



from the street to the creek  
**Business Done Right**

**Carpet Cleaners** use many types of products that can contain pollutants. If spilled or disposed of improperly these contaminants can pollute our local creeks.

The most important thing to know about sewers and storm drains is that they are two different systems. When water flows off your property, it flows directly into the storm water drainage system. The storm water drainage system consists of street gutters, inlets, catch basins, and ditches. Many people believe that storm water gets “cleaned” but it does not. Rather, it flows directly into our creeks, rivers, lakes, and the ocean without any treatment at all. Only the water that goes down a sink, toilet, or another inside drain flows to the wastewater treatment plant. Toxic material cannot be discharged to either system.

As a valued member of the local business community, we know that you are invested in protecting the quality of life that your customers, members of the community, and visitors enjoy.

### Your Job Done Right

- Always drain wash water to the sewer. Never let it go to the street, storm drain, or landscape.
- Before you get started, find the sewer clean out you are going use. Or, be prepared to collect the wash water for later disposal to the sewer system.
- Filter wash water through a wire mesh strainer to remove solids. Throw away solids in the trash.
- Keep your equipment and hoses in good repair to eliminate any leaks.

### Are You Ready to Respond to a Spill?

- Have a written plan.
- Train your employees on procedures and equipment use.
- Have your plan and spill cleanup equipment accessible on your work vehicle.
- Know how to handle hazardous materials.

- Have Material Safety Data Sheets for any products you are using.
- Remember, even soaps labeled “biodegradable” or “environmentally safe,” are toxic to fish.
- Report hazardous spills at (707) 528-5151 or 911.

### Santa Rosa Contact Information

- To report a spill call (707) 543-3800.
- To report a hazardous material spill, such as oil or gasoline products call 911 or (707) 528-5151.
- To get information on proper disposal of materials call (707) 565-DESK (3375), or go to [www.recyclenow.org](http://www.recyclenow.org).
- For help implementing these measures or if you have questions about storm water, call (707) 543-4200.

**Releasing pollutants directly into the storm drain system or a waterway violates the City of Santa Rosa's Storm Water and Sanitary Sewer Use Ordinances.**



## Contact information for businesses outside of Santa Rosa:



### City of Cloverdale

Public Works Department

<http://www.cloverdale.net/index.aspx?nid=254>

(707) 894-1792



### City of Cotati

Public Works/Engineering Department

<http://www.ci.cotati.ca.us/sections/departments/pw-storm-water.cfm>

During Business Hours: (707)665-3637

After Hours: (707)792-4611

*Businesses in Cotati seeking to apply for a wastewater discharge permit should contact the City of Santa Rosa Environmental Compliance Section at 707-543-3369.*



### City of Fort Bragg

<http://www.co.mendocino.ca.us/planning/stormwater.htm>

(707) 964-5379



### City of Healdsburg

Public Works Department

<http://www.ci.healdsburg.ca.us/index.aspx?page=192>

(707) 431-3346



### City of Rohnert Park

Public Works Department – Public Safety Dispatch

<http://www.rpcity.org/index.aspx?page=357>

(707) 588-3300

*Businesses in Rohnert Park seeking to apply for a wastewater discharge permit should contact the City of Santa Rosa Environmental Compliance Section at 707-543-3369.*



### City of Sebastopol

Public Works Department for reporting issues

Engineering Department for questions

<http://ci.sebastopol.ca.us/page/water-wastewater-storm-water>

During Business Hours: (707) 823-5331

After Hours: (707) 829-4400

*Businesses in Sebastopol seeking to apply for a wastewater discharge permit should contact the City of Santa Rosa Environmental Compliance Section at 707-543-3369.*



### City of Ukiah

Public Works Department

<http://www.cityofukiah.com/?p=173>

(707) 463-6296



### Mendocino County

<http://www.co.mendocino.ca.us/planning/stormwater.htm>



### Sonoma County

PRMD Engineering

<http://www.sonoma-county.org/prmd/sw/sw-contact.htm>

<http://www.sonoma-county.org/prmd/sw/sw-spill.htm>

During Business Hours: (707) 565-2502

After Hours: (707) 573-1365 (REDCOM)



### Sonoma County Water Agency

Public Works Department – Engineering Division

<http://www.scwa.ca.gov/storm-water/>

During Business Hours: (707) 521-1865



### Town of Windsor

<http://www.ci.windsor.ca.us/index.aspx?nid=232>

(707) 838-5340