MISSION

We are committed to making Santa Rosa a safe place to live, work and play.
OUR VALUES

Positive Attitude, Excellence and Quality in all that we do, Accountability, Integrity and Ethical Behavior, Clear Direction, Teamwork, Learning

VISION STATEMENT

The Santa Rosa Police Department will be recognized as the standard of excellence in policing. Internally, every employee will believe the Santa Rosa Police Department is a great place to work. The community will believe the Santa Rosa Police Department is a proactive, progressive and professional organization committed to making Santa Rosa a safe place to live, work and play.
Message from Chief Navarro:

I am pleased to present the 2021 Annual Report for the Santa Rosa Police Department. Our staff is committed to making our city a safe place to live, work and play. This report highlights the efforts of our workforce in making a difference in our community as the past year continued to bring challenges to our community and employees.

COVID remained a significant concern. Our staff maintained the protocols we set forth to limit exposures for the safety of the community and our employees. Santa Rosa Police employees engaged in several community events throughout Santa Rosa while maintaining COVID protocols.

We completed the groundwork to create a mental health crisis response team which will be launched in 2022. This effort could only be successful through our relationships built with other city departments and community organizations. The inRESPONSE Team will provide better service to those in need, while freeing up officers for emergency calls.

Staffing remains critical for the police department. Many of our special assignments are understaffed. The decision to eliminate our School Resource Officer program was difficult but necessary without an agreement with the school district and less measure O revenue. However, in response to the rising firearms related incidents, the department created a Special Enforcement Team dedicated to addressing high priority issues such as firearms and violence. In the past year, our officers seized over 150 firearms and 130 pounds of illegal narcotics off the street. Traffic remains a high priority as side-show events occurred throughout our city. We adapted to this new trend using education, engineering, and enforcement to combat and deter this dangerous activity.

It has been an honor and privilege to be a part of this community where I have lived and worked for the last 30 years. 2022 will bring a leadership transition for the department as I retire. However, the Santa Rosa Police Department has always prioritized succession planning and prepared our staff for future leadership in the organization. We continue to strive toward our vision to be the standard of excellence through a culture of high service and professionalism.

We have made tremendous progress working with our partners with a common goal of a better tomorrow. The men and women of the Santa Rosa Police Department take our fundamental duty to serve to heart and will continue to make a difference in our community.

Sincerely,

Chief Rainer Navarro

It has been an honor and privilege to be a part of this community..."
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Sincerely,

Chief Rainer Navarro

CONTENTS

2021 AT-A-GLANCE ...........................................................................3
2021 DEPARTMENT STATISTICS ......................................................4
SPECIAL SERVICES DIVISION TEAM STATISTICS .....................7
USE OF FORCE ...............................................................................8
SPECIAL ENFORCEMENT TEAM (SET) STATISTICS ....................9
PUBLIC SAFETY & VIOLENCE PREVENTION FUNDING MEASURE ....10
PROGRAMS ..................................................................................13
COMMUNITY OUTREACH ..............................................................15
SOCIAL MEDIA STATISTICS .......................................................17
ORGANIZATION CHART ..............................................................21
2021 EMPLOYEES OF THE MONTH .............................................22
2022 OUTLOOK AND INITIATIVES ............................................23
2021 OVERVIEW
# 2021 AT-A-GLANCE

## Calls Received in 2021

<table>
<thead>
<tr>
<th>Crime Type</th>
<th>2020</th>
<th>2021</th>
<th>Change</th>
</tr>
</thead>
<tbody>
<tr>
<td>Homicide</td>
<td>6</td>
<td>5</td>
<td>-20%</td>
</tr>
<tr>
<td>Theft (Grand &amp; Petty)</td>
<td>2,001</td>
<td>367</td>
<td>-82%</td>
</tr>
<tr>
<td>Catalytic Converter Theft</td>
<td>321</td>
<td>526</td>
<td>65%</td>
</tr>
<tr>
<td>Vehicle Theft</td>
<td>412</td>
<td>105</td>
<td>-73%</td>
</tr>
<tr>
<td>Burglary</td>
<td>123</td>
<td>123</td>
<td>0%</td>
</tr>
<tr>
<td>Robbery</td>
<td>92</td>
<td>92</td>
<td>0%</td>
</tr>
<tr>
<td>Arson</td>
<td>21</td>
<td>21</td>
<td>0%</td>
</tr>
<tr>
<td>Rape</td>
<td>123</td>
<td>123</td>
<td>0%</td>
</tr>
<tr>
<td>Gang Related Crimes</td>
<td>92</td>
<td>92</td>
<td>0%</td>
</tr>
</tbody>
</table>

