a better understanding of employee wellness, and the changes we made have enhanced safety for both the community and our staff. Continuing to improve procedures that bolster the health and safety of our officers will, in turn, continually improve public safety.

Another significant change this year is the call for police reform. The extent and nature of the protests last summer was something we have never seen in our city’s history. Protests were organic, beginning peacefully during the day and turning into violence at night. We supported the Mayor’s Pledge to review our department’s use of force policies, engage with our community, report our findings, and make changes to improve our service.

We experienced another fire emergency where almost our entire staff returned to evacuate 16,000 community members, helped put out small fires, and maintained security for the evacuation zones. Our dedicated Department Operations Center and Incident Management Team were key components in managing this emergency. Many in our community lost homes, but the lessons we learned from past fires helped prevent any loss of life.

Despite the emergencies of 2020, we also continued to work through complex issues in the community like homelessness, staffing, and department infrastructure. In 2021, we will focus on community relationships. We are leading the way in Sonoma County in developing a new mental health response model. We are also in the final stages of a project to upgrade our aging radio system. We will work to enhance community engagement and improve training. As police officers, we serve with the courage and integrity to meet challenges, to make a difference, and to build the necessary trust for a better future.

Sincerely,

Chief Rainer Navarro

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IN 2021 WE WILL FOCUS ON COMMUNITY RELATIONSHIPS.”
2020 OVERVIEW
2020 AT-A-GLANCE

203,455 CALLS RECEIVED IN 2020

72,666 911 CALLS RECEIVED

26,502 OFFICER INITIATED CALLS

130,789 NON-EMERGENCY CALLS RECEIVED

111,990 TIMES AN OFFICER RESPONDED TO A CALL FOR SERVICE

1,455 TRAFFIC COLLISION REPORTS PROCESSED

12,784 CRIME/INCIDENT REPORTS FILED

6,363 ARRESTS

2020 DEPARTMENT STATISTICS

$67,208,451 FY 2019/2020 BUDGET TOTAL

PERSONNEL COMPLAINTS

INTERNAL + EXTERNAL

00:06:44

00:11:08

00:20:57

AVERAGE RESPONSE TIME

PRIORITY ONE CALLS

PRIORITY TWO CALLS

PRIORITY THREE CALLS

TRAINING

17,254 TOTAL HOURS OF TRAINING

NUMBER OF INCIDENTS BY CRIME

<table>
<thead>
<tr>
<th>2019</th>
<th>2020</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Homicide</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>Theft (Grand &amp; Petty)</td>
<td>2,077</td>
<td>1,875</td>
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<tr>
<td>Vehicle Theft</td>
<td>311</td>
<td>421</td>
</tr>
<tr>
<td>Burglary</td>
<td>486</td>
<td>542</td>
</tr>
<tr>
<td>Assault (Aggravated)</td>
<td>582</td>
<td>664</td>
</tr>
<tr>
<td>Robbery</td>
<td>126</td>
<td>135</td>
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<tr>
<td>Arson</td>
<td>28</td>
<td>25</td>
</tr>
<tr>
<td>Rape</td>
<td>146</td>
<td>110</td>
</tr>
</tbody>
</table>

SRPD BUDGET

- Field Services
- Technical Services
- Special Services
- Administration
- Measure O

2018 2019 2020

41 59 44

00:06:44

00:11:08

00:20:57
### Special Services Division Team Statistics

<table>
<thead>
<tr>
<th>Team</th>
<th>Call Outs</th>
<th>Assault Cases</th>
<th>911-Plans</th>
<th>Arrests</th>
<th>Search Warrants</th>
<th>Crime Reports</th>
<th>Sup Reports</th>
</tr>
</thead>
<tbody>
<tr>
<td>Domestic Violence / Sexual Assault Team</td>
<td>78</td>
<td>260</td>
<td>38</td>
<td>47</td>
<td>138</td>
<td>158</td>
<td>430</td>
</tr>
<tr>
<td>Narcotic Crime Investigations</td>
<td>27</td>
<td>0</td>
<td>70</td>
<td>15</td>
<td>46</td>
<td>64</td>
<td>30</td>
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<tr>
<td>Property Crime Investigations</td>
<td>24</td>
<td>14</td>
<td>13</td>
<td>16</td>
<td>13</td>
<td>36</td>
<td>72</td>
</tr>
<tr>
<td>Violent Crime Investigations</td>
<td>57</td>
<td>20</td>
<td>42</td>
<td>40</td>
<td>77</td>
<td>39</td>
<td>224</td>
</tr>
</tbody>
</table>

### Traffic Team Statistics

- **420** DUI Arrests
- **1,455** Collisions
- **720** Speeding Tickets
- **110** Red Light Tickets

### Use of Force

- **111,990** Times an officer responded to a call for service
- **6,363** Incidents resulting in arrests
- **164** Incidents resulting in use of force

### Types of Force Used Per Incident

- **Firearm**: 0
- **Baton**: 4
- **Chemical Agents**: 0
- **K-9 Apprehension**: 4
- **Electronic Control Device**: 4
- **Maximun Restraints**: 0
- **Personal Body Weapons**: 0
- **Take Down**: 81

*More information about total deployments of chemical agents and kinetic energy munitions in 2020 can be found at: https://srcity.org/3230/SRPD-Annual-Reports

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### Less than 0.1% of interaction with the public resulted in any need for force.

