Mental health crises are more common than you think. 1 in 5 Americans will experience mental illness this year. The inRESPONSE Mental Health Support Team is ready to help.

707-575-HELP (707-575-4357)
Available 7 days a week from 7 a.m. to 10 p.m.

inRESPONSE System Navigators provide wrap-around support, education and system guidance to anyone needing assistance accessing community resources and services.

System navigators are available Monday to Friday from 8 a.m. to 5 p.m.
707-204-9756 • inRESPONSE@srcity.org

If you are experiencing a life-threatening emergency, call 911 immediately.

A new crisis response team is now serving the residents of Santa Rosa. The inRESPONSE Mental Health Support Team responds to calls for service with a mental health first approach. The inRESPONSE team includes a licensed mental health clinician, a paramedic, and a homeless outreach specialist, all supported by bilingual, wrap-around support service providers.
When to call inRESPONSE

Call 707-575-HELP (4357) if the situation is escalating, but no one has physically harmed or tried to harm anyone during this incident. For example:

- Threatening suicide
- Severely depressed
- Verbally threatening someone
- Throwing objects or hitting furniture or walls
- Threatening to run away
- Could become a danger to themselves or others

Other calls inRESPONSE will respond to include:

- Individuals with suicidal ideations
- Sheltered or unsheltered individuals experiencing a mental health crisis
- Individuals or families in need of mental health support and resources
- Individuals who are intoxicated or under the influence of a controlled substance
- Individuals struggling with mental health stability and in need of emergency shelter resources
- Welfare checks (when no crime is suspected)
- Individuals or families that are unsheltered can call to learn about resources available and get placement services

If you aren’t sure what to do, call inRESPONSE for advice.

inRESPONSE is currently available 7 days a week from 7 a.m. to 10 p.m. with expanded hours coming soon. Call 911 for incidents outside of these hours.