## Gun Violence by Crime 2020 2021 %

<table>
<thead>
<tr>
<th>Crime Type</th>
<th>2020</th>
<th>2021</th>
<th>Change</th>
</tr>
</thead>
<tbody>
<tr>
<td>Murder/Manslaughter w/Firearm</td>
<td>4</td>
<td>4</td>
<td>0%</td>
</tr>
<tr>
<td>Robbery w/Firearm</td>
<td>29</td>
<td>29</td>
<td>0%</td>
</tr>
<tr>
<td>Aggravated Assaults w/Firearm</td>
<td>84</td>
<td>84</td>
<td>0%</td>
</tr>
<tr>
<td>Drug/Narcotics Violations w/Firearm</td>
<td>24</td>
<td>24</td>
<td>0%</td>
</tr>
<tr>
<td>Weapons Law Violations w/Firearm</td>
<td>163</td>
<td>163</td>
<td>0%</td>
</tr>
<tr>
<td>Firearms Seized During Investigations</td>
<td>170</td>
<td>170</td>
<td>0%</td>
</tr>
<tr>
<td>Ghost Guns Seized During Investigations</td>
<td>44</td>
<td>44</td>
<td>0%</td>
</tr>
<tr>
<td>Shootings</td>
<td>44</td>
<td>44</td>
<td>0%</td>
</tr>
</tbody>
</table>

## Training

<table>
<thead>
<tr>
<th>Category</th>
<th>2020</th>
<th>2021</th>
<th>Change</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Hours of Training</td>
<td>24,237</td>
<td>6,983</td>
<td>More than 2020</td>
</tr>
</tbody>
</table>

---

**Total Calls Received in 2021:** 241,792

- **9-1-1 Calls Received:** 74,760
- **Officer Initiated Calls:** 27,404
- **Non-Emergency Calls Received:** 117,788
- **Times an Officer Responded to a Call for Service:** 109,377
- **Text to 9-1-1 Sessions:** 155
- **Administrative Calls:** 49,244

---

**Total Hours of Training:** 24,237

- **More Hours Than 2020:** 6,983
## 2021 Department Statistics

### Gun Violence by Crime

<table>
<thead>
<tr>
<th></th>
<th>2020</th>
<th>2021</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Murder/Manslaughter w/Firearm</td>
<td>3</td>
<td>4</td>
<td>33%</td>
</tr>
<tr>
<td>Robbery w/Firearm</td>
<td>26</td>
<td>29</td>
<td>12%</td>
</tr>
<tr>
<td>Aggravated Assaults w/Firearm</td>
<td>56</td>
<td>84</td>
<td>50%</td>
</tr>
<tr>
<td>Drug/Narcotics Violations w/Firearm</td>
<td>8</td>
<td>24</td>
<td>200%</td>
</tr>
<tr>
<td>Weapons Law Violations w/Firearm</td>
<td>111</td>
<td>163</td>
<td>47%</td>
</tr>
<tr>
<td>Firearms Seized During Investigations</td>
<td>105</td>
<td>170</td>
<td>62%</td>
</tr>
<tr>
<td>Ghost Guns Seized During Investigations</td>
<td>15</td>
<td>44</td>
<td>193%</td>
</tr>
<tr>
<td>Shootings</td>
<td>482</td>
<td>471</td>
<td>-2%</td>
</tr>
</tbody>
</table>