- **6%** of contacts resulted in an arrest.
COMMUNITY OUTREACH
COMMUNITY OUTREACH

LOOKING FORWARD TO BRINGING BACK
In 2021, the Police Department is looking forward to the return of VIPS, Community Police Experiences, Coffee with a Cop, Shop with a Cop, and Back to School Shopping Spree.

SANTA ROSA SCHOOL BOARD AD-HOC COMMITTEE
The Police Department participated in a 4-month Santa Rosa School Board Ad-Hoc Committee to evaluate the role of officers on school campuses. The Ad-Hoc Committee had an in-depth conversation with students, parents, educators, administrators and school board members about racism, implicit bias, inequity, engagement, and the importance of School Resource Officers.

HOMELESS OUTREACH SERVICES TEAM (HOST)
The Police Department works in collaboration with the Homeless Outreach Services Team (HOST), Downtown Enforcement Team (DET) respond with HOST representatives on a weekly basis to assist with locating homeless individuals who are in need of assistance. Officers make frequent referrals to the HOST employees to help those in need find the necessary resources.

COMMUNITY EMPOWERMENT LISTENING SESSIONS
The Police Department, in collaboration with the Officer of Community Engagement and then mayor Tom Schwedhelm, participated in eighteen listening sessions with members of the BIPOC community. The meetings were held between July 2020 and December 2020. The goal was for SRPD to engage with the community, but listen to concerns and ideas for meaningful change. The listening sessions helped further reviews and changes to policies and the adaptation of new trainings.

DET. MARYLOU ARMER
On March 31, 2020, Detective Marylou Armer passed away from complications resulting from COVID-19. Detective Armer was a compassionate and thoughtful public servant who fought for victims. Detective Armer started with SRPD in September of 1999 as a Field Evidence Technician. She then became a police officer in May of 2008. Detective Armer’s final assignment was as a detective in our Domestic Violence and Sexual Assault Team. Detective Armer is missed everyday but her legacy of fighting for victims lives on.

COVID-19 PANDEMIC
COVID-19 presented numerous challenges for the Police Department. Partnering with the community, SRPD took the position to educate citizens about the seriousness of COVID-19, rather than just enforce the Health Order. The goal was to work with the community to get through the pandemic together. All SRPD staff was required to wear gloves, maintain social distancing and masks during contacts with the community. Strict guidelines for sanitizing equipment, vehicles and the building were also implemented.

DID YOU KNOW?
SRPD employees are highly involved members of our community and actively volunteered and supported the following organizations in 2020:

- 4Cs of Sonoma County
- Boy Scouts
- CHOPS Teen Club
- Community Corrections Partnership
- Downtown Sub-Committee
- Empire Soccer Club
- Face 2 Face
- Family Justice Center
- Foster Parent
- Law Enforcement Chaplaincy Service
- Leadership Santa Rosa
- NAMI Sonoma County
- No One Dies Alone (NODA)
- Parkside Elementary
- Paws as Loving Support (PALS)
- Redwood Empire Food Bank
- Redwood Police Activities League
- Rincon Valley Little League (Board)
- Santa Rosa Police Foundation
- Santa Rosa Violence Prev. Partnership
- Senior Advocacy Services
- Social Advocates for Youth (SAY)
- Sonoma County 4H
- Sonoma County Alliance
- Sonoma County Health Action Council
- Sonoma County Humane Society
- Special Olympics
- Verity
- Wed. Night Market Executive Board
- Windsor High School Boosters
- YWCA Sonoma County
2020 Brought many challenges and opportunities. In 2021, the Santa Rosa Police Department looks forward to the following:

- Continue efforts to create a modernized interoperable radio system
- Conduct a department-wide review of staffing levels and resource allocation
- Implement the Racial & Identity Profiling Act (RIPA) and begin collecting compliant stop data ahead of the 2023 requirement
- Explore and develop technologies to increase department efficiencies
- Establish the Chief’s Community Ambassador Team and re-establish a Spanish community police experience
- Explore and develop a thriving internship program