

i m p r o v i n g

COMMUNITY DEVELOPMENT

To accommodate intensive staff workshops as part of the Community Development Department Process Improvement Action Plan, the **permit intake and information counter** will be

C L O S E D

for 2 standard business days the week of September 7-11.

Public Counter Hours: Sept. 7 to 11 + Sept. 14

Mon. 9/7	Labor Day	Closed
Tue. 9/8	Extended Counter Hours <u>new permit aps accepted until 3:30</u>	8:30am—4:30pm
Wed. 9/9	CD Process Improvement Workshops	Closed
Thu. 9/10	CD Process Improvement Workshops	Closed
Fri. 9/11	CD Process Improvement Workshops <i>(CD is closed to the public every Friday)</i>	Closed
Mon. 9/14	Extended Counter Hours <u>new permit aps accepted until 3:30</u>	8:30am—4:30pm
	<i>- counter hours will return to normal on Tue. 9/15 -</i>	

For more information on the Community Development Process Improvement Action Plan, which stems from the Management Partners Report:

WWW.SRCITY.ORG/IMPROVECD

The Action Plan is a significant step toward achieving process improvements in the Community Development Department. The plan focuses on:
customer service | process and technology | partnerships