### Number of Incidents by Crime

<table>
<thead>
<tr>
<th></th>
<th>2020</th>
<th>2021</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Homicide</td>
<td>4</td>
<td>6</td>
<td>50%</td>
</tr>
<tr>
<td>Theft (Grand &amp; Petty)</td>
<td>1,875</td>
<td>2,001</td>
<td>7%</td>
</tr>
<tr>
<td>Catalytic Converter Theft</td>
<td>150</td>
<td>367</td>
<td>145%</td>
</tr>
<tr>
<td>Vehicle Theft</td>
<td>421</td>
<td>526</td>
<td>25%</td>
</tr>
<tr>
<td>Burglary</td>
<td>542</td>
<td>412</td>
<td>-24%</td>
</tr>
<tr>
<td>Robbery</td>
<td>135</td>
<td>105</td>
<td>-22%</td>
</tr>
<tr>
<td>Arson</td>
<td>25</td>
<td>21</td>
<td>-16%</td>
</tr>
<tr>
<td>Rape</td>
<td>110</td>
<td>123</td>
<td>12%</td>
</tr>
<tr>
<td>Gang Related Crimes</td>
<td>80</td>
<td>92</td>
<td>15%</td>
</tr>
</tbody>
</table>
2021 DEPARTMENT STATISTICS

SRPD BUDGET
- Field Services: 6%
- Technical Services: 14%
- Special Services: 17%
- Administration: 13%
- Measure O: 50%

PERSONNEL COMPLAINTS
INTERNAL + EXTERNAL
- 2018: 59
- 2020: 44
- 2021: 54

AVERAGE RESPONSE TIME
- PRIORITY ONE CALLS: 00:07:03 MINUTES
- PRIORITY TWO CALLS: 00:11:21 MINUTES
- PRIORITY THREE CALLS: 00:21:02 MINUTES
### Special Services Division Team Statistics - 2021/2020

<table>
<thead>
<tr>
<th></th>
<th>Call Outs</th>
<th>Assigned Cases</th>
<th>Arrests</th>
<th>Search Warrants</th>
<th>Crime Reports</th>
<th>Supp Reports</th>
</tr>
</thead>
<tbody>
<tr>
<td>Domestic Violence Sexual Assault Team</td>
<td>78</td>
<td>260</td>
<td>47</td>
<td>138</td>
<td>158</td>
<td>648</td>
</tr>
<tr>
<td>Narcotics Crime Investigations</td>
<td>27</td>
<td>0</td>
<td>5</td>
<td>46</td>
<td>67</td>
<td>37</td>
</tr>
<tr>
<td>Property Crimes Investigations</td>
<td>24</td>
<td>14</td>
<td>16</td>
<td>13</td>
<td>34</td>
<td>86</td>
</tr>
<tr>
<td>Violent Crimes Investigations</td>
<td>57</td>
<td>20</td>
<td>40</td>
<td>77</td>
<td>39</td>
<td>409</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th></th>
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<th>Assigned Cases</th>
<th>Arrests</th>
<th>Search Warrants</th>
<th>Crime Reports</th>
<th>Supp Reports</th>
</tr>
</thead>
<tbody>
<tr>
<td>Domestic Violence Sexual Assault Team</td>
<td>90</td>
<td>416</td>
<td>48</td>
<td>194</td>
<td>275</td>
<td>914</td>
</tr>
<tr>
<td>Narcotics Crime Investigations</td>
<td>53</td>
<td>55</td>
<td>32</td>
<td>82</td>
<td>150</td>
<td>37</td>
</tr>
<tr>
<td>Property Crimes Investigations</td>
<td>35</td>
<td>221</td>
<td>60</td>
<td>152</td>
<td>78</td>
<td>309</td>
</tr>
<tr>
<td>Violent Crimes Investigations</td>
<td>109</td>
<td>140</td>
<td>38</td>
<td>226</td>
<td>85</td>
<td>478</td>
</tr>
</tbody>
</table>

*Numbers are based on the number of officers required to be able to take control of a resistant subject. May involve multiple officers in an incident.*

**Special Services Division**

**Domestic Violence Sexual Assault Team**

**Narcotics Crime Investigations**

**Property Crimes Investigations**

**Violent Crimes Investigations**

**Call Outs**

**Assigned Cases**

**Arrests**

**Search Warrants**

**Crime Reports**

**Supp Reports**

**Traffic Team Statistics**

- **329** DUI Arrests
- **1,344** Collisions
- **672** Speeding Tickets
- **141** Red Light Tickets
LESS THAN 0.1% OF INTERACTION WITH THE PUBLIC RESULTED IN ANY NEED FOR FORCE.

