Carpet Cleaners use many types of products that can contain pollutants. If spilled or disposed of improperly these contaminants can pollute our local creeks.

The most important thing to know about sewers and storm drains is that they are two different systems. When water flows off your property, it flows directly into the storm water drainage system. The storm water drainage system consists of street gutters, inlets, catch basins, and ditches. Many people believe that storm water gets “cleaned” but it does not. Rather, it flows directly into our creeks, rivers, lakes, and the ocean without any treatment at all. Only the water that goes down a sink, toilet, or another inside drain flows to the wastewater treatment plant. Toxic material cannot be discharged to either system.

As a valued member of the local business community, we know that you are invested in protecting the quality of life that your customers, members of the community, and visitors enjoy.

Your Job Done Right

- Always drain wash water to the sewer. Never let it go to the street, storm drain, or landscape.
- Before you get started, find the sewer clean out you are going use. Or, be prepared to collect the wash water for later disposal to the sewer system.
- Filter wash water through a wire mesh strainer to remove solids. Throw away solids in the trash.
- Keep your equipment and hoses in good repair to eliminate any leaks.

Are You Ready to Respond to a Spill?

- Have a written plan.
- Train your employees on procedures and equipment use.
- Have your plan and spill cleanup equipment accessible on your work vehicle.
- Know how to handle hazardous materials.

- Have Material Safety Data Sheets for any products you are using.
- Remember, even soaps labeled “biodegradable” or “environmentally safe,” are toxic to fish.
- Report hazardous spills at (707) 528-5151 or 911.

Santa Rosa Contact Information

- To report a spill call (707) 543-3800.
- To report a hazardous material spill, such as oil or gasoline products call 911 or (707) 528-5151.
- To get information on proper disposal of materials call (707) 565-DESK (3375), or go to www.recyclenow.org.
- For help implementing these measures or if you have questions about storm water, call (707) 543-4200.

Releasing pollutants directly into the storm drain system or a waterway violates the City of Santa Rosa’s Storm Water and Sanitary Sewer Use Ordinances.
City of Cloverdale  
Public Works Department  
(707) 894-1792

City of Cotati  
Public Works/Engineering Department  
http://www.ci.cotati.ca.us/sections/departments/pw-storm-water.cfm  
During Business Hours: (707)665-3637  
After Hours: (707)792-4611  
Businesses in Cotati seeking to apply for a wastewater discharge permit should contact the City of Santa Rosa Environmental Compliance Section at 707-543-3369.

City of Fort Bragg  
http://www.co.mendocino.ca.us/planning/stormwater.htm  
(707) 964-5379

City of Healdsburg  
Public Works Department  
(707) 431-3346

City of Rohnert Park  
Public Works Department – Public Safety Dispatch  
(707) 588-3300  
Businesses in Rohnert Park seeking to apply for a wastewater discharge permit should contact the City of Santa Rosa Environmental Compliance Section at 707-543-3369.

City of Sebastopol  
Public Works Department for reporting issues  
Engineering Department for questions  
http://ci.sebastopol.ca.us/page/water-wastewater-storm-water  
During Business Hours: (707) 823-5331  
After Hours: (707) 829-4400  
Businesses in Sebastopol seeking to apply for a wastewater discharge permit should contact the City of Santa Rosa Environmental Compliance Section at 707-543-3369.

City of Ukiah  
Public Works Department  
http://www.cityofukiah.com/?p=173  
(707) 463-6296

Mendocino County  
http://www.co.mendocino.ca.us/planning/stormwater.htm

Sonoma County  
PRMD Engineering  
http://www.sonoma-county.org/prmd/sw/sw-spill.htm  
http://www.sonoma-county.org/prmd/sw/sw-contact.htm  
During Business Hours: (707) 565-2502  
After Hours: (707) 573-1365 (REDCOM)

Sonoma County Water Agency  
Public Works Department – Engineering Division  
http://www.scwa.ca.gov/storm-water/  
During Business Hours: (707) 521-1865

Town of Windsor  
(707) 838-5340

Contact information for businesses outside of Santa Rosa: