



Residential High Efficiency Toilet Rebate Program

Rebate Amounts: **Tier 1:** \$50.00 per 1.1 gpf toilet max* for pre-qualified hardware
Tier 2: \$75.00 per 0.80 gpf toilet max* for pre-qualified hardware

**Rebates cover materials only (labor not included) and cannot exceed the cost of materials*

Applicant must:

- Have City of Santa Rosa water account (service) in their name for the property where the project will be completed.
- If Applicant is not the water account holder, they must receive written consent from the water account holder using a City of Santa Rosa Rebate Permission Form (provided by City staff). Tenants must receive written consent from the property owner/designated agent.
- Agree that the hardware is retained while you are the current account holder or property owner. If hardware is replaced with equipment of lower standards during that time, the entire rebate amount must be refunded.
- Agree to destroy the existing high flow toilet(s) that are being replaced.

Steps to Participate:

- 1) Call Water Use Efficiency at 707-543-3985 for pre-qualification, and eligibility verification.
- 2) **Project Guidelines:**
 - a) Existing toilet must flush at 1.6 gallons per flush or greater.
 - b) **Tier 1** Replacement toilet must be on the approved list and flush at 1.1 gallons per flush or less (for dual flush toilets, each flush rate must be 1.1gpf or less)
 - c) **Tier 2** Replacement toilet must be on the approved list and flush at 0.80 gallons per flush or less (for dual flush toilets, each flush rate must be 0.80 gpf or less)
 - d) Approved toilets here: <https://lookforwatersense.epa.gov/Product-Search-Results-Toilets.html>
 - e) Retain/obtain receipt(s) or invoice(s) itemizing the materials used in the project area*
 - f) Destroy high flow toilet(s) that are being replaced. Some toilet disposal options listed here: <https://www.srcity.org/DocumentCenter/View/37108/Toilet-Disposal-Options>
- 3) Once project is finished based on above guidelines, and within the required 120-day period, submit required documentation through: srcity.org/Proofofpurchase, or through the mail to Attn: Toilet Rebate, 69 Stony Circle, Santa Rosa, CA 95401. For questions, please contact City staff at watersmart@srcity.org or call (707) 543-3985.
- 4) City staff will verify completion of application and that the project follows the guidelines above.
- 5) Rebates are processed as a credit on the water bill within 4 to 8 weeks after completed project is approved.