6% OF CONTACTS RESULTED IN AN ARREST.

---

TYPES OF FORCE USED

- Baton: 0
- Chemical Agent: 0
- Firearm (Officer Involved Shootings): 0
- Kinetic Energy Munitions (Wire): 1
- K9 Apprehension: 4
- Electronic Control Device: 13
- Personal Body Weapons: 17
- Point Firearm at Person: 69
- Take Downs*: 112
- Maximum Restraints*: 121

Numbers are based on the number of officers required to be able to take control of a resistant subject. May involve multiple officers in an incident.

---

4,921 TOTAL ARRESTS

109,377 TIMES AN OFFICER RESPONDED TO A CALL FOR SERVICE

176 INCIDENTS RESULTING IN USE OF FORCE

---

LESS THAN 0.1% OF INTERACTION WITH THE PUBLIC RESULTED IN ANY NEED FOR FORCE.

6% OF CONTACTS RESULTED IN AN ARREST.
Due to a rise in violent crimes throughout Santa Rosa and Sonoma County, SRPD created the Special Enforcement Team (SET) in August 2021. SET is a support team with the goal to reduce gun violence and seize unlawfully possessed firearms by proactively patrolling neighborhoods most impacted by the rise in violent crimes.
MEASURE O

In 2004, Santa Rosa voters approved Measure O to provide dedicated funding for public safety and for violence prevention programs in Santa Rosa. For the past 17 years these funds have been used to support fire protection, paramedics, rapid 9-1-1 emergency response, disaster preparedness, crime prevention, youth programs and police services. Funding for Measure O is set to expire in 2025.

Santa Rosa Police Department (SRPD) continues to handle an increasing number of calls each year. Since its inception, Measure O funds are a critical part of the Police Department’s overall funding. These funds have allowed the SRPD to provide increased patrol services, respond to local emergencies and conduct enhanced traffic enforcement. Additionally, these funds have contributed to an increased presence in the downtown area with a substation in the transit mall.

Measure O currently funds 11 police officer/sworn positions and 5 civilian positions. Measure O also provides funding and resources for key programs like the Downtown Enforcement Team, Motor Officers, DUI/Accident Investigators, and the Special Enforcement Team.
PROGRAMS

LOOKING FORWARD TO BRINGING BACK
In 2022, the Police Department is looking forward to the return of Community Police Experiences (adult and youth), Shop with a Cop, and Back to School Shopping Sprees.

VOLUNTEERS IN POLICE SERVICES (VIPS)
Volunteers in Police Services (VIPS) are community members who volunteer their time and talents assisting in non-enforcement services for the Department and the community. VIPS contribute thousands of hours annually, averaging thousands of dollars in donated time.

LAW ENFORCEMENT CHAPLAINCY SERVICE IN SONOMA COUNTY
Department works with and participates on the Board for the Law Enforcement Chaplaincy Service in Sonoma County. The Chaplaincy Service responds to requests from law enforcement and provides immediate emotional support and follow-up care to them and to members of the community who have suffered tragedy and loss. The Chaplaincy Service is an interfaith community of compassionate volunteers without religious, political, or legal agendas.
Sonoma County Behavioral Health Mobile Support Team (MST)

Officers work closely with the Sonoma County Behavioral Health Mobile Support Team (MST) whose members are specially trained and licensed to assist law enforcement on calls for service dealing with mental health and substance abuse crises.

Santa Rosa Violence Prevention Partnership (VPP)

SRPD staff plays a vital role in the Violence Prevention Partnership, providing representatives to serve on the VPP Operational Team, Policy Team, and Goals Committee.

