

YEAR-END STATUS REPORT

HOMELESS SERVICES CENTER

(Catholic Charities of the Diocese of Santa Rosa)

Reporting is required as a condition of funding. The CITY will receive quarterly updates based on the information provided in this report (and for HMIS participants as it compares to the HMIS reports). Reports may be submitted electronically.

Each quarter should be reported **cumulative** (or for the quarter if requested below) beginning July 1, 2020 and ending through the quarter for which the report is being submitted.

Agency Name: Catholic Charities of the Diocese of Santa Rosa
Program Title: Homeless Services Center
Term: July 1, 2020 to June 30, 2021

Reporting Due Dates and Period (please check only one):

Report	Due Date	Report Period Covered
<input type="checkbox"/> 1 st Quarter Report:	October 10, 2020	July 1, 2020 – September 30, 2020
<input type="checkbox"/> 2 nd Quarter Report:	January 10, 2021	July 1, 2020 – December 31, 2020
<input type="checkbox"/> 3 rd Quarter Report:	April 10, 2021	July 1, 2020 – March 31, 2021
<input checked="" type="checkbox"/> 4 th Quarter Report:	July 10, 2021	July 1, 2020 – June 30, 2021

Narrative:

The Homeless Services Center has become an essential access point for individuals experiencing homelessness in Sonoma County. Each quarter brings an influx of participants who depend on our services and resources. Our staff and volunteers have been trained to prioritize trauma-informed engagement and as a result, we have seen a notable decrease in behavioral issues and general dissidence. We have also streamlined our most commonly requested services so that they are provided safely and efficiently. Additionally, HSC staff have kept participants updated regarding COVID and vaccinations as new information emerges. Information about local vaccination clinics and testing sites are also available upon request.

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Unduplicated clients receiving services – Q4 2020/2021

Individuals	Q4	YTD
Men	857	2684
Women	411	1238
Trans Male (FTM or Female to Male)	1	2
Trans Female (MTF or Male to Female)	1	4
Gender Non-Conforming	1	1
Children	0	0
Total Persons	1271	3929
Elderly (62+)	180	479
Disabled	497	1304
Substance Abuse	420	1236

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RACE AND ETHNIC DATA REPORTING FORM

Racial Categories	QUARTERLY TOTALS			YEAR TO DATE TOTALS		
	# Hispanic/Latino	# Non Hispanic/Latino	Total Number of Race Responses	# Hispanic/Latino	# Non Hispanic/Latino	Total Number of Race Responses
White	120	718	838	801	1835	2636
Black or African American	10	136	146	120	335	455
Asian	4	8	12	12	23	35
American Indian or Alaska Native	120	57	177	386	132	518
Native Hawaiian or Other Pacific Islander	10	16	26	30	40	70
American Indian or Alaska Native <i>and</i> White	0	0	0	18	26	44
Asian <i>and</i> White	0	0	0	0	2	2
Black or African American <i>and</i> White	0	0	0	2	10	12
American Indian or Alaska Native <i>and</i> Black or African American	0	0	0	2	8	10
Balance of individuals reporting more than one race	29	43	72	90	57	147
TOTAL	293	978	1271	1461	2468	3929

	Q4	YTD
Female Head of House	413	1239
Extremely Low (0-30%AMI)	1264	3907
Very Low (31-50% AMI)	1	11
Low (51-80% AMI)	6	9
Median (81-100% AMI)	0	1
Moderate (Above 100% AMI)	0	1
Total No. of Participants Assisted	1271	3929

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OUTPUTS	Q4	YTD	Goal
1. Showers	1,185	14,505	11,000
2. Laundry	354	2,720	4,300
3. Referrals to Coordinated Entry	0	1	600
4. Hours of Homeless Services Center operation	630	2,520	2,000
5. Persons (unduplicated adults and children), utilizing basic services, including showers, phone service, storage, mail, and referrals to resources and services (unduplicated)	1,271	3,929	2,100

INDICATORS	Q4	YTD	Goal
6. Homeless individuals will receive basic services, including showers, phone service, storage, mail, and referrals to resources and services	1,271	3,929	100%
7. Participants who have completed an intake with a trained homeless volunteer measured by intake forms on file	1,271	3,929	100%
8. HSC participants will be engaged and enrolled in Coordinated Entry, who were previously unidentified homeless individuals not previously enrolled in services	0	0	20%