



# Commercial High Efficiency Toilet Rebate Program

**Rebate Amounts:** **Tier 1:** \$50.00 per 1.1 gpf toilet max\* for pre-qualified hardware  
**Tier 2:** \$75.00 per 0.80 gpf toilet max\* for pre-qualified hardware

*\*Rebates cover materials only (labor not included) and cannot exceed the cost of materials*

## Applicant must:

- Have City of Santa Rosa water account (service) in their name for the property where the project will be completed.
- If Applicant is not the water account holder, they must receive written consent from the water account holder using a City of Santa Rosa Rebate Permission Form. Tenants must receive written consent from the property owner/designated agent.
- Agree that the hardware is retained while you are the current account holder or property owner. If hardware is replaced with equipment of lower standards during that time, the entire rebate amount must be refunded.
- Agree to destroy the existing high flow toilet(s) that are being replaced.

## Steps to Participate:

- 1) Call Water-Use Efficiency staff at 707-543-3985 for pre-qualification, and eligibility verification.
- 2) After eligibility of site is verified and approved you may proceed with toilet replacement. You have 120 days from the date of approval to complete the project.
- 3) **Project Guidelines:**
  - a) Existing toilet must flush at 1.6 gallons per flush or greater.
  - b) **Tier 1** Replacement toilet must be on the approved list and flush at 1.1 gallons per flush or less (for dual flush toilets, each flush rate must be 1.1gpf or less)
  - c) **Tier 2** Replacement toilet must be on the approved list and flush at 0.80 gallons per flush or less (for dual flush toilets, each flush rate must be 0.80 gpf or less)
  - d) Approved toilets here: <https://lookforwatersense.epa.gov/Product-Search-Results-Toilets.html>
    - i) Note: for commercial flushometer valve style, existing porcelain fixture AND flushometer valve must meet manufacturer's flush rate specifications for 1.1 gallons per flush, or less
  - e) Retain/obtain receipt(s) or invoice(s) itemizing the materials used in the project area\*
  - f) Destroy existing high flow toilet(s) that are being replaced.
- 4) Once project is finished based on above guidelines, and within the required 120-day period, call (707) 543-3985 to set up a post-inspection.
- 5) City staff will verify installation and that the project follows the guidelines above.
- 6) Rebates are processed within 4 to 8 weeks after completed project is approved.