Homeless Outreach Services Team (HOST)

The Police Department works in collaboration with the Homeless Outreach Services Team (HOST) which is coordinated by Catholic Charities. A Police Lieutenant and the Downtown Enforcement Team (DET) Sergeant meet regularly with the HOST staff. DET officers respond with HOST representatives on a weekly basis to assist with locating homeless individuals who are in need of assistance. Officers make frequent referrals to the HOST employees to help those in need find the necessary resources. The Department is committed to working with HOST, and other community-based organizations, to help affected members of our community find housing and assistance.
COMMUNITY OUTREACH

COVID-19 presented numerous challenges for the Police Department. Partnering with the community, SRPD took the position to educate citizens about the seriousness of COVID-19, rather than just enforce the Health Order. The goal was to work with the community to get through the pandemic together. All SRPD staff was required to wear gloves, maintain social distancing and masks during contacts with the community. Strict guidelines for sanitizing equipment, vehicles and the building were also implemented.

VOLUNTEERING DURING THEIR TIME OFF

Alive at 25
Boy Scouts
Chop’s Teen Club
Community Child Care Council
Community Corrections Partnership
Criminal Justice Council
Downtown Sub-Committee
Face to Face
Family Justice Center of Sonoma County
Goals Foundation
Ironman Race
Law Enforcement Chaplaincy Service Sonoma County
Leadership Santa Rosa
Muscular Dystrophy Campaign
NAMI (National Alliance on Mental Illness)
Project Graduation
Redwood Police Activities League
Rose Parade
Santa Rosa Violence Prevention Partnership
Senior Advocacy Services
Sonoma County Alliance
Tomorrow’s Leaders Today
Upstream Investments Policy Committee
Verity
Wednesday Night Market SRPD

SRPD employees are highly involved members of our community and actively volunteered and supported the following organizations in 2021:

COFFEE WITH A COP
Coffee with a Cop provides a unique opportunity for community members to ask questions and learn more about the Department’s work in our neighborhoods. The program further strengthens our relationship with the public.

TRUNK-OR-TREAT
SRPD staff partners with local non-profits, businesses, and first responders to provide a safe place for children and families to trick-or-treat, while engaging with SRPD officers and staff.
COVID-19 presented numerous challenges for the Police Department. Partnering with the community, SRPD took the position to educate citizens about the seriousness of COVID-19, rather than just enforce the Health Order. The goal was to work with the community to get through the pandemic together. All SRPD staff was required to wear gloves, maintain social distancing and masks during contacts with the community. Strict guidelines for sanitizing equipment, vehicles and the building were also implemented.

Volunteering During Their Time Off

SRPD employees are highly involved members of our community and actively volunteered and supported the following organizations in 2021:

- Alive at 25
- Boy Scouts
- Chop’s Teen Club
- Community Child Care Council
- Community Corrections Partnership
- Criminal Justice Council
- Downtown Sub-Committee
- Face to Face
- Family Justice Center of Sonoma County
- Goals Foundation
- Ironman Race
- Law Enforcement Chaplaincy Service Sonoma County
- Leadership Santa Rosa
- Muscular Dystrophy Campaign
- NAMI (National Alliance on Mental Illness)
- Project Graduation
- Redwood Police Activities League
- Rose Parade
- Santa Rosa Violence Prevention Partnership
- Senior Advocacy Services
- Sonoma County Alliance
- Tomorrow’s Leaders Today
- Upstream Investments Policy Committee
- Verity
- Wednesday Night Market SRPD
SOCIAL MEDIA STATISTICS
As of December 31, 2021

FOLLOWERS
- NIXLE: 192,082
- NEXTDOOR: 58,735
- FACEBOOK: 51,840
- TWITTER: 20,300
- INSTAGRAM: 16,228

ENGAGEMENT
- 1,772,551 TOTAL ENGAGEMENTS
  - FACEBOOK: 1,406,681
  - TWITTER: 305,700
  - INSTAGRAM: 60,170
2021 ANNUAL REPORT

SOCIAL MEDIA STATISTICS

FOLLOWERS

- NIXLE: 192,082
- NEXTDOOR: 58,735
- FACEBOOK: 51,840
- TWITTER: 20,300
- INSTAGRAM: 16,228

As of December 31, 2021

ENGAGEMENT

- TOTAL ENGAGEMENTS:
  - FACEBOOK: 1,406,681
  - TWITTER: 305,700
  - INSTAGRAM: 60,170
EMPLOYEES OF THE MONTH

JANUARY
OFFICER
KENNETH FERRIGNO

FEBRUARY
COMMUNICATIONS DISPATCHER
ROBYN MCKEON

MARCH
SENIOR IT TECHNICIAN
JERRY PETRI

APRIL
OFFICER
CODY SOUSA

MAY
OFFICERS
GEORGE BERG & NICHOLAS MADARUS

JUNE
OFFICER
JASON JUCUTAN

JULY
OFFICER
BRETT WRIGHT

AUGUST
OFFICER
CHANCE LANDRENEAUX

SEPTEMBER
COMMUNICATIONS DISPATCHER
MELISSA RILEY

OCTOBER
ADMINISTRATIVE SECRETARY
KIM GRINDELL

NOVEMBER
OFFICER
TANYA WAGNER

DECEMBER
OFFICER
BRETT WRIGHT
To take action on community needs and feedback, a new crisis response team has been formed:

inRESPONSE
MENTAL HEALTH SUPPORT TEAM

inRESPONSE is designed to respond to calls for service with a mental health first approach. The team is comprised of a licensed mental health clinician, a paramedic, a homeless outreach specialist, and supported by a wrap-around support services providers. inRESPONSE will be trained in de-escalation and social work interventions as well as physical and mental health evaluations. While inRESPONSE works in partnership with the Santa Rosa Police Department, the inRESPONSE team is unarmed and best equipped to support and provide mental health resources to individuals and families experiencing a crisis.

To learn more about inRESPONSE, visit: srcity.org/inRESPONSE
POLICE AUDITOR

In November 2021, the Santa Rosa City Council approved the OIR Group LLC as the independent police auditor ("IPA"). OIR Group has more than twenty years of experience in the field of independent oversight of law enforcement and has addressed issues of policing in multiple jurisdictions throughout California and in several other states. OIR Group is led by Michael Gennaco, a former federal prosecutor and nationally recognized expert in police accountability and systemic reform.

In Santa Rosa, OIR Group worked with the City and Police Department in addressing a range of citizen complaints and concerns that arose from the protests in May/June of 2020. In its current role as the city’s IPA, OIR Group reports to the City Manager. OIR Group has full access to the Police Department’s internal investigations process and tracks allegations of misconduct from the start of a new case to the outcome and resolution phase. It sees unredacted police reports and body-worn camera videos related to each case and has the opportunity to consult with investigators, raise questions, and share its views about appropriate dispositions.

As a further part of its role in Santa Rosa, OIR Group also conducts audits of policies, practices, and records, conducts community outreach, and annually prepares and presents a report to the Public Safety Subcommittee and City Council.

To learn more about OIR, visit: www.oirgroup.com
To contact OIR directly, call: (323) 412-0334

EQUITABLE POLICING PLAN

The Santa Rosa Police Department will work with SEED Collaborative on recommendations for equitable policing. SRPD staff, City of Santa Rosa staff, and community members work together to develop recommendations and provide them to the City of Santa Rosa’s Equitable Task Force. Recommendations are related to policies/procedures/practices, culture, communication, recruitment/hiring, and engagement with the community. The Equitable Policing Plan is expected by Summer 2022.

For more information, visit: srcity.org/Equity-SR

NEW CHIEF OF POLICE

Chief Navarro is retiring on May 2, 2022, after more than 30-years with the Santa Rosa Police Department. In the interim, Captain John Cregan will be the Interim Chief of Police and the City of Santa Rosa is opening a national recruitment. Captain Cregan has been in law enforcement for nearly 23-years and will continue to guide the department through this change.